

KING COUNTY SUPERIOR COURT CLERK'S OFFICE

CONTACT: Matt Hodgman, mhodgman@kingcounty.gov
ISSUED BY: Catherine Cornwall, Director and Superior Court Clerk
ISSUE DATE: December 11, 2024
ISSUE NO: 24-024



King County

CLERK'S ALERT

Fairness Challenge Pilot Project

King County Superior Court has been selected to serve as a national pilot site in the "Fairness Challenge Pilot Project." The bold goal of this project is to make courts more understandable and fair and measure the impact.

To advance fairness, this project will support judges and court staff to improve their interactions with litigants through ongoing training and technical assistance through June 2025. To help inform and assess these efforts, Superior Court will be collecting litigant feedback after in-person and remote court hearings starting in December 2024. This will include asking a few short questions of litigants after they attend court. Feedback will be collected in person via an iPad stand near each courtroom exit. After remote court, staff will use a variety of strategies to share the feedback link with litigants so they can access the same questions. Twelve courts are part of this project, across each of the Court's three locations.

The questions will ask things like, "Did the judge treat you fairly today?" and "Did the judge help you to understand what happened in court today?" Questions will be asked in English and Spanish. Responding is voluntary and confidential. Additional FAQs about the survey are answered here: [FAQs Litigant Feedback](#)

IMPORTANT: Superior Court asks that you, the professionals in our court community, please refrain from answering the feedback questions as the focus of the project is on the litigant experience only. Thank you for your cooperation.

If you have questions, ideas, or concerns about the project, please contact Matt Hodgman at mhodgman@kingcounty.gov or Emily LaGratta at emily@lagratta.com.