



King County

COVID-19 Response

Moving forward with our business

King County Wastewater Treatment Division

October 28, 2020

How are we doing facing the biggest challenge of our lifetime?

- Facilities / Operations
- Use of PPE in Operations
- Key Performance Indicators we monitor
- Personal conduct / staff expectations
- Community Services & Education Teams
- Construction Management
- Working from home



Facilities / Operations

- Cleaning of shared spaces twice/day
- Closing of conference and lunchrooms
- Shut down access to the plants for non-essential business



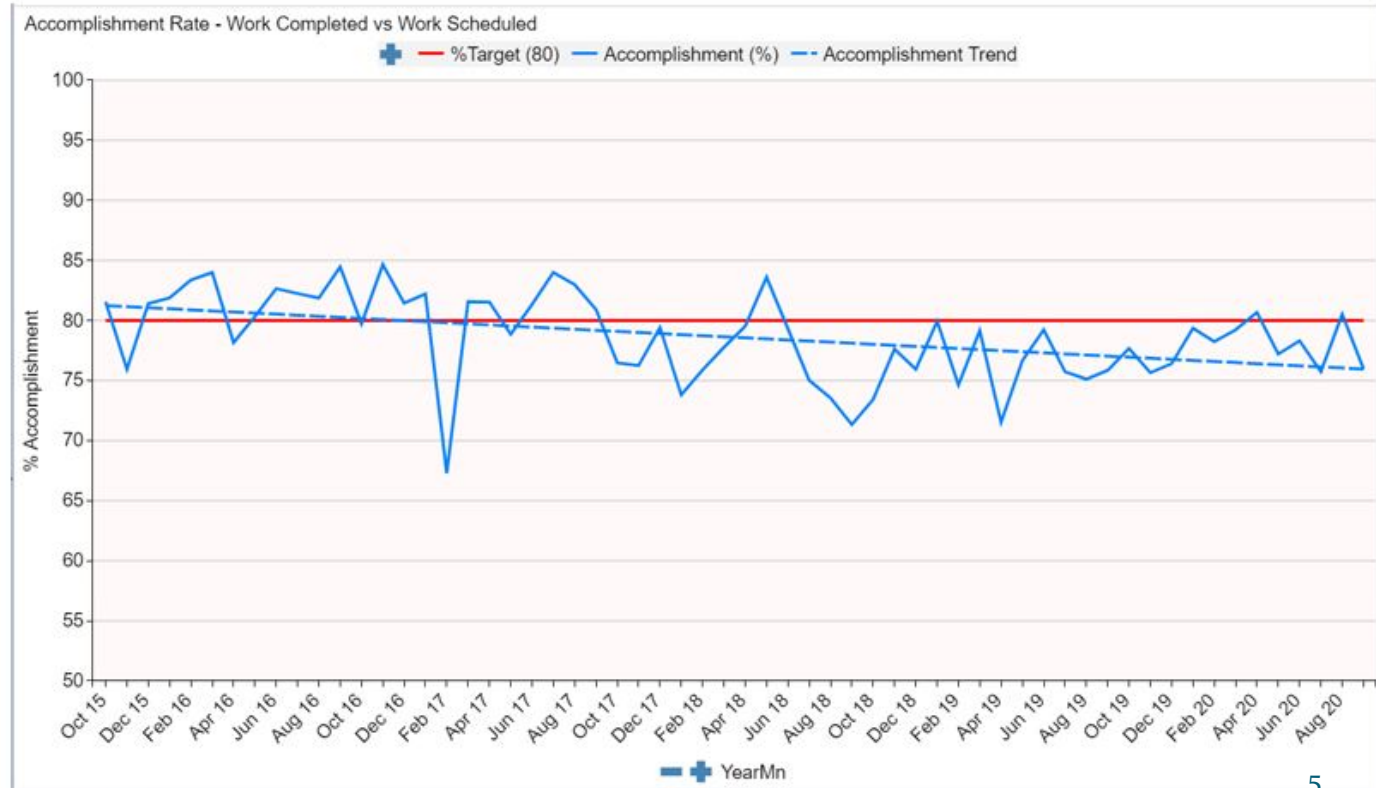
Use of PPE in Operations

- Standard PPE and masks always required (when social distancing not guaranteed)
- Face shields attached to hard hats for “splash work”
- Multiple N-95, surgical and dual-manufactured face masks distributed to ALL staff



