**Class Summary**

The User Experience Designer participates in daily work that promotes understanding of user needs, provides design approaches that support those needs, and contributes to user-centered design and development through exercises and workshop participation; identifies and creates intuitive, accessible, and easy-to-use designs/alternatives through the deconstruction of complex business and user tasks; creates discrete user experience artifacts including flow diagrams, wireframes, high and low fidelity prototypes, design specifications, personas, content outline sitemaps, user journeys, flowcharts, and/or any emergent design technique.

**Distinguishing Characteristics**

This is the first level in a three-level classification series. This classification is distinguished from the User Experience Designer – Senior in that the incumbent in the User Experience Designer – Senior identifies, participates in, and leads activities that promote understanding of user needs, applying more complex design approaches, and focusing on user-centered design and development through exercises and workshops.

**Examples of Duties**

1. Recognize and apply user interface best practices.
2. Apply a basic understanding to and identify Americans with Disabilities Act (ADA) compliance issues.
3. Assist with the creation of user testing scripts.
4. Assist with conducting primary user research through established methodologies; help define user requirements and goals.
5. Assist in identifying third-party research in the support of design recommendations.
6. Assist in conducting, evaluating, and diagnosing usability tests and issues.
7. Assist in creating documentation in support of research and design work.
8. Support team members on projects.
9. Perform other duties as assigned.

**Knowledge/Skills**

Ability to effectively engage in and sustain relationships with people from diverse cultures and socio-economic backgrounds

Ability to work independently and as a team member

Demonstrated proficiency with business applications, such as Microsoft Office suite

**Education and Experience Requirements**

Any combination of education and experience that clearly demonstrates the ability to perform the job duties of the position

**Licensing, Certification and Other Requirements**

Some licenses, certifications and other requirements determined to be necessary to meet the business needs of the employing unit may be required

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| **FLSA Designation** | Non-Exempt  |
| **Service Status** | Career Service  |
| **EEO Code** | 2 |
| **Levels within same series** | User Experience Designer, User Experience Designer-Senior, User Experience Designer-Principal |
| **Class History** | 01/2024 - Created |