First Friday Forum

April 5, 2024

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Office of Medicaid Eligibility Policy

Washington State Health Care Authority

Agenda

- Health Care Authority updates
- Apple Health Expansion
- Current health coverage and new July 2024 options
- New Apple Health resources
- Retro
- Resources

HCA updates

Washington State Health Care Authority

Apple Health webinars

- Pre-recorded quarterly webinars includes time afterwards to ask questions on topic.
- Sign up to register or if not able to attend, sessions will be posted on our HCA Stakeholder and Training webpage.
- Subscribe to HCA's GovDelivery to know:
  - Topics that will be covered
  - Date and time of webinar
- Great use to train newly hired assistors or as a refresher.

Apple Health webinars

- If you have an Apple Health topic you would like for us to present on, contact us at:
  - Contact us at: AHEligibilityPolicy@hca.wa.gov
- We have the following 2024 dates scheduled:
  - June 6, 2024
  - September 5, 2024
  - December 5, 2024
- Register online at hca.wa.gov/free-or-low-cost-health-care/i-help-others-apply-and-access-apple-health/webinars-video-and-presentations.

Apple Health Expansion

Apple Health Expansion

- Washington State's Legislature expands coverage for the uninsured:
  - **2022:** During the supplemental budget, the legislature directed HCA to develop a program to provide Medicaid equivalent health coverage to uninsured adults, with income up to 138% of the federal poverty level, who are ineligible for other federal assistance.
  - **2023**: The Legislature provided funding to operationalize this program and directed HCA to implement Apple Health Expansion on July 1, 2024.
    - Program funded, but not at level requested by HCA.
    - Based on funding levels, program enrollment limited.

Limited enrollment

- HCA anticipates the number of individuals eligible for and interested in enrolling will exceed the limited capacity of the new program.
- Estimated program enrollment of up to 13K people.
- Outreach efforts will include information about:
  - Program's limited capacity, and
  - How to access services for those transitioned and new applicants prior to meeting the capped enrollment.
- HCA intends to ensure program's capacity is maximized.
- **View the Enrollment cap announcement:** hca.wa.gov/about-hca/news/announcements/apple-health-expansion-enrollment-cap

Current health coverage options

Immigrant health care coverage

Currently various Apple Health programs serve individuals not qualified for federally subsidized Medicaid because of their immigration status.

- Alien Emergency Medical
- Apple Health for Pregnant Individuals
- After-Pregnancy Coverage
- Apple Health for Kids
- Medical Care Services

Qualified Health Plan Expansion

- Coverage began January 2024.
- Includes QHP and QDP.
- Individuals who purchased a plan before April 30, 2024, have made their May 2024 premium payment, and are eligible for Apple Health Expansion on July 1 will be transitioned to the new program.
- Mirrors process for someone with a change of income or eligibility enrolled in a QHP today, who becomes eligible for Apple Health.
- HCA and HBE will work together on outreach to these individuals.

New coverage option July 2024

Program policies

- Will mirror federally funded Apple Health programs to the extent possible.
- Where possible HCA will use the same procedures as Apple Health, including:
  - Eligibility,
  - Enrollment,
  - Redetermination and renewals, and
  - Appeals procedures.
- Will be a managed care program.

Covered services

- Intent is to mirror the federally funded Medicaid program to the extent possible.
  - Integrated care
    - Physical and behavioral health (mental health and substance use disorder treatment services).
  - Dental services.
  - Transportation and interpreter services.
- Pharmacy benefit is Apple Health Preferred Drug List (PDL).

What we are still working on…

- In the coming weeks HCA will announce:
  - When the Apple Health Expansion application will be available to potential enrollees.
  - What will happen when the program has met its limited enrollment number and what potential enrollees can expect.
    - Future plan to implement an IT solution-based wait list, but will not be in place prior to July 1, 2024.
    - In the meantime, the agency will develop a plan to ensure orderly enrollment into the program as spots become available.
  - Apple Health Expansion communication plan.

What potential enrollees can do now

Here's what you can do ahead of the application being ready:

- Have proof of your identity
  - This could be in a form of a driver's license, passport, etc.
- Proof of income
  - If you work, have your wages stubs with you or receipts, other ways that shows how much you earn on a monthly/yearly basis.
- Other documents
  - If you have documents that show your status via visa, passport, or unsure, bring what you have.

