Communicable Disease Epidemiology and Immunization Section

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Health Alert: Washington Department of Health to Help Expand Access to COVID-19 Oral Antivirals with New and FREE Telehealth Program

Action Requested

- Be aware of a new and FREE telehealth program to increase access to COVID-19 oral antivirals in Washington state
 - Washington Department of Health (WA DOH), in partnership with Birds Eye Medical and Color Health, is launching this program to build upon the Federal government's <u>Test to Treat</u> <u>initiative</u> and give people another way to quickly access free treatment for COVID-19
 - Under this program, anyone in Washington state who tests positive for COVID-19, including with an at-home test, can arrange a free healthcare provider (HCP) consultation using a smartphone or computer with a high-speed internet connection. If appropriate, they can receive a free prescription for pick-up at the nearest pharmacy that has oral antivirals or have the medication delivered.
 - There are two options to set up a telehealth appointment:
 - 1) Visit the <u>WA DOH Free Telehealth for COVID-19 Treatment</u> website (if the information provided in a brief intake form indicates treatment may be appropriate, the individual will be contacted by an HCP for consultation. HCPs are available daily 8am to 8pm.)
 - 2) Call the WA DOH COVID-19 call center at 1 (800) 525-0127 and press # (the call center can arrange HCP telehealth consultations 8am to 8pm on Monday, and 8am to 6pm on Tuesday-Saturday and holidays)
 - If an individual is 12-17 years old, pregnant, nursing, requires additional language assistance (appointments are currently available in 240 languages), or in need of other COVID-19 services, they should arrange their telehealth visit via the WA DOH COVID-19 call center

Resources

- PHSKC COVID-19 testing page: <u>https://kingcounty.gov/depts/health/covid-19/testing.aspx</u>
- Oral antiviral one-pager: <u>https://doh.wa.gov/sites/default/files/2022-03/825-029-</u> WhatAreOralAntivirals.pdf?uid=628eacbd0fa26
- DOH COVID-19 therapeutics page: https://doh.wa.gov/emergencies/covid-19/treatments
- DOH COVID-19 therapeutics provider page: <u>https://doh.wa.gov/emergencies/covid-19/therapeutics/health-care-providers</u>