

MIDD Evaluation and CORE

(Client Outcomes Reporting Engine)

Presentation at MIDD Advisory Committee
September 26, 2019

NEW CAPACITY AND FOCUS

DCHS expanding MIDD PME Activities

- New MIDD Eval Lead
- New mid-level evaluator
- Transitioning data manager
- Retaining initiative-level long-term evaluation
 - Annual Report
- Shifting focus to data for feedback and CQI

ENHANCING PME'S ROLE

Support from RFP to refunding decisions

- DCHS focusing on utilization of data
 - Results-Based Accountability framework
 - Data for learning, not sanctioning
 - Continuous Quality Improvement
- Highly customized approach
- Strong partnership with providers

3

PME PLAN SECTIONS



Purpose Statement

or logic model depicts the hypothesized link between program activities and intended impacts or outcomes.



PME Activities

organize the collection and reporting of information about clients and/or program process. Examples include individual or aggregate-level client data, client stories and satisfaction surveys, focus groups, etc.



Performance Measures

track program activities and outcomes to improve quality and/or accountability. Ideally based on client-level data so disparities can be explored.



Reporting Requirements

specify what, when, and how data and information needs to be shared with DCHS.



CQI Plan

lays out how the provider and DCHS will partner to achieve the best possible client outcomes. Examples include provider learning circles, "Plan-Do-Study-Act" cycles, etc.

ROLLING OUT PME PLANS

New MIDD RFPs and 2020 re-contracting

- Partnering with MIDD Leads for any new RFP
- Working with BHRD Contract staff to plan updates to provider manual
- Will engage more globally in 2020 during re-contracting process
- More robust and useful program data by 2021

5

CORE WILL LEVERAGE PME

Client Outcomes Reporting Engine (CORE)

- Reduce data processing and management burden
- Automate significant portions of routine reporting
- Provide instant feedback on performance
- Allow PME to conduct high-priority evaluations

6

WHAT IS CORE?

Built on Microsoft Dynamics

- Secure online portal to submit and visualize client-level data for King County DCHS contract reporting
- Back-end system to provide MIDD Leads easy access to performance data

7

CORE CAN...

- Validate data
 - Ensure data is complete and logical
- Explore data
 - Dashboards based on clients served and performance measures
 - Reports

8

DCHS IS MODERNIZING

MIDD, BSK, VSHSL, and DDECS will use CORE

- Eliminating silos between disparate data systems
 - Follow the client, not the funding streams
- Ability to meet Council's request for consolidated reporting
- SO. MUCH. DATA.

9

WHICH MIDD CONTRACTS WILL REPORT INTO CORE?

About 50 MIDD providers are impacted

- ONLY impacting providers that currently report to DCCHS via CoreFTP site into the MIDD Database:
 - Programs that report into the BHRD database or HMIS will not be impacted at this time
- Grantees may need to make changes to align with CORE requirements

10

WHAT WILL CORE LOOK LIKE?



Accessing CORE

Sign In to CORE

Username

Password

Keep me signed in

[Forget your password?](#)

SIGN IN

Not able to sign in?

If you're a provider administrator, you may not have requested a CORE account yet.

If you've signed in before, and are having technical difficulties with accessing the CORE portal, please [contact us](#).

11

Home

News and Alerts

Core news and alerts will go here.....Core news and alerts will go here.....Core news and alerts will go here.....Core news and alerts will go here.....Core news and alerts will go here.....

Upcoming Reporting Deadline:
August 30, 2019

[Read more...](#)

Scopes of Work

Title	Submission Deadline	Details	Action
Youth and Family Homeless Prevention	01/12/2019	View	Submit
Trauma Informed Resorative Practices - Mini Grants	01/12/2019	View	Submit
Create Healthy Environments for Elderly	01/12/2019	View	Submit
Trauma Informed Resorative Practices - Mini Grants	01/12/2019	View	Submit

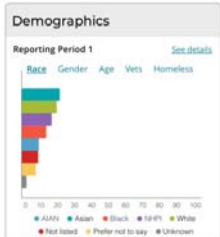
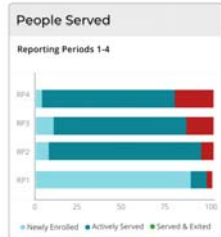
12

Home > My Work > Performance

My Work

Amazingly Awesome Program

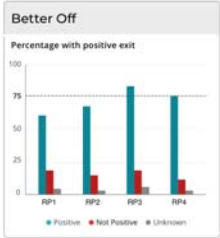
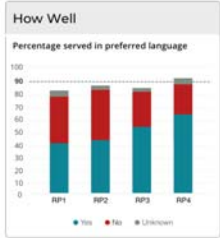
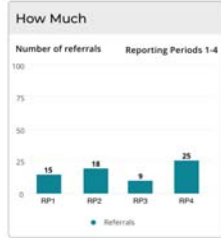
- Performance
- Reports
- Submissions
- Details



