# INFILTRATION AND INFLOW (I/I) CONTROL PROGRAM

INSPECTOR TRAINING & CERTIFICATION PROGRAM INTEREST SURVEY

EVALUATION OF INFLOW AND INFILTRATION REDUCTION CONCEPTS PHASE 2



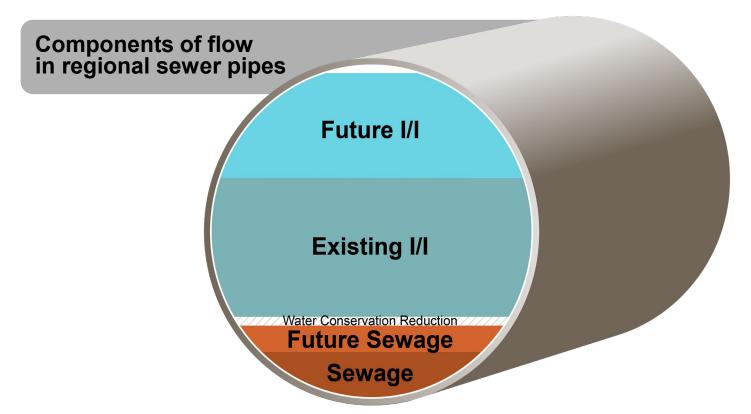
MWPAAC

**OCTOBER 27, 2021** 

Department of Natural Resources and Parks
Wastewater Treatment Division

## I/I IN THE REGIONAL WASTEWATER CONVEYANCE SYSTEM

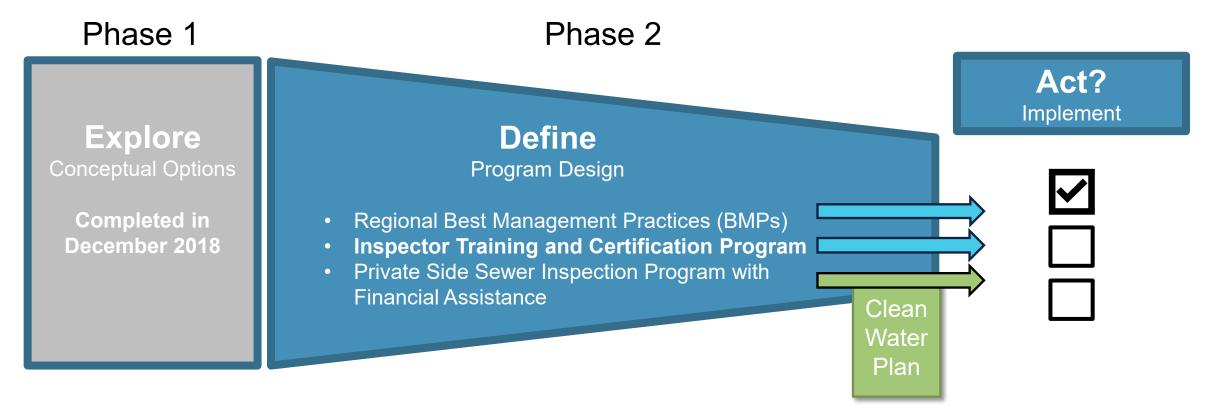
Infiltration and inflow (I/I) is stormwater and groundwater that enters the sewer system



2017 Conveyance System
Improvement Plan estimates \$1.7
billion in improvement costs through
2060

Higher levels of I/I removed would be associated with higher avoided capital costs on conveyance improvements

## OVERVIEW OF CURRENT I/I WORK



## OVERVIEW OF PROPOSED INSPECTOR TRAINING & CERTIFICATION PROGRAM



### A new tool in the I/I reduction toolbox

#### **Program Goal**

 All component agency sewer inspectors (staff or contractors) are consistently trained and certified to inspect side sewers and laterals of the sanitary sewer system and enforce proper installation, rehabilitation, and repairs to reduce I/I.

#### **Success Factors**

- Have 100% of side sewer inspectors trained and certified within 3-5 years of program launch.
- Reach agreement among majority of local agencies to participate in program development and meet training and certification requirements.

