Behavioral Health and Recovery Division (BHRD)
Provider Manual
Summary of Changes
Version: 10/2026

Section	Summary of Changes
Table of Contents	Updated Table of Contents to match edits throughout the manual
Throughout All Chapters	Method of Payment • Changed "Reimbursement" to "Payment" throughout all scopes
Chapter 1.16.1 Relias Learning Management System (LMS) Benefit	Program Requirements • Updated to read, "Program grants King County access to user data (which may include staff, interns, and/or volunteers inputted by Provider) for functions such as:"
Chapter 4.2 Emergency Telephone Services - OneCall	Moved "OneCall" out of "Emergency Telephone Services" so that it is it's own scope.
Chapter 4.3 Emergency Telephone Services – Teen Link	New scope
Chapter 4.4 Adult Crisis Services (Mental Health Next Day Appointments – Adults)	Method of Payment • Removed, "**VCCC Only**: Reimbursement will be made in monthly 1/12th amounts for crisis respite services and capacity for eligible individuals in crisis that are referred to the program."
Chapter 4.5 Mobile Crisis Centralized Dispatch Hub: MRRCT/MRSS	New Scope
Chapter 4.6 Mobile Crisis Team/Mobile Rapid Response Crisis Team (MRRCT)	Eligibility Criteria • Removed "MRCCT's will service non-Medicaid Individuals who have been diagnosed with a Behavioral Health Condition and who cycle though the criminal court system." Program Requirements • Updated first sentence to read, "The crisis is defined by the help seeker." • Added, MRRCTs will adhere to the HCA Crisis team model as described in the Washington State Health Care Authority (HCA)'s MRRCT Best Practice Guide. • Removed, "The following MRRCT requirements

	are derived from the Washington State Health Care Authority (HCA's MRRCT Best Practice Guidelines." MRRCT Outreach • Updated, to read, "Maintain adequate staffing capacity to ensure MRRCT services are available 24/7/265 in a two-person dyad." • Added, MRRCT services are provided wherever the individual in need is located including at home, school……." • Added, "Respond to the individuals experiencing a behavioral health crisis • who have been or may be diagnosed with a behavioral health condition……." • Added, "Transportation may be provided outside of King County Locations in Snohomish and Pierce Counties…" • Updated, "MRRCT will follow Tribal Crisis Coordination Protocols established between the Tribes and HCA.." • Added, When MRRCT are not responding to crisis referrals, they should engage in efforts to build relationships in the community through outreach and engagement." Follow-up Responsibilities • Added, "Crisis stabilization staff shall have training in crisis triage and management for individuals of all ages…." Updated the following subsections • Training • Staffing • Endorsement Standards • Reporting Requirements
Chapter 8.7 Reaching Recovery Housing for CJ Involved	Program Overview • Revised to read, "The Reaching Recovery Housing for Housing for Criminal Justice (CJ) Involved programs provides housing for up to 24 months….. • Added, "Program participants must maintain an outpatient treatment benefit to continue receiving RRH$CJI rental subsidy……." • Revised to read, "Housing related repairs for

	participant units, unless repairs are due to normal wear and tear Method of Payment • Added, Reimbursement will be made on an actual costs basis for approved client supplies….." Additional Requirements • Entire subsection updated
Chapter 9.5 Community Behavioral Health Rental Assistance (CBRA)	Re-write of the existing scope into the current format. No substantial content changes.
Chapter 9.9 Housing Resources Navigation	Re-write of the existing scope into the current format. No substantial content changes.
Chapter 9.18 Transition Support Program	Re-write of the existing scope into the current format. No substantial content changes.
Chapter 10.12 King County Integrated Care Network (KCICN) Training Academy	Requirements for DBT Champions • Added, "Lead an internal or KCICN DBT Training" DBT Embedded Clinical Coach (ECC) Facilitated Group Trainings- new subsection Invoice Program Specific Requirements • Updates made throughout
Chapter 10.27 Seven Challenges	Method of Payment • Added, "Depending on King County funding allocation, any King County approved materials orders and training registration will be pad as cost reimbursable/actuals Reporting Requirements • Removed monthly report