

**SEATTLE KING COUNTY
ADVANCED LIFE SUPPORT PROGRAM - OPERATIONAL METRICS**

ALS PROGRAM/MEDIC UNIT	CALL VOLUME					% ALS CANCELLED EN ROUTE					ALS ARRIVED ON SCENE					% ALS TRANSPORTS					UNIT AVAILABILITY					PRESUMED REQUEST FROM SCENE				
	2018	2019	2020	2021	2022	2018	2019	2020	2021	2022	2018	2019	2020	2021	2022	2018	2019	2020	2021	2022	2018	2019	2020	2021	2022	2018	2019	2020	2021	2022
Seattle & King County ALS Programs	54,157	51,719	42,653	47,773	51,713	24.5%	24.0%	23.7%	25.3%	25.7%	40,899	39,324	32,533	35,685	38,438	38.7%	40.7%	35.3%	35.6%	35.8%						19.5%	20.6%	23.0%	23.1%	23.7%
King County ALS Programs	33,431	32,858	28,891	31,735	32,416	22.2%	22.4%	23.0%	24.7%	23.6%	26,025	25,508	22,254	23,883	24,764	40.4%	39.4%	33.5%	31.9%	33.9%						22.9%	23.2%	25.2%	25.0%	26.4%
Bellevue Medic 101	1,728	1,735	1,554	1,717	1,923	20.3%	21.6%	25.2%	24.7%	23.6%	1,377	1,361	1,162	1,293	1,469	49.5%	46.6%	37.2%	30.9%	30.4%	87.1%	88.2%	89.5%	89.2%	88.7%	20.3%	17.1%	15.6%	18.1%	17.9%
Bellevue Medic 102	1,931	1,930	1,733	2,046	1,970	18.7%	20.6%	24.4%	24.8%	24.4%	1,570	1,533	1,310	1,539	1,490	47.0%	44.8%	32.4%	30.5%	30.0%	84.5%	85.2%	87.6%	85.7%	87.0%	20.8%	18.7%	16.9%	16.8%	18.8%
Bellevue Medic 103	731	583	585	721	660	23.7%	18.4%	27.9%	22.3%	20.3%	558	476	422	560	526	49.3%	51.3%	39.1%	32.3%	35.9%	92.6%	93.8%	94.7%	93.4%	93.9%	15.6%	18.7%	18.5%	18.3%	17.6%
Bellevue Medic 104	1,445	1,525	1,392	1,552	1,523	21.0%	17.8%	22.2%	25.6%	22.3%	1,142	1,253	1,083	1,154	1,184	49.8%	49.6%	33.0%	33.4%	33.6%	87.7%	86.6%	88.2%	87.7%	88.5%	17.7%	19.0%	20.3%	19.0%	20.6%
Bellevue ALS Program	5,835	5,773	5,264	6,036	6,076	20.4%	19.9%	24.4%	24.7%	23.2%	4,647	4,623	3,977	4,546	4,669	48.7%	47.3%	34.6%	31.6%	31.7%						19.2%	18.3%	17.6%	17.9%	18.8%
Redmond Medic 119	1,539	1,602	1,488	1,614	1,690	14.6%	15.2%	22.0%	24.5%	21.4%	1,314	1,358	1,160	1,218	1,328	37.1%	36.0%	30.0%	24.7%	32.5%	88.9%	88.7%	89.4%	89.1%	87.8%	21.0%	20.9%	17.8%	18.5%	21.1%
Redmond Medic 123	1,693	1,691	1,556	1,786	1,760	17.7%	18.5%	23.3%	24.4%	21.4%	1,394	1,379	1,193	1,351	1,384	40.8%	40.0%	34.9%	27.4%	34.8%	89.8%	89.7%	90.1%	89.3%	88.7%	20.4%	20.3%	22.2%	19.2%	22.4%
Redmond Medic 135	726	772	726	757	787	14.9%	19.7%	24.1%	25.2%	23.8%	618	620	551	566	600	43.4%	41.0%	34.1%	30.9%	37.2%	93.4%	93.8%	93.6%	93.7%	92.9%	23.3%	24.0%	23.4%	19.9%	23.8%
Redmond ALS Program	3,958	4,065	3,770	4,157	4,237	16.0%	17.4%	23.0%	24.6%	21.8%	3,326	3,357	2,904	3,135	3,312	39.8%	38.5%	32.8%	27.0%	34.3%						21.2%	21.3%	20.7%	19.1%	22.1%