Next Reporting Period

FY20 Q2 Due Date: July 15, 2020

Period	Date	Submitter
FY20 Q1	04/12/2020	Sanchez
FY19 Q4	01/14/2020	Sanchez



Home > My Work > Reports

My Work

This is the SOW Title

- Performance
- Reports
- Submissions
- Details

Create Report

Select SOW

Select SOW

Scope of Work Title 1

Scope of Work Title 2

Set Parameters

Parameter 1

Parameter 2

Parameter 3

Parameter 4

Parameter 5

Parameter 6

Parameter 7

Parameter 8

[CREATE NEW REPORT](#)

Standard Reports

Title	Description	Last Run	Action
Demographics	This is a description of the report	01/12/2019	Run Now
Client Status	This is a description of the report	01/12/2019	Run Now
Report Name	This is a description of the report	01/12/2019	Run Now

CORE Client Outcomes Reporting Engine My Work My Reports Resources Help User Name

Home > My Work > Submissions

Upcoming Reporting Deadline: July 15, 2020
Reporting Period: FY20 Q2

My Work

Amazingly Awesome Program SUBMIT SPREADSHEET

Performance Reports Submissions Details

Reporting Spreadsheets Templates

Status	Title	Publish Date	Deactivated Date	Action
Active	Amazingly-Awesome-Program_Great-Provider	12/31/2019	01/01/2021	Download
Inactive	Spreadsheet Title	04/01/2019	06/30/2019	Download
Inactive	Spreadsheet Title	01/01/2019	03/31/2019	Download

Submission Stats

85%
on time

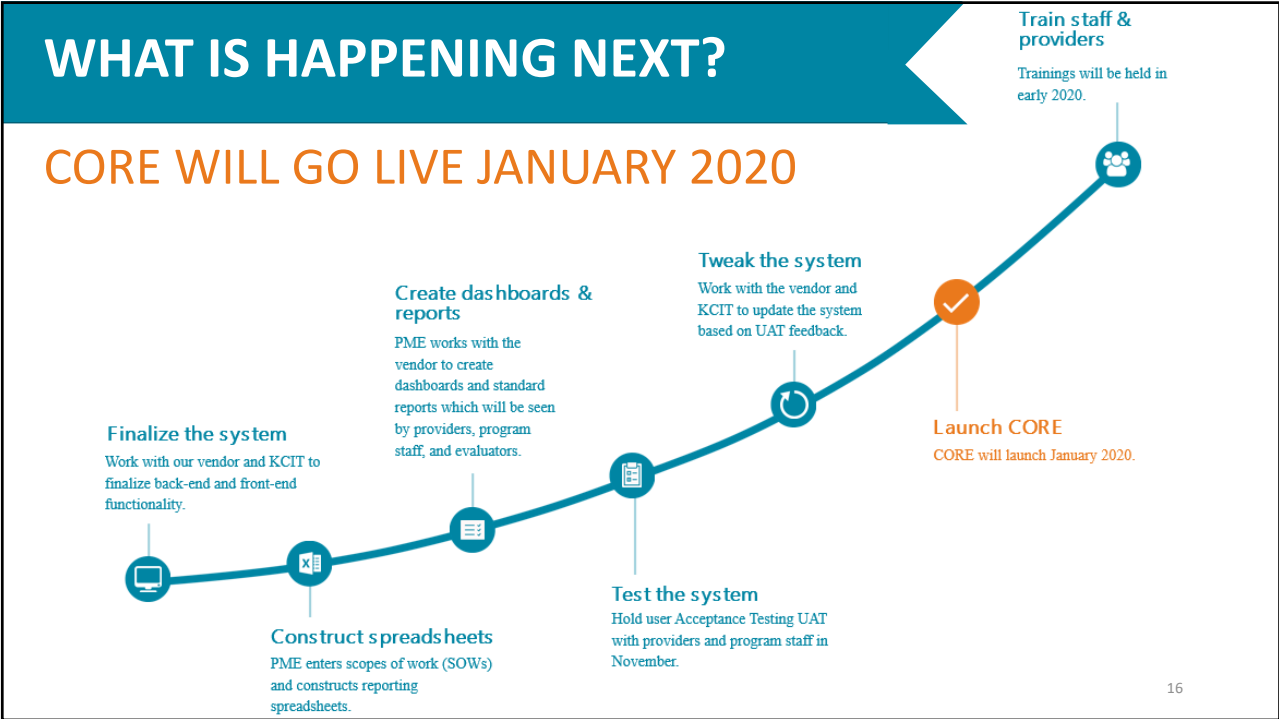
5
resubmissions

2
errors /
1st submission

Submission History

Status	Period	Submission Date	Submitter	Timeliness	Submission Errors
Successful	FY20 Q1	04/12/2020	Sanchez	On Time	0
Successful	FY19 Q4	01/14/2020	Sanchez	On Time	2
Failed	FY19 Q4	01/12/2020	Clark	Late	5

15



THE END

Questions?

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