



Centering & Guiding Families DHH FRCs

June 22, 2022



● AGENDA

**JUNE
22ND**

Welcome!

- Check-In:
 - Name, Agency, Role
 - Favorite Summer Activity
- Updates/Announcements
- Review of DHH FRC Role
- Assistive Technology Policy & FM/DM Loaner Bank
- July: How Will Families Connect with DHH Agencies?
- Panel: Learning from Current DHH FRCs
- Questions?

● UPDATES/ANNOUNCEMENTS

- July 1st—New Referrals at Full-Service Agencies!
- Connecting families to DHH Agencies:
 - July—Current Process
 - August 1st—Welcome Sessions Launch
- Training Materials: [Early Support for Infants and Toddlers/ Deaf and Hard of Hearing Systems Improvements - King County](#)
- Upcoming:
 - Community of Practice
 - Statewide training for FRCS supporting DHH children

DHH POINT PERSON & DHH FRCS

Each agency is responsible for identifying an ESIT/DHH Point Person. At full-service agencies, this role may be a DHH FRC.

ESIT/DHH Point Person	DHH FRC
Participate in all DHH training requirements	Participate in all DHH training requirements.
Participate in ongoing Community of Practice	Encouraged to join Community of Practice
Support all FRCs who work with DHH children/families at their agency, including: <ul style="list-style-type: none"> • Share back with all DHH FRCs • Ensure DHH Policies & Procedures implemented 	Support family throughout the entire process Implement DHH Policies & Procedures
Build collaborative relationships with: DHH Providers, DHH FRCs, DOH, & WithinReach	Build collaborative relationships with DHH Providers
Address & respond to concerns as they arise	

● ASSISTIVE TECHNOLOGY: PART 1

King County ESIT will support funding for Hearing Aids via reimbursement for children when:

- a. Diagnosis and need for Hearing Aids are identified/documentated in IFSP;
- b. Funding support for hearing aids is needed because either:
 - No other source of funding is available (Medicaid, private insurance, and other sources have been pursued and are not available—see Payor of Last Resort below); or,
 - The source of funding (such as private insurance) is less than the amount allowable for Medicaid (see information below); and,
- c. DHH FRC has partnered with audiologist to facilitate access and to ensure that the hearing aid has been paid for and delivered to the child.

● ASSISTIVE TECHNOLOGY: PART 2 WHEN PREAPPROVAL IS NOT NECESSARY

ESIT agency submits an Extraordinary Expense Request Form, and attaches the following required documents to ensure reimbursement will be authorized:

1. A copy of child's current IFSP including diagnosis and need for hearing aid(s);
2. Documentation of referral or prescription for hearing aid;
3. Documentation that no other funding source is available to pay any portion of the expenses OR that the source of funding is paying less than the manufacturer's price list or cost list, or the amount allowable for Medicaid.
4. Cost sheet from manufacturer which lists the single unit published price with the specific hearing aid model circled.
5. Paid Invoice that includes: child's name, delivery date, itemized list of hearing aids, ear molds and other services (Flat Rate), and the total amount being invoiced to KCDDD.

ASSISTIVE TECHNOLOGY: PART 3

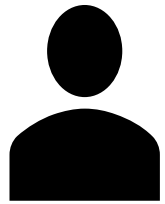
King County will reimburse the ESIT agency up to the Medicaid max allowable, or the gap between other fund sources & the Medicaid max allowable, whichever is less:

Goods/Services	Definition	Max Amount	Conditions
Ear Molds		\$45 per ear	Max 3 sets over 12mo
Hearing Aids		Single unit published price on the manufacturer's price list	Max 2 hearing aids, if 1 is needed for ea. ear or Ssingle Unit price x 2
Flat Rate for Hearing Aids Related Services	Hearing aid evaluation and fittings, follow up appointments, maintenance/service agreement for one year.	\$500	If only 1 hearing aid is needed: max is \$250 Can only be billed once per child, per set of hearing aids.
Batteries	Not Extraordinary Expense.	\$0	No reimbursement/ not billable as EE.

● FM/DM SYSTEM ACCESS

1. King County ESIT has an obligation to ensure a child has access to an FM or DM system if it is identified as necessary on the IFSP.
2. Since King County ESIT funds an FM/DM Loaner Bank via Seattle Children's Audiology, King County will not purchase systems for individual children 0-3 years of age.
3. The FM/DM Loaner Bank will maintain an adequate supply of loaners to ensure families can utilize an FM or DM system until the child turns three. When a child turns three, the family will return the system so that another family can borrow it.
4. The child's DHH FRC will make a request to the FM/DM Loaner Bank and work with the Loaner Bank and other team members to acquire the correct system, whether or not the child receives other audiology services from Seattle Children's.

JULY: HOW WILL FAMILIES CONNECT WITH DHH AGENCIES



The DHH FRC sends a referral email to the DHH Agencies.

The DHH Agencies reach out to the family within 2 business days to connect.



LEARNING FROM CURRENT DHH FRCS

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1. What do you enjoy about working with DHH Agencies?
2. In what ways is your DHH FRC work similar or the same to your other FRC responsibilities? In what ways is it different?
3. How do you stay organized?
4. Can you share how you handle difficult questions?
5. What do you do if a family asks your opinion about choosing a DHH Agency?
6. How important is clear communication and why?
7. Where do you go for support or answers to questions?

QUESTIONS?



● THANK YOU!

Have more questions? Please reach out!

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- Wendy Harris: Wendy.harris@kingcounty.gov

Check Out in Chat: One thing you're looking forward to