## OVERVIEW OF PROPOSED INSPECTOR TRAINING & CERTIFICATION PROGRAM

#### Qualifications

- Graduation from high school supplemented by college-level courses related to inspection work
- Documented minimum of 5 years of experience in field or office engineering work involving sewer construction, repair and/or rehabilitation work

#### **Training**

- 7 hours of online training in the following modules:
  - Introduction to program
  - Inspection methods and standards
  - Testing standards
  - Construction best management practices
  - Safety issues and customer service

#### **Certification Exam** and Recertification

- 1 hour online exam
- Minimum passing grade and certificate
- Test-out option available
- Equivalent certification should be recognized
- 5-year recertification frequency

## Roles & Responsibilities

- County proposed program sponsor/ administrator and would cover cost to set-up and administer program
- Participating sewer agencies – inspector training participants and would cover cost of staff time to participate

### INTRODUCTION TO INTEREST SURVEY



A short survey was distributed to MWPAAC agencies to gauge

- Interest in implementation
- Barriers to participation
- Inspector pool information
- Interest in an inspector-in-training program

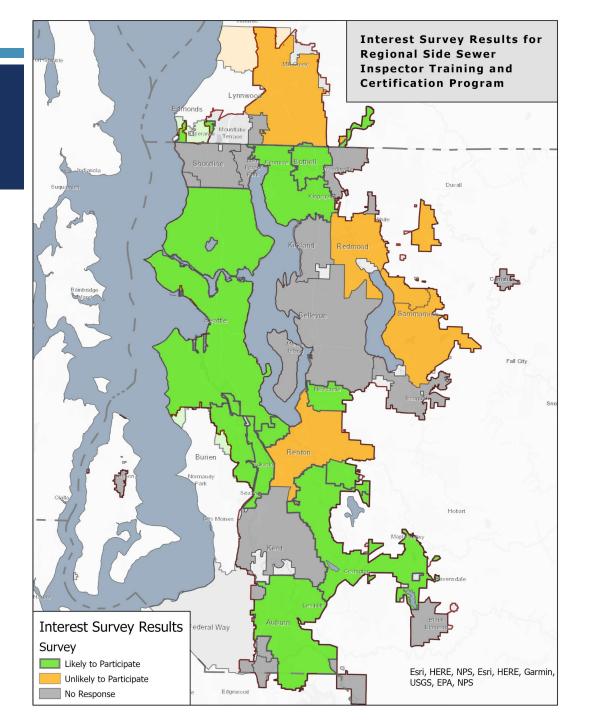
#### **Survey Information**

- Completed by a General Manager, Public Works Director, or equivalent employee
- Completed by 17 MWPAAC agencies

#### SURVEY RESPONDENTS

- 1. Alderwood Water & Wastewater District
- 2. City of Auburn
- 3. City of Bothell
- 4. Cedar River Water & Sewer District
- 5. Coal Creek Utility District
- 6. Cross Valley Water District
- 7. Northeast Sammamish Sewer & Water District
- 8. Northshore Utility District

- 9. Olympic View Water and Sewer District
- 10. City of Redmond
- 11. City of Renton
- 12. City of Seattle
- 13. Sammamish Plateau Water & Sewer District
- 14. Skyway Water and Sewer District
- 15. Soos Creek Water & Sewer District
- 16. City of Tukwila
- 17. Valley View Sewer District



#### SURVEY RESULTS – IMPORTANCE & NEED

What is your agency's opinion on the need of the Program to regional I/I control?

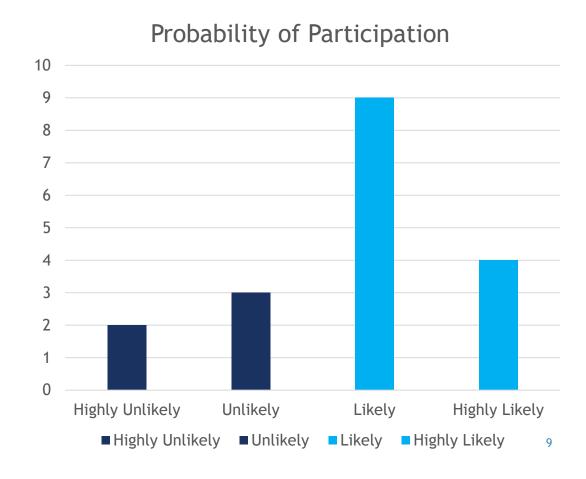
 16 respondents (89%) indicated that there is at least some need for the program What is your agency's opinion on the importance of the Program to regional I/I control?

