



After Data Submission: VSHSL Data and the Story It Tells

Performance Measurement and Evaluation Team

VSHSL 2023 Summit

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Performance Measurement and Evaluation (PME) Team



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Our Time Together

What the data says



Connecting the data
to the story



Close out



VSHSL Levy to Date Impact

Data included

- Counts of people served
 - VSHSL One Pager Overview, covers 2018 thru Q3 2022
- Result area measures and strategy-level data
 - VSHSL Assessment Report, covers 2019-2021
- Analysis includes program data as it became available through implementation

Since 2018, the VSHSL has reached...

185,000+

INDIVIDUALS THROUGHOUT KING COUNTY
THROUGH INVESTMENTS IN COMMUNITY-DRIVEN PROGRAMMING



27,000+

VETERANS, SERVICE MEMBERS,
AND THEIR FAMILIES

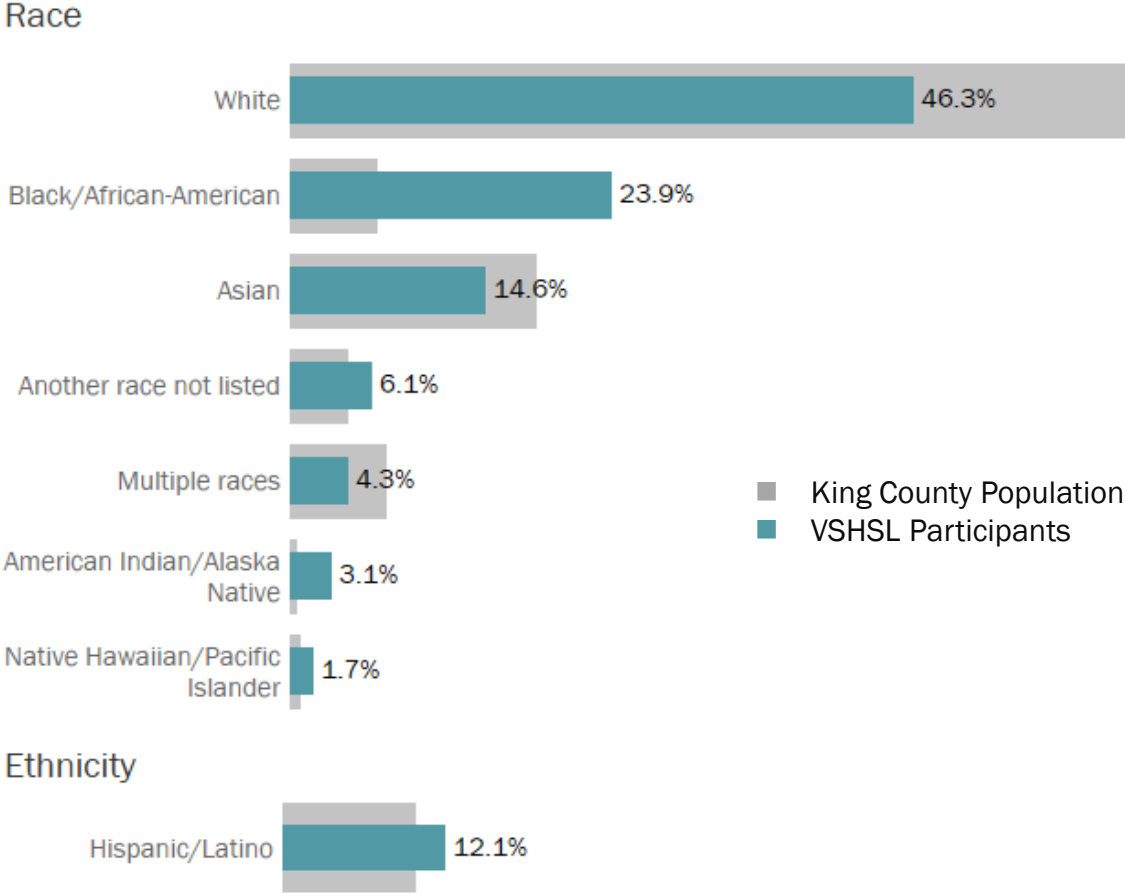


100,000+

