Classic Medicaid Information

	Oldest Document	Total Cases
Spend Down Program	02/21	73
Daily Spenddown Emergent Cases	02/22	4
Alien Emergency Medical Program	02/02	93

Backlog Reduction Project

- February 27 – 64,496 documents and pending client actions
- Current ready-to-work date: 36.7 days
- Due to budget constraints, OT is only being offered one day per month.

Capitol Hill Community Service Office

- There were plans to close the Capitol Hill CSO in February.
- Plans are on hold as CSD received valuable feedback from the community.
- CSD plans to take a closer look at office data and community impacts before making its final decision.

ABAWDs

- As of February 1st, 2024, a new ABAWD (Abled Bodied Adult Without Dependents) waiver had begun.
- The new waiver has all counties except for King to be exempt from ABAWD participation.
    - The waiver is based on unemployment rates.
    - The waiver is valid through January 2025.
- CSD will need to request waivers again next year.

Address Changes

- Previously DSHS had a temporary waiver, staff weren't required to remove unverified shelter expenses at an address change.
- Effective 3/1/2024, we return to the regular rules regarding address changes. That means that if a client does not provide us with their updated shelter costs timely we will remove the shelter previously coded and updated to $0.
- **This may cause their benefits to decrease.**

EBT Notify Text Pilot

- DSHS, in collaboration with The US General Services Administration US Notify Pilot, has created a process to text customers to inform them of this suspected fraudulent activity on their EBT account and recommend EBT card replacement.
- Beginning January 16th, 2023, impacted customers will receive a US Notify text from **1-855-531-7292** in their primary language if it is English, Spanish, Korean, Vietnamese, Chinese, Somali, and Cambodian.
- The message will read:
  DSHS: We've identified unauthorized use on your EBT account. Call the phone # on the back of your card to cancel or go to your local CSO for immediate replacement.

Questions?

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