

Familiar Faces Steering Committee

Meeting Summary

August 3, 2017, 9:00 - 10:30 am, Chinook Room 121 401 5th Avenue, Seattle

Members Present: *Adrienne Quinn, Brook Buettner, Jesse Benet, Cindy Spain, Mikel Kowalczyk, Sola Plumacher, John Gilvar, Stephanie Brennan, Daniel Malone, Jason Bragg, Todd Clark, Chris Cates, Heather Aman, Jeff Sakuma, Michele Plorde, Sidney Wilson, Anita Khandelwal, Lisa Daugaard, Andrew Kashyap, Donna Tucker, Genevieve Rowe, Jeanne Camelio, Meagen Condon, Turina James,*

Guests Present: *Kirsten Wysen, Kathy Kannenberg, Margo Burnison, Tricia Madden, Ben Miksch,*

Staff Present: *Elaine Goddard*

Grounding In

9:00 a.m.

Jesse Benet led a brief grounding exercise based on the Dr. Hackman training.

Welcome and Introductions

9:05 a.m.

Adrienne Quinn welcomed guests and introduced new Familiar Faces Project Manager Brook Buettner who will be facilitating the Steering Committee meetings. Committee members and guests introduced themselves.

1115 Medicaid Waiver Updates and Discussion

9:10 – 9:45 a.m.

Brook Buettner reported that drafts are due to the DPC on August 9. Discussion was facilitated around two projects that will be included in the report. These are working documents. This deadline is not the end of discussions on these issues.

- **Diversion Project:** Michele Plorde reported that they are testing different approaches for this Medicaid demonstration project and looking for alignment with the Medic One program and geographic equity. The current project uses a Community Paramedicine model. They are working on LEAD expansion to increase effective diversions and reduce admissions for chronic populations. Current strategies include designing a portal with seamless architecture to create integrated data sharing and reduce silos while protecting personal data. These linkages between organizations will help develop common care plans. Next step is to bring the coordinated care community together with the ACH to determine how to interconnect these projects. The Single Diversion Portal was also briefly discussed.
- **Care Transitions Project with a focus on Jail Transition:** Kirsten Wysen reported that they have received guidance from the State Health Care Authority and have agreed that the greatest gap and opportunity for improvement is to focus on people transitioning from jails, psychiatric facilities and/or people coming from hospitals with mental health/substance abuse issues. The initial design uses the APIC model to assist with housing, job assistance and other essential needs within the healthcare model. The waiver increases flexibility to explore different models. The program will provide five years of funding to build infrastructure. The work group will continue to test ideas and pivot toward what works. The ACH will submit the portfolios by November 16 and the planning

phase will begin in 2018. The overall goal is to test models in order to make the system work more smoothly and provide better outcomes.

- **MCO Pilot:** Cindy Spain gave an update on a United Healthcare pilot taking place in the SCORE jail in Snohomish County. They have provided Medicaid 101 trainings for inmates and have had good turnouts. Some inmates have serious medical conditions. Trainings help them understand their conditions and what they need to maintain their health. They also provide one-on-one consultations to steer them to resources that will help them transition back into the community. Once released, the goal is follow-up appointments to ensure they are staying on track. Recidivism data shows positive results for this program in Snohomish County. They are using the Coleman model for Care Transitions. They are currently working with Harborview and others, and hope to expand to other regions to maintain continuity of services.
- **Ongoing Work with ACH:** Adrienne Quinn announced that Susan McLaughlin, formerly from DCHS, is the new Executive Director of the ACH. She suggested that having an ACH representative at the Familiar Faces Steering Committee meetings would be beneficial. It was agreed to invite Susan or a delegate to join the committee.

Veterans, Seniors and Human Services Levy Update

9:45-10:00 a.m.

Adrienne Quinn thanked the committee for their time and efforts in focus groups and helping Council understand Familiar Faces - especially their housing needs. A criminal background continues to be a significant barrier to housing. The new Levy proposal will include seniors, and Council is considering additional populations who would benefit from the Levy. DCHS will continue exploring cost savings opportunities and funding options in order to maximize resources. Resources such as Medicaid should be used when appropriate. County funding is more flexible and should be used to fill gaps that other funds will not cover. Models should be person-based rather than system based.

VITAL Team – Update on OT Component of Model

10:00 – 10:20 a.m.

Jeanne Camelio and Kathy Kannenberg explained the benefits of adding community-based Occupational Therapy services to improve outcomes. OT teaches people cognitive and physical skills which improve their ability to function independently. Historically, therapy is done in institutions, however, learning adaptive skills in the actual setting where they will be used is much more effective. An OT can assess needs in context of the person's living situation and target skill development that will allow them to take better care of themselves. Potential benefits include improved medication management, reduced need for case management, improved vocational/employment outcomes, following probation requirements, more independence and motivation and better overall outcomes.

Community Announcements

10:20-10:25 a.m.

- Courts of Limited Jurisdictions - all but 4 courts have signed off on a regional effort to help people get their driver's license back. This will reduce the complexity for drivers with suspended licenses pay fines and get their license back.
- A Housing Navigation system is opening to assist individuals with high medical needs get out of encampments and into appropriate housing where they have access to services.
- Redesigning the Prosecutorial Diversion program and have received Trueblood funding to address competency hearing diversion. Additional Trueblood funds will be coming available to address crisis housing.
- U.S. Congress and Senate have approved LEAD bill.

Wrap Up and Adjourn

10:25-10:28 a.m.

Next Meeting September 7, 2017