

Payments on Public Health Permit Center

Select the topic below to go to those instructions.

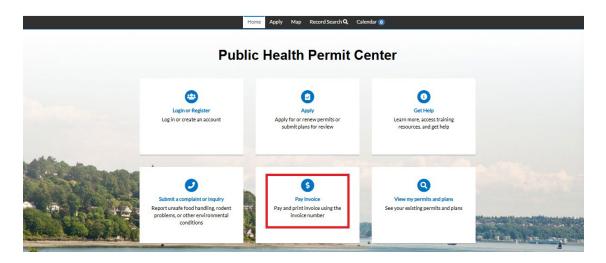
- How to pay a fee without logging into an account
- How to pay a fee when you're logged in to your account
- How to view and pay fees added after application submittal
- How to view and print invoices

Note: To view or pay fees, the fees must be invoiced first by King County.

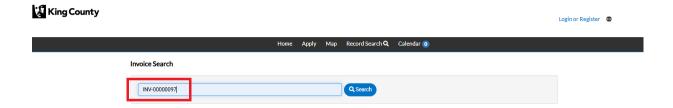
How to pay a fee without logging in to an account

You can pay an invoice if you don't have an account or aren't logged into the Permit Center.

1. On the Public Health Permit Center homepage, click the "Pay Invoice" square.

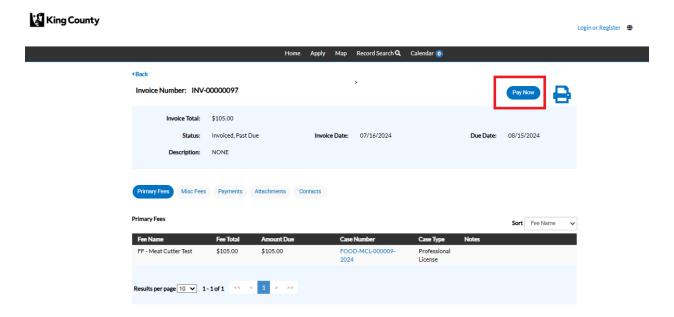


2. Enter your invoice number in the search field and select "search."





3. Select the invoice that is displayed and proceed with the payment.

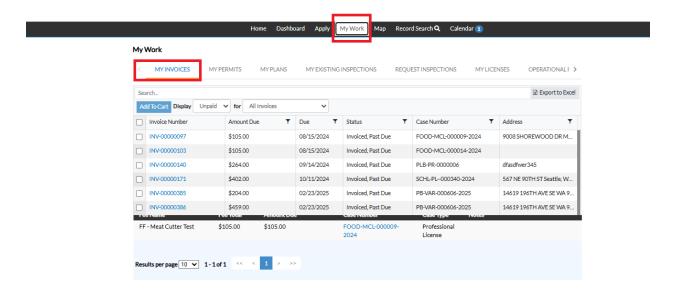


How to pay a fee when you're logged in to your account

When logged in, you can pay fees from "My Work" or "Dashboard" on the top black menu.

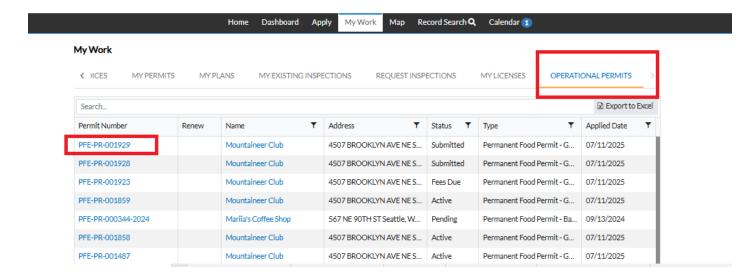
My Work

1. From the My Work page, open the My Invoices tab to see a list of all your invoices.





- 2. To pay for a specific invoice you can either:
 - Select the associated invoice number in the "My Invoices" tab and proceed to payment OR
 - Navigate to the tab for the permit, operational permit, plan or other record you're working on. The below example shows the navigation to the Operational Permit tab.

