

# How to Apply for a Permit or Plan Review

Select the topic below to go to those instructions:

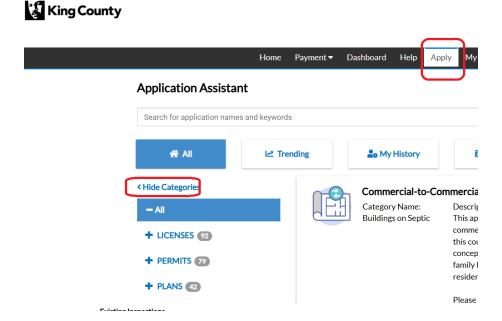
- Types of Applications
- Submitting a New Application
  - o Finding your application type
  - o Generic steps to submit a permit application
- Application Templates

# Types of Applications

Using the Public Health Permit Center, you can submit the applications for the following:

- Permit (Plan reviews of all types, Plumbing permits, Septic system permits, Temporary food etc.)
- Plan (OSS)
- License
- Operational Permit (permanent food permits, pet business permits, solid waste permits)

You will see the following categories under "Apply":





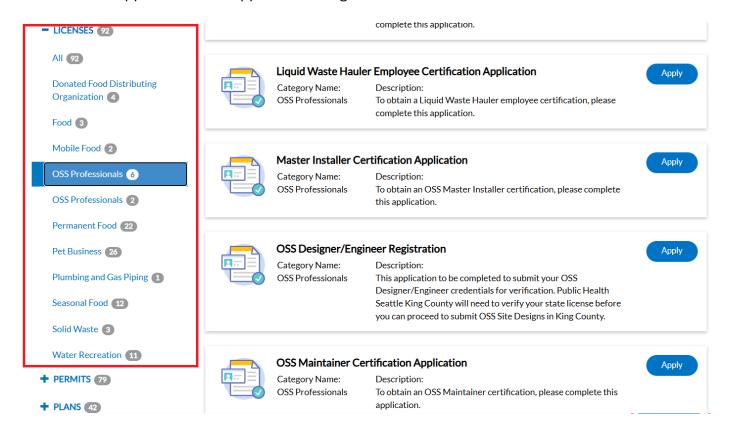
#### Licenses:

This category includes operational permits and licenses for various types of facilities and professionals. Examples include:

- Permits for restaurants, pet-related businesses, solid waste management, and water recreation facilities
- Licenses such as meat cutter licenses or certified booth operator credentials
- Certifications for professionals working with septic systems

To view the full list of available applications under this category:

- Expand the Licenses section
- Select through the subcategories
- Available applications will appear on the right side of the screen





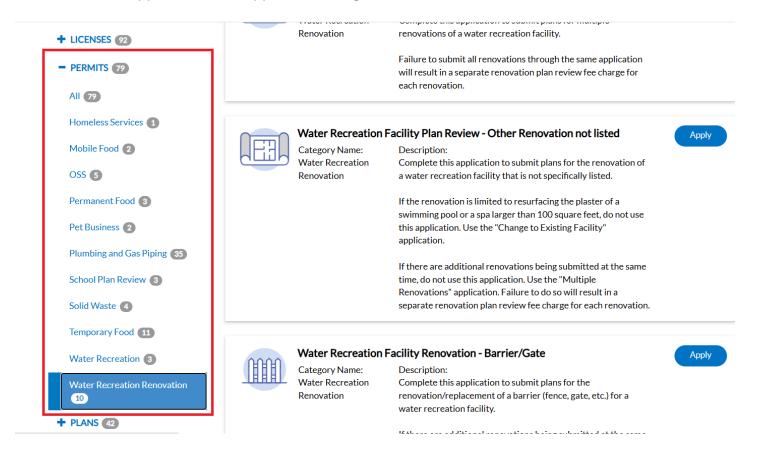
### Permits:

This category includes permits that are not related to facilities, such as:

- Plumbing permits
- Temporary food permits
- Septic system permits

It also includes **plan review applications** for various types of programs. To view the full list of available applications under this category:

- Expand the **Permits** section
- Select through the subcategories
- Available applications will appear on the right side of the screen

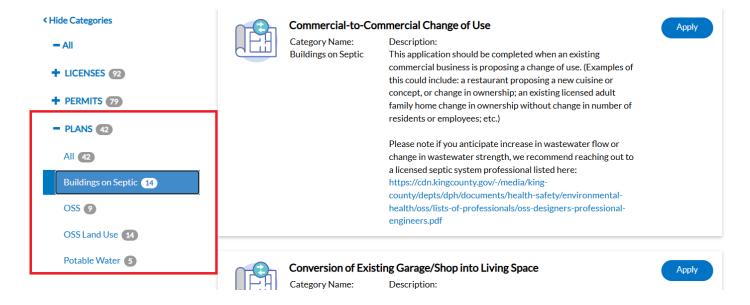




# Plans:

This category includes different applications related to septic systems. To view the full list of available applications under this category:

- Expand the Plans section
- Click through the subcategories
- Available applications will appear on the right side of the screen

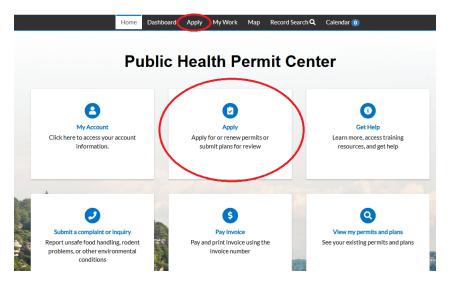




# Submitting a New Application

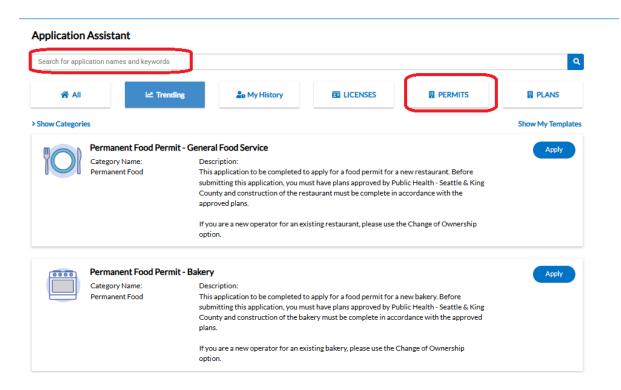
Note: To submit permit or plan review applications, you need to be logged in to your account.

1. Start a new application by selecting **"Apply"** either in the bar at the top of the screen or in the box in the middle of the Public Health Permit Center homepage.



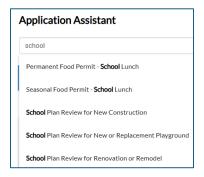
## Finding your application type

2. The Application Assistant homepage automatically shows "Trending" application types, which may or may not be relevant for what you need. You can find your application type either by using the search bar at the top or selecting "Permits." See guidance in the "Types of applications" section at the top of this document for more information about finding the application type.

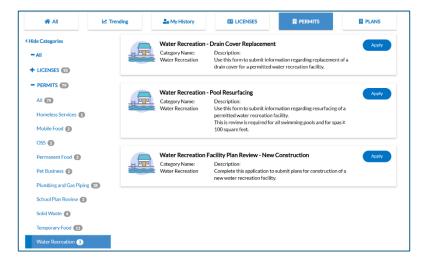




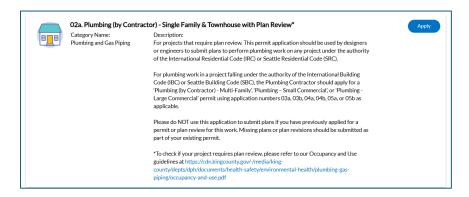
<u>Search bar.</u> Using key words in the search bar will show you results from the entire system, regardless of which category you are viewing.



<u>Permits tab.</u> Selecting the "Permits" tab will show a menu on the lefthand side of the screen, organizing all applications by category and program.



