06.07.2024

Address Changes

- Please provide new rent amount when reporting an address change
- Even if the rent amount remains unchanged
- If not provided, benefits may decrease

Fraudulent EBT-usage Notification Messaging

- Customers may receive text messages if fraudulent activity is suspected
- Supported languages: English, Spanish, Korean, Vietnamese, Chinese, Somali, and Cambodian
- Texts originate from: 855-531-7292
  "We've identified unauthorized use on your EBT account. Call the phone # on the back of your card to cancel or go to your local CSO for immediate replacement.

Fraudulent EBT-usage Notification Messaging (cont.)

- Outreach by The Integrity Assurance Team to clients who fail to take action within 3 days
- Team will call the customers 3 days after the first text
- If no customer actions occur, the PIN is cancelled
- Please update PIN asap after receiving these texts

Basic Food Income Limits

- Beginning April 1st, 2024, the income limits for Basic Food has increased.

Household size	New income limit as of April 1st
1	$2510
2	$3407
3	$4303
4	$5200
5	$6067
6	$6993
7	$7890
8	$8787
9	$9683
10	$10,580

Medicare Savings Programs

- Beginning April 1st, 2024 the income limits for some of our Medicare Savings Programs increased.
  - QMB from 100% FPL to 110%
  - SLMB will remain 120%
  - QI-1 from 135% FPL to 138%

Program	1 person limit	2 person limit
QMB (S03)	$1381	$1873
SLMB (S05)	$1506	$2044
QI-1 (S06)	$1732	$2350

Ongoing Additional Requirements (OAR) Program

- Ongoing Additional Requirements (OAR) are one-time or recurring state-funded cash payments to help individuals continue to live independently
- Assistance for needs other than essential food, clothing and shelter
- Requirement: Active on a DSHS cash program (HEN included) or SSI
- NEW: Expanded categories eligible for cash assistance

Ongoing Additional Requirements (OAR) Program

Type	Payment standard
Restaurant meals	$390/month*
Laundry	$20.84/month*
Service animal food	$50/month*
Home delivered meals	Amount charged by agency providing meals
Telephone	$4/month
Internet*	Up to $30/month
Transportation *	$40/month
Dentures*	$1,800 in a 12 month period
Eye glasses*	$200 in a 12 month period
Hearing aids*	$1,000 in a 12 month period
Veterinary cost for service animals*	$200 annual limit
Boarding for service animals*	$300 annual limit

Apple Health Expansion – Classic Medicaid

Eligibility criteria is similar but not identical to our Classic Medicaid population:

- Washington state resident
- Countable income under 138% FPL
- No resource limit
- Does not qualify for other Apple Health programs based on immigration status

There will be a program cap based on the funding available.

Questions?

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