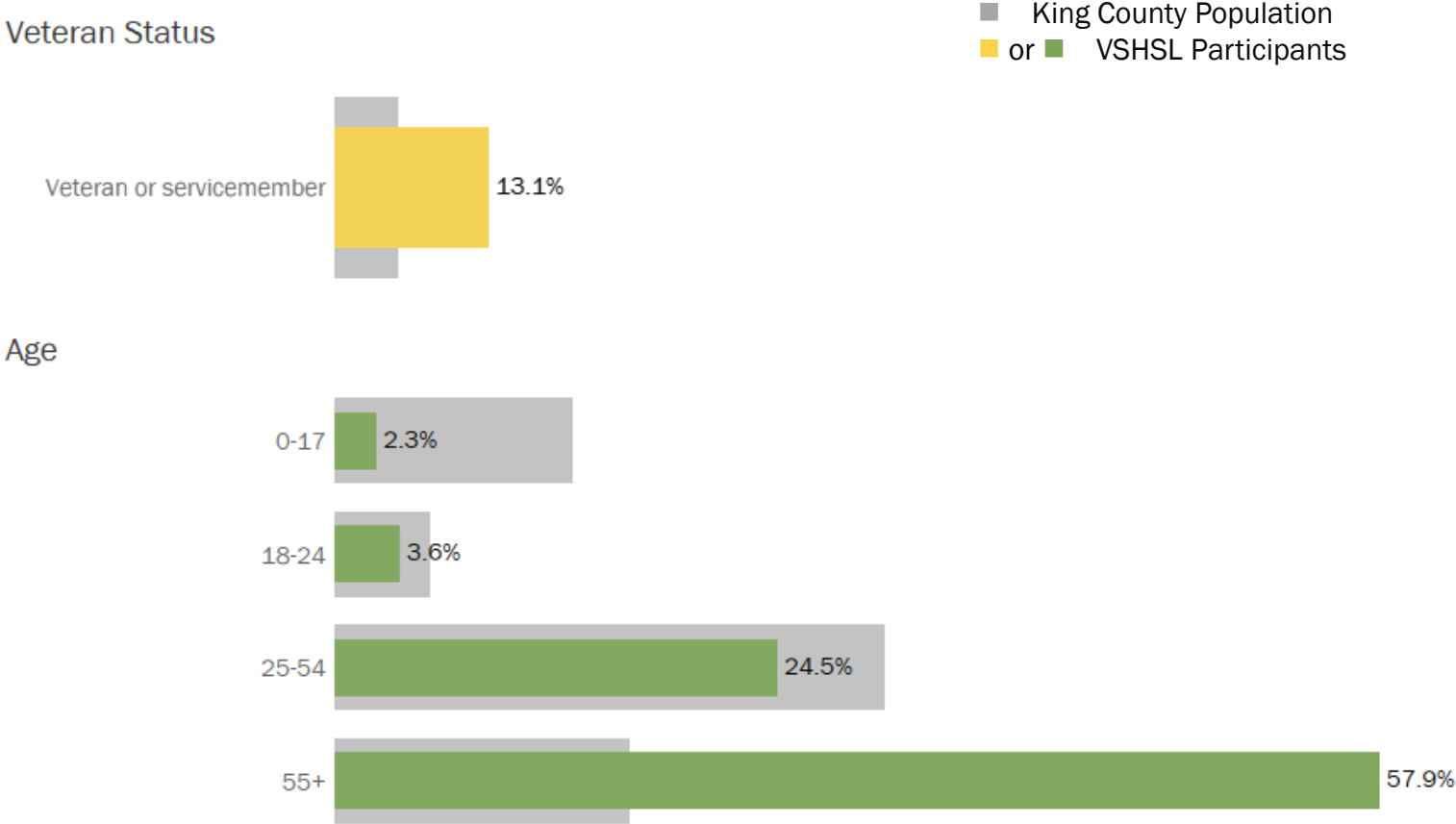
SENIORS AND OLDER ADULTS



Demographics of VSHSL program participants

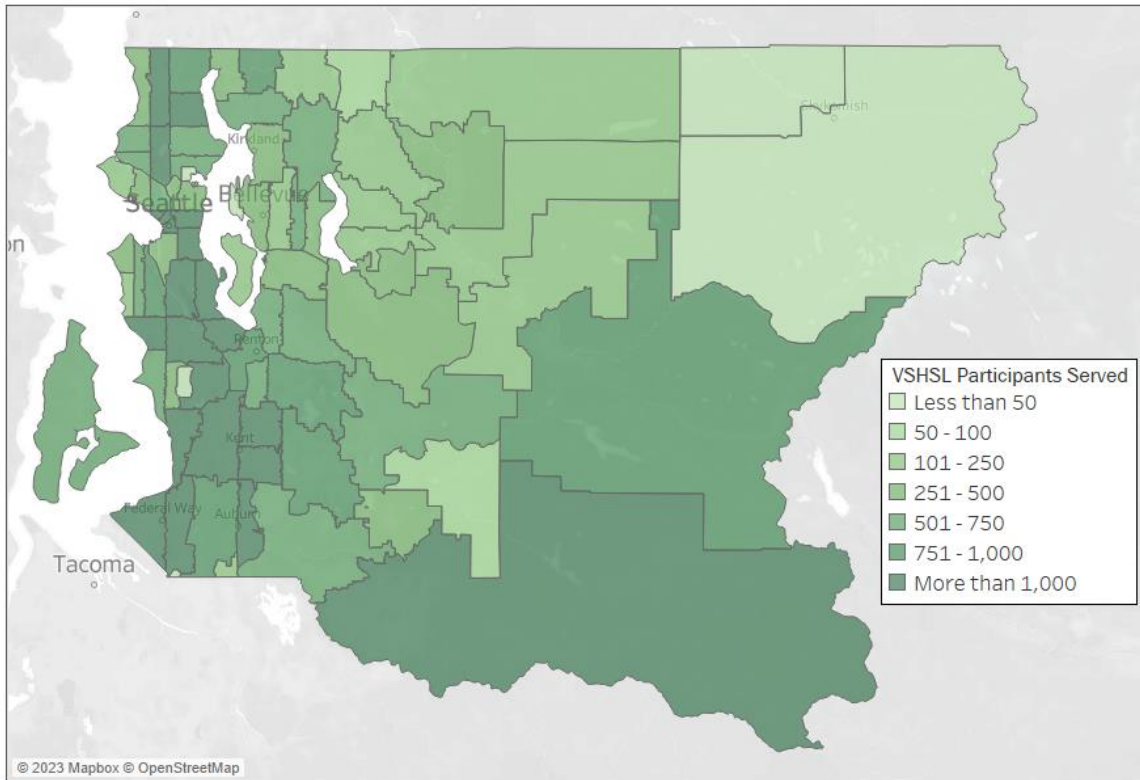


Demographics of VSHSL program participants



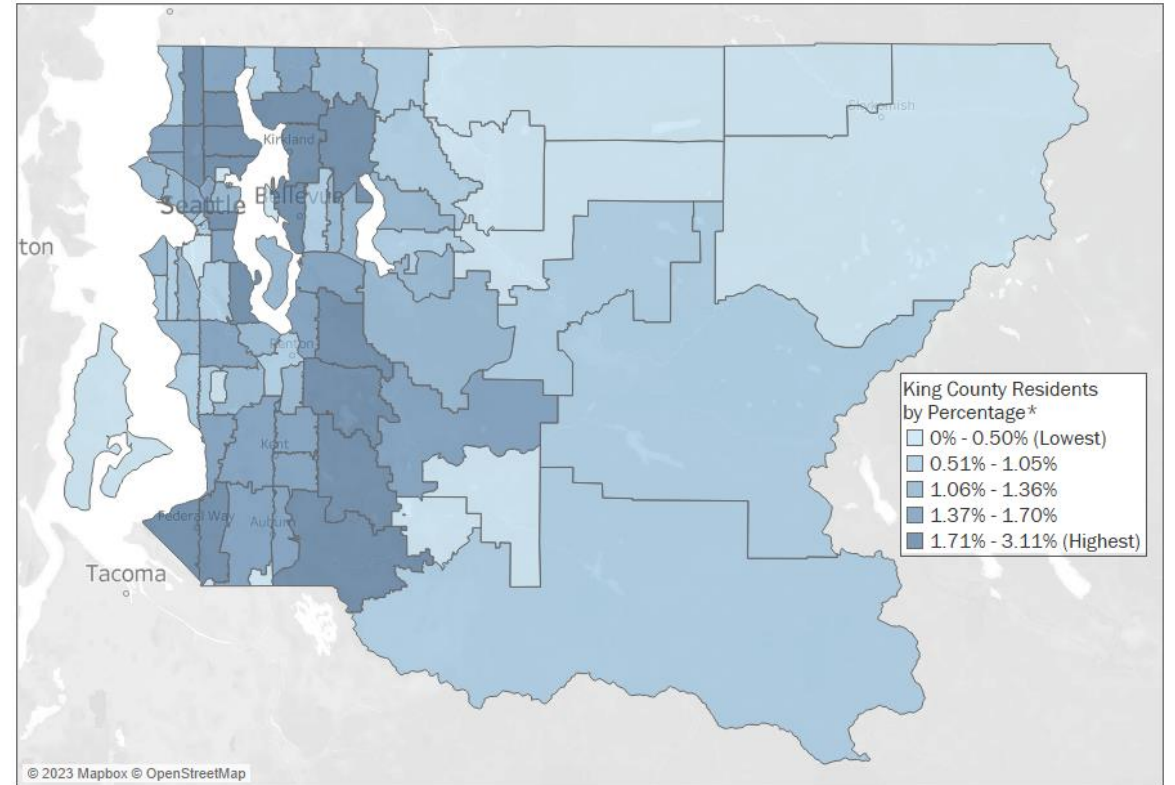
Where VSHSL Participants Live

Distribution of All VSHSL Program Participants by Zip Code, Levy To Date 2019-2021



Data presented only for strategies with complete geography data. Includes client-level and aggregate data.