Apple Health Expansion eligibility flyer

- To share at outreach events.
- Translated in 15 languages.
  - Search for "Apple Health Expansion coming July 2024"
- For more information visit hca.wa.gov/ah-expansion.

Washington State Health Care Authority

Apple Health Expansion coming July 2024

What is Apple Health Expansion?

The 2022 supplemental budget directs the Health Care Authority (HCA) to develop a medical assistance program that would provide Medicaid equivalent health care coverage to uninsured adults who do not meet the immigration requirements for federal assistance.

Who is eligible?

You may be eligible for this program if you:

- Are a Washington resident age 19 or older,
- Have countable income under 138% of the federal poverty level,
- Do not qualify for other Apple Health programs based on immigration status,
- Are not pregnant or did not have a pregnancy end in the last 12 months, and
- Are not eligible for qualified health plans with advance premium tax credits (APTC), federally funded medical assistance programs

Learn about eligibility for other Apple Health programs at hca.wa.gov/apple-health-eligibility.

Income standards

Household Size	1	2	3	4	5
Monthly Income	$1,677	$2,268	$2,859	$3,450	$4,042
Household Size	**6**	**7**	**8**	**9**	**10**
Monthly Income	$4,633	$5,224	$5,814	$6,406	$6,997

*Based on April 2023 standards. Standard subject to change annually.

When can I apply?

You can start applying for Apple Health Expansion Spring 2024.

When does coverage start?

Apple Health Expansion coverage begins July 1, 2024.

What coverage is available prior to July 1, 2024?

If you need to go to the doctor now, you can check to see if you qualify for Apple Health for Kids, Apple Health for pregnancy, Alien Emergency Medical (AEM) and Medical Care Services (MCS). For more information, visit hca.wa.gov/apple-health-non-citizens.

Where can I get more information?

- **Online**: hca.wa.gov/ah-expansion
- **Email**: ahexpansion@hca.wa.gov
- **Phone**: 1-800-562-3022

Office of Medicaid Eligibility Policy – Apple Health Expansion
December 2023

Apple Health Expansion webinars

- Stakeholder webinars in a variety of languages posted online.*

Webinars

Date	Time	Webinar topic	Details
Wednesday, November 29, 2023	4-5 p.m.	Overview of Apple Health Expansion eligibility, covered services, and other available programs	View the webinar Presentation slides Amharic | Arabic | Cambodian | Chinese | Russian | Spanish | Tagalog | Ukrainian | Vietnamese FAQ Amharic | Arabic | Cambodian | Chinese | Russian | Spanish | Tagalog | Ukrainian | Vietnamese
Friday, February 2, 2024	2-3 p.m.	Information for community-based organizations to learn about qualified health plan transitions, applying through Washington Healthplanfinder, and, application and enrollment details	View the webinar Presentation slides Amharic | Arabic | Cambodian | Chinese | Russian | Spanish | Tagalog | Ukrainian | Vietnamese FAQ Amharic | Arabic | Cambodian | Chinese | Russian | Spanish | Tagalog | Ukrainian | Vietnamese

*Source: hca.wa.gov/ah-expansion

Washington State Health Care Authority

GovDelivery

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Subscription Topics

- [ ] **Apple Health (Medicaid) programs and eligibility**
  - [ ] General information and updates
  - [ ] COFA Islander programs
  - [x] Apple Health Expansion

Recently added "Apple Health Expansion"

Visit: public.govdelivery.com/accounts/WAHCA/subscriber/new

Apple Health Expansion resources

- Apple Health Expansion
  - hca.wa.gov/ah-expansion
- Apple Health for Noncitizens
  - hca.wa.gov/apple-health-non-citizens
- Citizenship and Immigration Status Guide
  - hca.wa.gov/assets/free-or-low-cost/citizenship_alien_status_guide.pdf
- Apple Health Expansion Enrollment Cap announcement
  - hca.wa.gov/about-hca/news/announcements/apple-health-expansion-enrollment-cap

New Apple Health resources

Apple Health poster - current

- Display in public places (clinic lobbies, exam rooms, etc.) to promote Apple Health coverage
- Available in English and Spanish
- Available online* to download and print
  - Search for 19-009

Washington State Health Care Authority

*Source: hca.wa.gov/apple-health-client-forms

Apple Health poster - new

- Additional poster for teens and young adults to promote Apple Health coverage
- Available in English and Spanish
- Available online* to download and print
  - Search for 19-0108

Washington State Health Care Authority

*Source: hca.wa.gov/apple-health-client-forms

Apple Health Managed Care Plan Comparison Guide

- Developed annually in coordination with the five Apple Health managed care plans to share:
  - Value -Added Benefits comparison chart by plan
  - Covered services
  - Apple Health Plan Report Card

Washington Apple Health

Washington Apple Health Managed Care Plan Comparison Guide

This guide compares Apple Health (Medicaid) managed care plans. Below you can view:

- Plan report card
- Basic covered services
- Value-added benefits comparison chart

Use this guide to help you choose an Apple Health (Medicaid) managed care plan that best fits the needs of you and your family.

