

How to report rodents in the City of Seattle

Public Health—Seattle & King County receives reports about rodents in the City of Seattle. Use this guide to submit a new rodent complaint or check the status of an existing one.

Other types of issues:

- **Garbage and junk storage complaints in Seattle:** [Find It, Fix It - Service Request Mobile App - Customer Service Bureau | seattle.gov](#)
- **Rodent issues outside the City of Seattle:** Public Health [General Inquiry](#). See more instructions at [File a complaint about rodent infestations](#).

1. Submit a New Complaint

Note: You can also file a complaint by calling 206-263-9566.

Recommended browsers: Microsoft Edge or Google Chrome (maps may not display properly in Firefox).

Step 1: Go to the Service Request Access page

- [King County Public Health Service Request Access](#)
- Or access via the [Public Health Permit Center homepage](#) by selecting “**Submit a complaint or inquiry.**”

Step 2: Sign in or create an account

- Optional but recommended.
- Creating an account lets you **view and track your complaint**.

Step 3: Select the complaint type

- **Seattle Only:** *Seattle Rodents*
- If you don't see an option that describes your issue, submit a **General Inquiry**.

Step 4: Enter the “Nature of Complaint” field

- Choose the option that best describes your report:
- *Rodents – Seattle*

Step 5: Complete the “Violation Visibility” field

- Required field to indicate if the issue is visible from the street or sidewalk.

- Options: **Yes / No / Unknown**
- If staff cannot visually verify the complaint, your case may be closed.

Step 6: Provide additional information

- Location of the issue
- Description of the problem
- Optional photos

Step 7: Enter contact information *(optional but recommended)*

- Allow staff to **follow up and share updates**.
- Without it, you will not receive case status or closure notices.
- Your contact information **will not be displayed publicly**. We only disclose names if required by law under the Public Records Act (FOIA).
- To submit anonymously, leave these fields blank and ensure you are logged out.

2. View Existing Requests

Sign in to your account to check the status of your rodent complaint or inquiry.