Shoreline Medic 142	1,459	1,507	1,366	1,467	1,478	14.1%	13.4%	18.6%	24.0%	21.0%	1,254	1,305	1,112	1,115	1,168	51.3%	52.0%	36.9%	36.1%	37.3%	87.6%	87.1%	89.2%	89.1%	88.4%	25.6%	25.7%	24.8%	24.1%	23.8%
Shoreline Medic 157	1,519	1,454	1,296	1,271	1,367	12.5%	10.7%	19.1%	25.5%	19.8%	1,329	1,298	1,049	947	1,096	48.6%	51.2%	35.6%	31.9%	39.5%	86.9%	86.6%	88.9%	89.8%	88.7%	29.2%	30.8%	28.9%	27.0%	29.3%
Shoreline Medic 163	1,682	1,636	1,663	1,813	1,739	8.1%	12.0%	14.7%	21.6%	18.0%	1,545	1,440	1,419	1,421	1,426	47.0%	46.2%	35.4%	34.3%	38.5%	86.5%	87.3%	89.9%	86.3%	86.6%	30.0%	31.4%	28.2%	26.2%	28.2%
Shoreline ALS Program	4,660	4,597	4,325	4,551	4,584	11.4%	12.1%	17.2%	23.5%	19.5%	4,128	4,043	3,580	3,483	3,690	48.8%	49.6%	35.9%	34.2%	38.4%						28.4%	29.3%	27.3%	25.8%	27.1%
King County Medic 4	2,575	2,615	2,142	2,301	2,485	26.0%	25.8%	22.6%	22.6%	22.3%	1,905	1,941	1,658	1,780	1,930	34.5%	33.6%	33.9%	32.5%	34.8%	85.1%	85.0%	86.6%	85.7%	84.2%	19.7%	21.0%	27.2%	25.2%	28.0%
King County Medic 5	2,744	2,698	2,303	2,470	2,598	20.5%	21.5%	19.9%	20.8%	20.2%	2,182	2,117	1,844	1,956	2,074	36.9%	36.1%	34.1%	34.3%	35.3%	83.3%	84.0%	85.4%	85.1%	84.1%	26.1%	25.4%	32.2%	31.9%	31.1%
King County Medic 6	2,619	2,540	2,163	2,369	2,403	28.4%	28.3%	26.1%	27.4%	28.5%	1,874	1,822	1,599	1,720	1,717	32.0%	33.2%	31.6%	32.3%	31.7%	85.1%	85.8%	87.3%	86.0%	86.1%	23.5%	23.1%	26.9%	29.6%	30.4%
King County Medic 7	2,663	2,496	2,031	2,341	2,419	31.6%	30.5%	29.6%	31.7%	31.8%	1,821	1,734	1,430	1,600	1,650	38.5%	33.6%	31.5%	33.3%	32.0%	85.0%	86.4%	88.6%	86.7%	87.2%	24.0%	24.5%	29.1%	29.0%	29.3%
King County Medic 8	2,634	2,634	2,247	2,480	2,496	27.4%	26.7%	24.4%	24.8%	23.7%	1,911	1,930	1,698	1,865	1,904	35.4%	34.9%	31.8%	32.1%	33.9%	84.9%	85.1%	86.5%	85.3%	84.9%	19.9%	20.3%	23.7%	26.2%	28.6%
King County Medic 9	436	339	317	314	276	8.5%	10.9%	11.7%	12.7%	13.4%	399	302	280	274	239	28.1%	21.5%	26.4%	29.9%	26.4%	95.3%	96.8%	96.7%	96.4%	97.1%	39.9%	42.2%	39.7%	39.8%	33.0%
King County Medic 11	2,181	2,091	1,859	1,999	2,045	23.3%	26.6%	20.8%	22.3%	22.0%	1,672	1,535	1,473	1,553	1,595	37.0%	35.8%	32.2%	33.4%	33.4%	84.9%	86.1%	86.9%	86.3%	86.1%	26.0%	26.2%	29.4%	30.2%	31.0%
King County Medic 12	752	692	593	693	687	28.3%	27.9%	25.6%	26.8%	26.2%	539	499	441	507	507	33.2%	32.9%	32.4%	30.0%	32.3%	94.7%	95.3%	95.3%	95.1%	94.9%	19.4%	21.2%	24.8%	25.5%	33.6%