2023 Washington Apple Health Plan Report Card

This report card shows how Apple Health plans compare to each other in key performance areas.

Performance areas	Coordinated Care of Washington	Community Health Plan of Washington	Molina Healthcare of Washington	United Healthcare Community Plan	Wellpoint (previously Amerigroup)
Getting care	★★★	★★★	★★★	★★★	★★★
Keeping kids healthy	★★★	★★★	★★★	★★★	★★★
Keeping women and mothers healthy	★★★	★★★	★★★	★★★	★★★
Preventing and managing illness	★★★	★★★	★★★	★★★	★★★
Ensuring appropriate care	★★★	★★★	★★★	★★★	★★★
Satisfaction of care provided to adults	★★★	★★★	★★★	★★★	★★★
Satisfaction with plan for adults	★★★	★★★	★★★	★★★	★★★

KEY: Performance compared to all Apple Health plans	
Above average	★★★
Average	★★★
Below average	★★★

These ratings were based on information collected from health plans and surveys of health plan members in 2022. (some of the data used in the Getting Care category is from 2021).

The information was reviewed for accuracy by independent auditors.

Health plan performance scores were not adjusted for differences in their member populations or service regions.

*View the **Washington Apple Health Plan Report Card**.*

Washington State Health Care Authority

Apple Health Managed Care Plan Comparison Guide

- Added to the "Explore your options" screen in Washington Healthplanfinder (plan selection)
- Available online* to download and print
  - Search for 19-0085
  - Available in English and Spanish

Washington Apple Health

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Keeping women and mothers healthy	★★★	★★★	★★★	★★★	★★★
Preventing and managing illness	★★★	★★★	★★★	★★★	★★★
Ensuring appropriate care	★★★	★★★	★★★	★★★	★★★
Satisfaction of care provided to adults	★★★	★★★	★★★	★★★	★★★
Satisfaction with plan for adults	★★★	★★★	★★★	★★★	★★★

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*Source: hca.wa.gov/apple-health-client-forms

Retro coverage

Washington State Health Care Authority

MAGI retro

Oldest received date	Cases to be worked
03/21/24	944

Resources

Washington State Health Care Authority

Community event requests

- Want HCA to join your event in-person or virtually?
- Contact Apple Health Communications: ahcommunications@hca.wa.gov

Consumer Notices Workgroup

- The Consumer Notices Workgroup is currently looking for Apple Health consumers to attend and complete email reviews of the letters developed by the workgroup and provide feedback.
  - Participants receive a quarterly $50 gift card
- To participate in the Apple Health Consumer Notices Workgroup as a consumer, contact jasmine.sannicolas@hca.wa.gov.

Cross agency desk aid

- The cross-agency desk aid* has been updated.
- Includes contact information for DSHS, HBE, HCA, OIC, and additional supports.

***Source:** hca.wa.gov/assets/free-or-low-cost/customer_support_center_referrals.pdf

Washington State Health Care Authority

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You can now follow HCA on Instagram
@wa_health_care

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Resources

- HCA Area Representatives
  - hca.wa.gov/assets/free-or-low-cost/area_representatives.pdf
- HCA Community-Based Specialists
  - hca.wa.gov/hcacommunitystaff
- HCA Stakeholder & Training page
  - hca.wa.gov/free-or-low-cost-health-care/i-help-others-apply-and-access-apple-health/webinars-video-and-presentations
- HCA reference guides
  - hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/reference-guides

Questions

- **MEDS email:**
  - AskMAGI@hca.wa.gov
- **Managed Care questions:**
  - HCAMCPrograms@hca.wa.gov
- **Email verification:**
  - Apple@hca.wa.gov
- **Data requests:**
  - HCAData@hca.wa.gov
- **Apple Health Eligibility Policy:**
  - HCAAHEligibilityPolicy@hca.wa.gov

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