

Local Public Agency Program Improvements

Presented to MWPAAC's Engineering and Planning
Subcommittee

September 5, 2019



King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**

Agenda

- Local Public Agency (LPA) Webpage Content
- Tour of Beta LPA Webpage
- Progress on Process Improvements



King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**



Webpage Content

- LPA Program mission and purpose
- Services
- FAQs
- Resources
- Project review submittals
- LPA Team Email

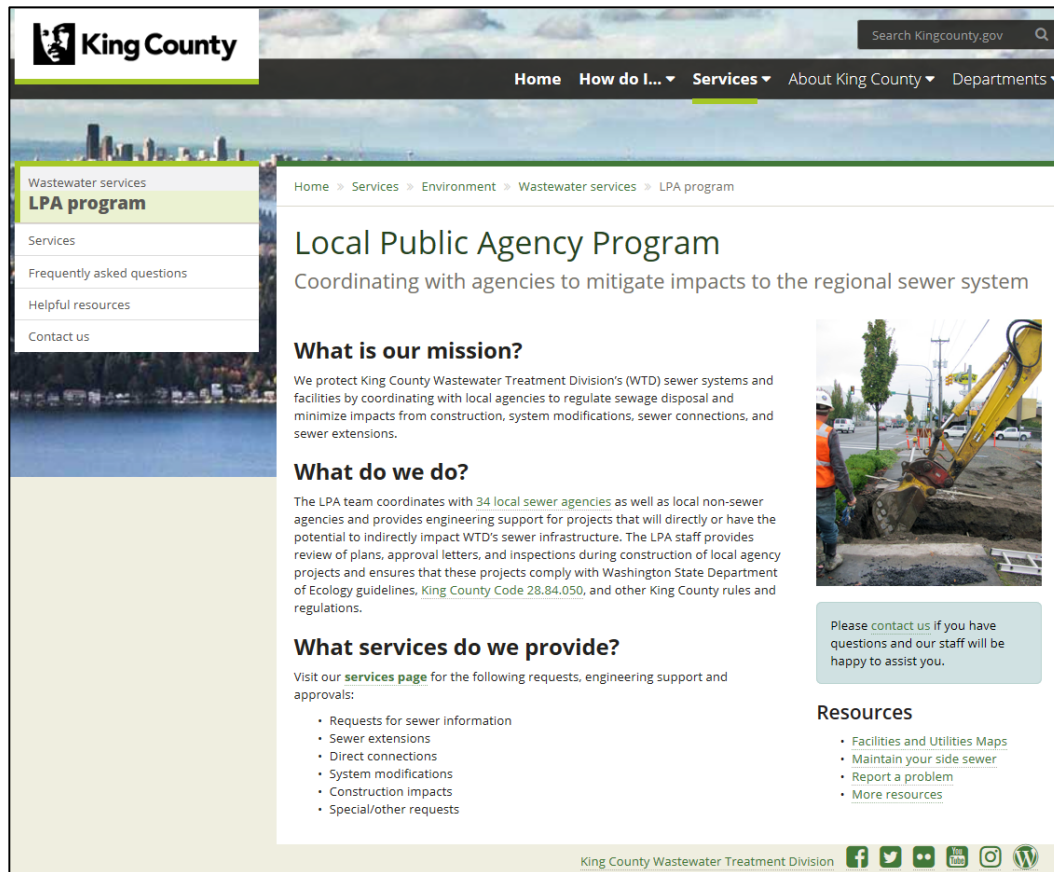


King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**



Process Improvements - Webpage



The screenshot displays the King County website's 'Local Public Agency Program' page. The page features a navigation menu with 'Home', 'How do I...', 'Services', 'About King County', and 'Departments'. A search bar is located in the top right corner. The main content area includes a breadcrumb trail: 'Home > Services > Environment > Wastewater services > LPA program'. The page title is 'Local Public Agency Program' with the subtitle 'Coordinating with agencies to mitigate impacts to the regional sewer system'. The page is divided into sections: 'What is our mission?' (We protect King County Wastewater Treatment Division's (WTD) sewer systems and facilities by coordinating with local agencies to regulate sewage disposal and minimize impacts from construction, system modifications, sewer connections, and sewer extensions.), 'What do we do?' (The LPA team coordinates with 34 local sewer agencies as well as local non-sewer agencies and provides engineering support for projects that will directly or have the potential to indirectly impact WTD's sewer infrastructure. The LPA staff provides review of plans, approval letters, and inspections during construction of local agency projects and ensures that these projects comply with Washington State Department of Ecology guidelines, King County Code 28.84.050, and other King County rules and regulations.), and 'What services do we provide?' (Visit our services page for the following requests, engineering support and approvals: Requests for sewer information, Sewer extensions, Direct connections, System modifications, Construction impacts, Special/other requests). A 'Resources' section lists: Facilities and Utilities Maps, Maintain your side sewer, Report a problem, and More resources. A call to action box states: 'Please contact us if you have questions and our staff will be happy to assist you.' The footer includes the King County Wastewater Treatment Division logo and social media icons for Facebook, Twitter, YouTube, Instagram, and WordPress.

[Link](#)



King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**



Process Improvements – Other

- O&M Manual
- Electronic Submittals
- Central Email & Phone
- Tracking System



King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**



Questions?

For more information, please contact:

- Mark Lampard
Mark.Lampard@kingcounty.gov
(206) 477-5414
- Ternessa Cao
tcao@kingcounty.gov
(206) 263-0727



King County

Department of
Natural Resources and Parks
**Wastewater Treatment
Division**