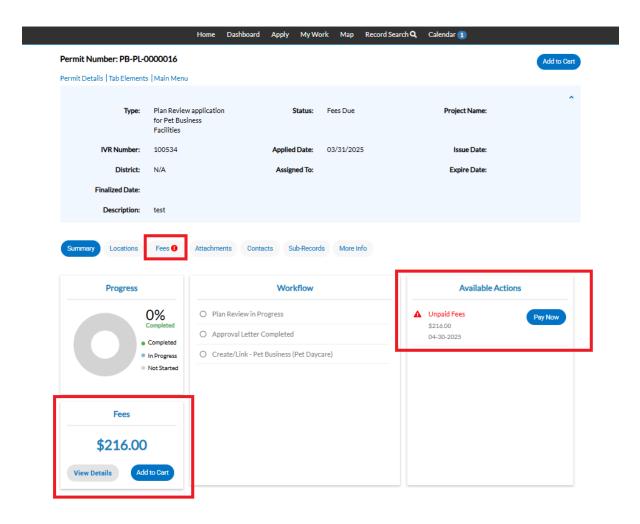


3. Select "Pay now" or "Add to cart." (See more-detailed screenshot on the next page.

Note that you can also click the "Fees" tab and add the associated invoice to your cart.







Dashboard

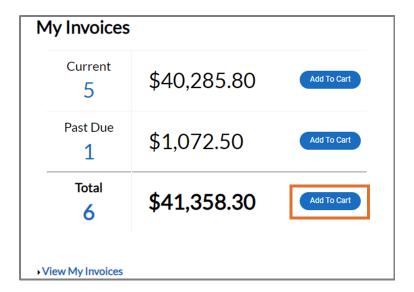
1. You can also navigate to invoices if you start by selecting "Dashboard" when you are logged in, then selecting "My invoices."



2. Select "Add To Cart" in the My Invoices section on the Dashboard to add invoices to the electronic shopping cart.

Note: You can add Current and Past Due invoices to the electronic shopping cart from the My Invoices section on the Dashboard. See detailed screenshot on the next page.

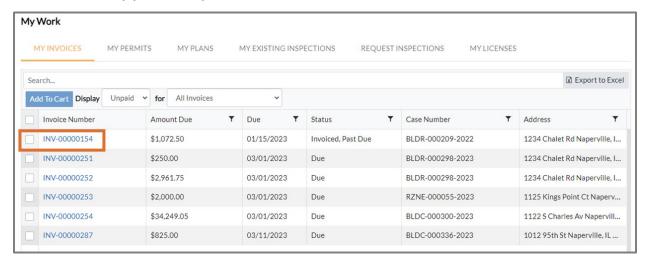




How to view and print invoices

Customers can access paid, voided, or unpaid invoices through the **Dashboard**, **My Work**, and other methods.

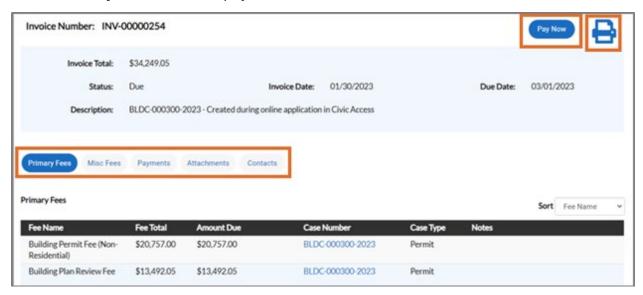
1. To view invoice information: Go to the "My Work" page and select an Invoice Number(s) on the My Invoices.



- 2. Select **print** to print or save the invoice as a PDF.
- 3. Select **Primary Fees** to view the Fee Name, Fee Total, Amount Due, Case Number, Case Type, and Notes for all fees associated with the invoice.
- 4. Select **Misc Fees** to view the Fee Name, Fee Total, Paid Amount, and Amount Due for all miscellaneous fees associated with the invoice.



- 5. Select **Payments** to view the Receipt Number, Status, Transaction Type, Payment Type, Payment Amount, and Payment Date for any payments associated with the invoice.
- 6. Select **Attachments** to view the File Name and Added Date for all files attached to the invoice.
- 7. Select **Contacts** to view the Company name, First Name, Last Name, Title, and Email for all contacts associated with the invoice.
- 8. Select Add to Cart to add the invoice to the Shopping Cart.
- 9. Select **Pay Now** to make a payment.



Fees that had been added after you submitted an application

When you submit an application, fees will be handled two ways:

- 1. **Automatic Fee Calculation:** In some cases, fees are calculated automatically, and you can make a payment immediately. OR
- 2. **Manual Fee Processing:** In other cases, fees are not generated right away. An Environmental Health Services staff member will review your application and issue an invoice from the back office. Once the fees are available, you'll be able to pay them online.



The image below shows an example of how a fee will appear in your online account under "My Work" after an application is processed by EHS staff and an invoice is sent out.

Important: Check your online account regularly for notifications if payment is required. Your application will not be processed further until the required payment is made.