3. Once you've found the application category you're looking for, read the summary to make sure you're in the right place <u>before</u> hitting "Apply."





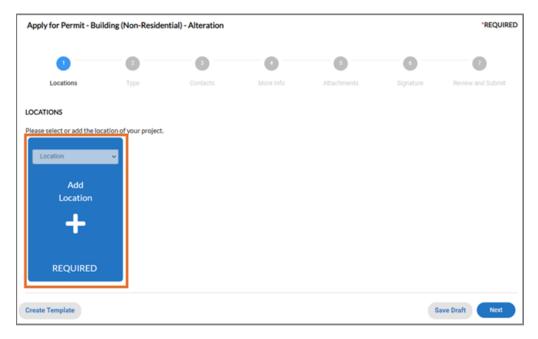
#### Generic steps to submit a permit application

After selecting your application type, you will be prompted to the application materials. The submission requirements differ based on application type. This example uses a **generic permit** to show the process.

Note: your application is NOT submitted until you pay the associated fee.

### 1. Location.

• Select add on the Location card to add a location.



- Customers can search for an address, use a current location or manually enter the address.
  - Search for an address: Use the search bar to find an address, parcel number, or partial address.



o Select "Use current" location to use your current location.





 The map will display the search results. Mark the desired address and select "Add" to add a case at the location. Or click "add" in the pop-up on the map to add a case at the location.

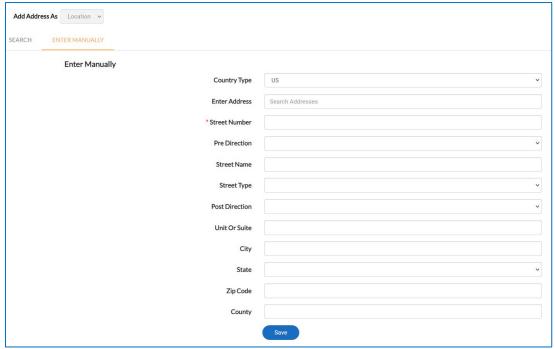


• If you're having trouble finding the correct location, select "Enter Manually"

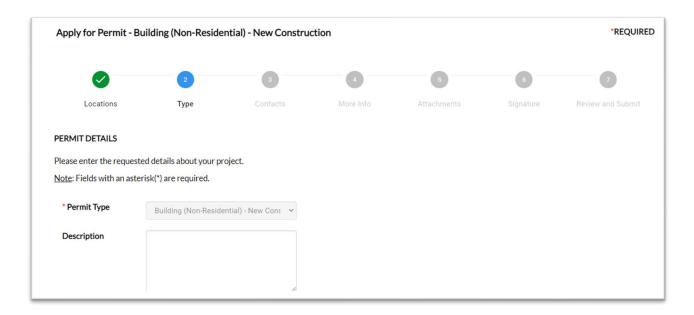


Manually enter the required information, then select "Save" and "Next."



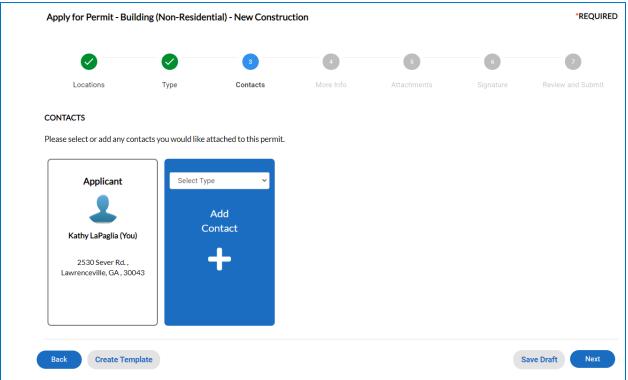


2. **Type**. Permit Details. The Permit Type you have selected will be displayed. If desired and relevant, enter a description and other application details, then select **"Next"** 



3. **Contacts**. The Permit Center will populate with the registered user's contact information as the first contact on the permit and plan application. You can add more contacts if needed.



