

connections Health Solutions	Policy and Procedures Manual
Section:	Administration and Operations
Chapter:	Good Neighbor Policy
Current Approval Date:	6/25/2025
Level(s) of Care: ☒ All ☐ Urgent Care ☐ Observation ☐ Inpatient ☐ Transitions ☐ Mobile Crisis	
Population(s): ☒ Adult ☐ Youth	
Authorizing Statutes, Regulations, and References:	N/A

Policy Statement

At Connections Kirkland, we are committed to fostering a positive relationship with our surrounding community. We provide easily accessible channels for the community (including neighbors) to ask questions and share potential concerns. Our goal is to ensure a collaborative, respectful environment for all.

Purpose

The purpose of this policy is to outline the communication process and procedures for addressing community concerns related to the operations of Connections Kirkland. This policy aims to establish a clear process for managing relationships with neighboring businesses and residents, promoting transparency, and fostering positive engagement.

Definitions

- **Neighbors:** Businesses, residents, and other community members in the immediate vicinity of Connections Kirkland.
- **Community Engagement:** The process by which Connections Kirkland interacts with neighboring individuals and businesses to share information and address concerns.

Procedure

Email and Web Form Inquiries