King County Medic 13	2,374	2,318	1,877	2,024	2,110	31.7%	30.8%	27.0%	27.7%	30.0%	1,621	1,605	1,370	1,464	1,477	34.1%	32.0%	34.5%	31.3%	32.8%	86.8%	87.7%	88.5%	88.3%	87.9%	20.1%	23.6%	29.1%	29.8%	30.0%
King County Medic One ALS Program	18,978	18,423	15,532	16,991	17,519	26.6%	26.8%	24.1%	25.1%	25.3%	13,924	13,485	11,793	12,719	13,093	35.2%	33.9%	32.6%	32.6%	33.3%						23.0%	23.6%	28.3%	28.9%	29.9%
Seattle Medic 1	4,429	4,083	2,654	3,209	3,980	25.9%	25.6%	25.4%	24.9%	27.5%	3,282	3,036	1,980	2,410	2,885	37.7%	62.1%	41.4%	46.3%	41.1%	76.6%	75.9%	80.9%	75.6%	72.0%	14.9%	16.4%	18.4%	19.8%	20.6%
Seattle Medic 10	4,483	4,087	2,648	3,143	3,885	28.2%	25.8%	24.2%	26.4%	28.4%	3,218	3,033	2,008	2,313	2,780	37.2%	42.3%	43.2%	46.1%	42.9%	77.3%	75.5%	80.9%	75.8%	71.8%	13.8%	16.1%	20.1%	20.3%	20.2%
Seattle Medic 17	2,851	2,601	2,316	2,524	2,747	34.2%	31.2%	28.6%	31.1%	37.4%	1,877	1,789	1,654	1,740	1,720	40.6%	44.2%	40.2%	48.2%	43.5%	84.1%	83.2%	82.1%	80.0%	80.8%	13.0%	15.8%	17.3%	21.4%	18.6%
Seattle Medic 18	1,997	1,764	1,184	1,185	1,547	28.9%	26.4%	25.3%	28.4%	27.7%	1,419	1,299	884	848	1,119	33.8%	39.3%	38.3%	47.9%	39.9%	88.3%	88.1%	90.4%	89.3%	85.3%	12.7%	14.7%	19.1%	20.9%	19.5%
Seattle Medic 26			512	975	828				30.6%	31.8%			369	677	565			45.5%	41.5%	29.6%				91.6%	91.5%			19.3%	21.3%	23.7%
Seattle Medic 28	2,355	2,198	1,588	1,732	2,021	26.2%	25.0%	22.7%	22.8%	27.7%	1,737	1,648	1,228	1,337	1,462	30.3%	36.5%	40.1%	47.3%	37.6%	86.8%	85.6%	86.5%	84.7%	84.5%	14.9%	17.0%	22.0%	23.8%	21.7%
Seattle Medic 31	2,303	2,106	1,449	1,784	2,420	25.1%	25.5%	24.9%	23.4%	25.5%	1,725	1,568	1,088	1,367	1,802	33.8%	35.9%	38.5%	44.0%	40.0%	86.6%	86.3%	88.1%	84.3%	81.2%	14.4%	16.0%	19.5%	20.0%	19.0%
Seattle Medic 32	2,308	2,022	1,411	1,486	1,869	30.0%	28.6%	24.3%	25.3%	28.3%	1,616	1,443	1,068	1,110	1,341	34.5%	35.6%	38.7%	36.6%	37.8%	85.5%	86.4%	88.3%	87.1%	84.9%	14.3%	16.7%	17.8%	18.4%	18.7%
Seattle Medic One ALS Program	20,726	18,861	13,762	16,038	19,297	28.2%	26.7%	25.3%	26.4%	29.1%	14,874	13,816	10,279	11,802	13,674	35.9%	43.1%	39.1%	43.0%	39.1%						14.1%	16.2%	18.4%	19.4%	19.0%

% ALS Cancelled Enroute - No CAD Arrival On Scene Time Recorded
 ALS Arrived - CAD Arrival On Scene Time Recorded
 % ALS Transports - CAD Unit Begin Transport Time Recorded
 Unit Availability - Unit In Service Time Interval from CAD; metric not available at the ALS program level
 Presumed Request From Scene (RFS) - Presumed Request from Scene when ALS unit notified time is after first unit on scene arrival time.