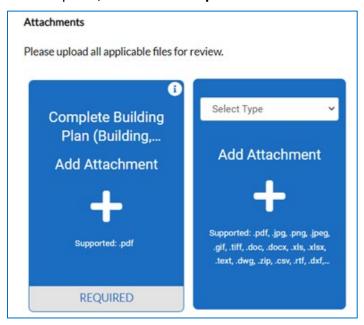


- 4. <u>More info</u>. The details of this step will differ depending on the application type. To add information:
  - Type in the relevant information requested and/or mark applicable boxes.

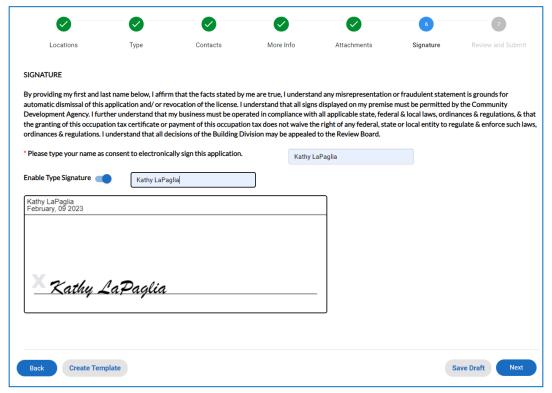




- 5. Attachments. The attachments step is where you will upload files related to the application.
  - Select the **file type** if the card displays the Select Type dropdown.
  - Select "Add" on each card to attach files. Locate and select the required files on your computer, then select "Open" and "Next."



- 6. **Signature**. This step allows you to electronically sign for the application.
  - Type the applicant's name in the first field and either toggle on "Enable Type Signature" and type the name again or draw the signature in the field.
  - · Select next.

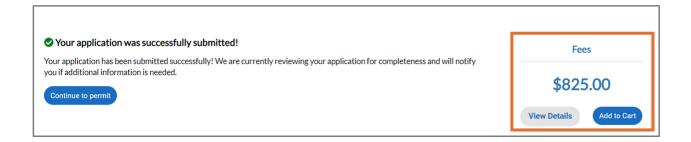




- 7. **Review & Submit**. At this stage, review all your application materials and make edits if needed. When you are ready, select **"Submit."** 
  - Note that you can save your draft if you want to complete and submit it at a later date.



- **8.** <u>Payment.</u> Even though your screen says, "your application was successfully submitted," note that you still need to pay the fee to finalize your application submission!
  - Select "Add to cart" to proceed with payment for your application.
  - Note: while some applications fees are calculated manually, others are not generated right away and require an Environmental Health Services staff member to first review the application.

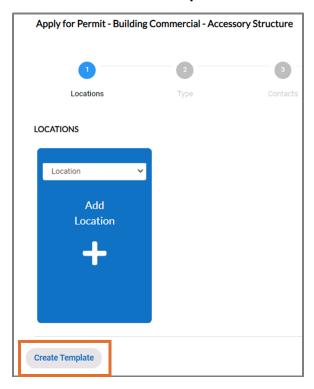




# **Application Templates**

You can create application templates and drafts that can be re-used if you will apply for the same type of application in the future. For example, this is convenient way for contractors who repeatedly submit the same type of permit or plan to start an application.

1. Select **Create Template** on the Location step of an application.



- 2. Type the **name** of the template.
- 3. Select Save Template.



- 4. Select Go to My Templates.
- 5. Or select OK.
  - a. Select the **user's name** to access the My Account information.
  - b. Select Saved Work.

The Permit Center will display the "My Templates" tab on the "Saved Work" page.

6. Select **Use** on the row with the desired template to use the template for an application.



The Permit Center displays the Location step if the customer selects an application and clicks use.

- 7. Select **Update** to modify the template.
- 8. Select **Delete** to remove the template from your account.
  - a. Select Yes to confirm.

### Saved Work