Key Performance Indicators

- Delivery of chemicals
- Unplanned sick leave v. minimum staff levels
- Loop truck delivery
- Preventative Maintenance accomplishment rate



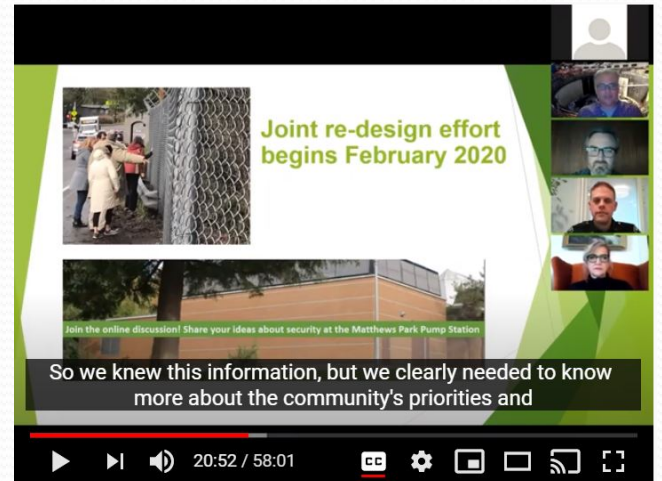
Personal conduct / staff expectations

- No sharing of un-sanitized vehicles
- Personal hygiene emphasized as always
- All trained in blood borne pathogens
- Use of virtual & parking lot meetings
- “Essential workers” signage / bumper stickers (social distancing)



Community Services & Education Teams

- Virtual public meetings
- Modified classroom experience / YouTube videos
- “Don’t flush trash” messages in multiple languages on social media (wipes, gloves, masks)



Construction Management

- Required safety plans for all construction projects
- Masks, distancing (where possible) and handwashing stations
- Develop standard checklist to inspect all projects
- Sharing lessons learned w/SPU and Port of Seattle
- Safety staff perform spot checks



Working from home

- Clear expectations built on trust – work done, available, communicate
- Working and healthy home space
- Future savings, collaboration spaces, & meetings
- Conducted employee survey

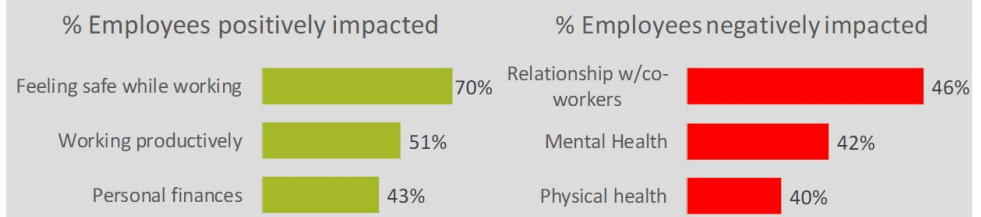




Employee survey – impacts of remote work

Results from our survey

Top 3 Positive and Negative Impacts of Moving to Remote Work



DNRP Response Rate



684 out of 857 KSC and Canal Street employees responded

Top 3 areas where we can help employees transition to remote work	% Negative	Top 3 areas where remote work is going well	% Positive
Setting up a home work station to meet their needs	55%	Supervisor support for health and well-being	83%
Supporting employees in setting work/life boundaries	42%	People in my workgroup work well together	79%
Fostering meaningful connection opportunities among co-workers	37%	My team works well with teams in other sections, divisions or departments	56%

Thank you

Mark Isaacson, Director
Wastewater Treatment Division,
King County Dept. of Natural Resources and Parks
206-477-4601

Mark.Isaacson@kingcounty.gov

Get updates online at:

www.kingcounty.gov/wtd