Distribution of King County Residents (18 Years or Older) by Zip Code, ACS



What do the data tell us about the VSHSL?

VSHSL-funded
programs
are reaching intended
populations

Framework for levy impact

- The VSHSL demonstrates its community-level impact through five “result areas”
- Strategy or program level measures that contribute to result area goals are combined into one overarching measure
- Measures are aggregation of annualized data, thus presented as “percent of program outcomes.” Full methodology in Assessment Report.





80% of VSHSL Housing Stability program outcomes showed positive housing situations – such as remaining housed or finding permanent housing.



The Collaborative Case Management (CCM) program helps veterans get housed by connecting them with a housing voucher and ongoing supportive services.

“[A participant] was experiencing significant noise disturbances at his residence that aggravated his PTSD symptoms. After submitting a reasonable accommodation request to the property management on behalf of the veteran, the management agreed to allow the veteran to terminate his lease early based on his disability. The veteran was able to find a more suitable living situation, without the burden of heavy financial penalties that often accompany early lease termination.”

- Legal Aid Provider



76% of VSHSL Healthy Living program outcomes showed improved health and well-being.

“There is a true sense of community among our Seniors who participate in our Enhance Fitness program. This is more than just an exercise class for them - they come early to visit with one another, they will stay after class to continue those conversations, and many will remain at the Center to join together for the evening dinner and activities.”

- Senior Center Program



International Community Health Services provides Tai Ji Quan classes through their Healthy Aging and Wellness Program. Photo by Theo Bickel



57% of VSHSL Social Engagement program outcomes showed reduced isolation through increased feelings of community connection or engagement



CISC helps immigrants throughout King County by providing information, referral, advocacy, social, and support services.

“My wife and I have grandchildren here but they are too busy with their children to look after us. Luckily the [virtual village program] invited us to join with other seniors and enabled us to find peers who can understand us and communicate with us.”

-Virtual Villages Program Participant



66% of VSHSL Financial Stability program outcomes showed increases in financial security by obtaining employment, enrolling in education, obtaining public benefits/assistance, or reaching other financial goals.

“We also have a family whose case was approved after several months of waiting for an SSI appeal. Now they are receiving the SSI benefits for their son, which alleviated a substantial financial struggle because they had to pay for all the kid's medication, therapies, and equipment he needed.”

- Government Benefits Assistance Program



King County Career Connections provides individuals who are homeless with employment services and resources.



78% of VSHSL Service System and Access program outcomes showed connection to services through referral or direct service



The Mobile Medical Van travels around King County providing walk-in care and connecting people with other community services.

At one point in the call [the participant] got choked up and said 'this is amazing! I can't believe you actually answered the phone. I'm very lucky! I got more information in one phone call than all the others I've made. It's a wonderful place to start and gives me a lot of hope.'

-Information & Referral Program



66% of VSHSL Gender Based Violence program outcomes showed survivors made progress or met their self-defined goals each year

“The survivor and children showed incredible endurance and tenacity. Our advocate still works tirelessly to ensure that their self-determination and rights are honored as she gains more independence and stability.”

-Mobile Advocacy Program



UTOPIA members come together to provide support and leadership for their community.

What do the data tell us about the VSHSL?

VSHSL-funded programs are reaching intended populations

Progress was made across the five result areas – the VSHSL is having a positive impact in people's lives!

And now we're connecting the data to the rest of the story



Activity: connecting data to stories

Activity Instructions

In person:

- Form small groups with people at your table
- Choose a notetaker to summarize key points on the handout

Virtual:

- You will receive a Jamboard link in the chat to respond to the discussion questions

We will come back together in ~15 minutes to close out and have a Q&A

Discussion questions



What stood out or surprised you? Why?

How do you see your program reflected in this data? If you don't, why not?

What questions do you still have after seeing the data?

In closing...

THANK YOU!

**We are all doing our work because we care...
we must do it together!**

Data is only the beginning of a conversation...