 17 respondents (94%) indicated that the program was at least somewhat important

#### SURVEY RESULTS – INTEREST

What is the probability that your agency will participate in the Program if it is implemented?

 13 respondents (72%) indicated that it is likely or highly likely that their agency would participate



### SURVEY RESULTS - BARRIERS

#### What barriers stand in the way of your agency's participation in the Program?

- 7 respondents (39%) indicated that **budget** is a barrier
- 11 respondents (61%) indicated that staffing capacity is a barrier
- 1 respondent (6%) indicated that labor unions are a barrier
- 5 respondents (28%) indicated that there is a duplicative existing agency training
- 4 respondents (22%) indicated in the comments that there were minor or no barriers to their agency

#### SURVEY RESULTS – INSPECTOR INFORMATION

How would you classify the inspectors you employ or use for side sewer inspection work?

How many inspectors do you employ or use for side sewer inspection work?

How would you describe the sentiment of your inspectors towards the potential Program?

- 17 respondents (94%) indicated that they employed in-house staff inspectors
- 1 respondent (6%) indicated that they employed contracted or 3<sup>rd</sup> party inspectors
- 3 respondents (17%) indicated that they employed 6 or more inspectors
- 14 respondents (78%) indicated that they employed 1-5 inspectors
- 1 respondent (6%) did not indicate a number or range

- 4 respondents (22%) indicated that inspectors opposed the program
- 8 respondents (44%) indicated that their inspectors expressed neutral sentiments towards the program
- 6 respondents (33%) indicated that their inspectors expressed favorable sentiments towards the program

#### SURVEY RESULTS – INSPECTOR IN-TRAINING PROGRAM

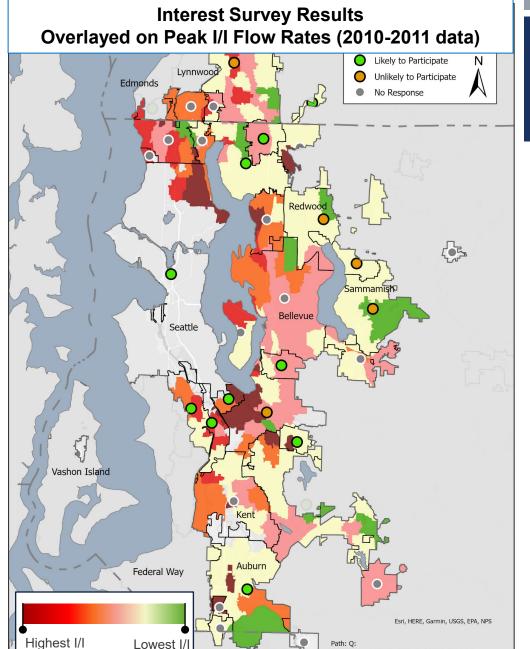
What is your agency's interest in exploring in the future an additional regional program to train and prepare individuals to become side sewer inspectors and develop the inspector pool i.e. inspector in-training program?

- 5 respondents (28%) are uninterested
- 13 respondents (72%) are interested

## TAKEAWAYS

## Majority of respondents stated:

- The program is important to regional I/I control
- There is a need for the program to support regional I/I control
- It was likely that their agency would participate if the program is implemented
- Their agency's inspectors expressed neutral sentiments towards the program



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#### LOOKING AHEAD

**5** Aug. 2021

**E&P MEETING** 

Request review of draft technical memo

Oct. 2021

**E&P MEETING** 

Present results of interest survey; continued discussion

**MWPAAC** Meeting

Present results of interest survey

Dec. 2021

**E&P MEETING** 

Continue discussion of possible recommendation

**MWPAAC MEETING** 

Full MWPAAC vote on recommendation letter to WTD Director (tentative)

**E&P MEETING** 

Receive input on draft technical memo

2 Sept. 2021

**E&P MEETING** 

Consider possible recommendation

Final technical memo completed

Nov. 2021

consultant contract expires

31 Dec. 2021

## THANK YOU

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