KING COUNTY SUPERIOR COURT CLERK'S OFFICE
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ISSUE DATE: November 9, 2026
ISSUE NO: 26-019

King County

CLERK'S ALERT

Notice of Upcoming KC Script Portal Outage and New Payment Processor

The King County Clerk's Office will update the KC Script Portal and transition to a new **payment processor, PaymentExpress,** on Monday, November 16, 2026. **The KC Script Portal will be unavailable from 5:30pm on Friday, November 13 through 6:00pm on Sunday, November 15,** while work on the transition occurs**.**

System Outage Notice: All online services in the KC Script Portal will be unavailable during the scheduled outage. This includes case searches, e-filing new cases and documents, e-service, electronic working copies, records requests and submitting proposed orders to the court via Ex Parte via the Clerk and Orders for Review.

Civil protection order submissions will be accepted via email during the system outage at dja.dvpo@kingcounty.gov.

To monitor the status of the KC Script Portal, please visit the Clerk's Office E-Filing Status page: http://kcscclerkefilingstatus.com/.

About the Payment Processor
King County has changed payment processors, and the Clerk's Office is transitioning to a new vendor. **PaymentExpress** will replace the Clerk's Office payment processor for in-person and online payments. Key benefits include:

- **New payment methods**. Payments can be made by eCheck (online only), PayPal (online only), Apple Pay, Google Pay, or credit and debit cards.
- Online payments made through the KC Script Portal will allow customers to choose to receive an **email or text receipt**. The receipt will include the total for services, service fee and total charged. Customers will continue to receive an email from the KC Script Portal with detail on the specific services or filing fees paid.
- **Service Fees**: The rates are listed below for reference:
    - Credit and Debit Cards, Apple Pay, Google Pay, and PayPal are charged a fee of 2.35%, with a minimum fee of $2.00.
    - eChecks are charged a fee of $0.95.
- **Statements:** Depending on the selected payment method the transaction will appear in your statement as listed below:

- Credit and Debit cards, Apple Pay, and Google Pay – **PMT*KING COUNTY SC CLERK**
- PayPal – **PAYPAL*KING SC CLK**
- eCheck – **KING COUNTY ECHECK**

King County
Department of Judicial Administration

https://kingcounty.gov/en/dept/dja