# First Friday Forum

May 3, 2024

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Washington State Health Care Authority

# Agenda

- Health Care Authority updates
- Apple Health Expansion
- New Apple Health resources
- Retro
- Resources

# HCA updates

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# Eligibility Policy team updates

- The Office of Medicaid Eligibility Policy (OMEP) is now known as Eligibility Policy Innovation and Community Support (EPICS)
- EPICS is part of the IT Innovation and Customer Experience Administration (ITICEA) at HCA
- For Apple Health policy questions, reach us at:
  - HCAAHeligibilitypolicy@hca.wa.gov

# Apple Health webinars

- Pre-recorded quarterly webinars include time afterwards to ask questions on the topic.
- Sign up to register or if not able to attend, sessions will be posted on our HCA Stakeholder and Training webpage.
- Subscribe to HCA's GovDelivery to know:
  - Topics that will be covered
  - Date and time of webinar
- Great use to train newly hired assistors or as a refresher.

# Apple Health webinars

- Send recommendations for future Apple Health webinar topics to:
  - AHEligibilityPolicy@hca.wa.gov
- 2024 dates scheduled:
  - June 6
  - September 5
  - December 5
- Register online:
  - Visit hca.wa.gov/stakeholder-training
    - Choose "Webinars, videos, and presentations."
    - Register for one or all.

# Apple Health Expansion

# Apple Health Expansion

- **2022:** During the supplemental budget, the legislature directed HCA to develop a program to provide Medicaid equivalent health coverage to uninsured adults, with income up to 138% of the federal poverty level, who are ineligible for other federal assistance.
- **2023**: Funding was received to operationalize this program and HCA was given direction to implement Apple Health Expansion on July 1, 2024.
  - Program funded, not at level requested by HCA.
  - Will have limited enrollment.

# Limited enrollment

- HCA anticipates the number of individuals eligible for and interested in enrolling will exceed the limited capacity of the new program.
- Estimated program enrollment of up to 13K people.
- Outreach efforts will include information about:
  - Program's limited capacity, and
  - How to access services for those transitioned and new applicants prior to meeting the capped enrollment.
- HCA intends to ensure program's capacity is maximized.

# Program policies

- Will mirror federally funded Apple Health programs to the extent possible.
- Where possible HCA will use the same procedures as Apple Health, including:
  - Eligibility,
  - Enrollment,
  - Redetermination and renewals.
- Will be a managed care program.

# Covered services

- Intent is to mirror the federally funded Medicaid program to the extent possible.
  - Integrated care
    - Physical and behavioral health (mental health and substance use disorder treatment services).
  - Dental services.
  - Transportation and interpreter services.
- Pharmacy benefit is Apple Health Preferred Drug List (PDL).

# What we are still working on…

- In the coming weeks HCA will announce:
  - When the Apple Health Expansion application will be available to potential enrollees.
  - What will happen when the program has met its limited enrollment number and what potential enrollees can expect.
  - Two webinars for more information:
    - April 29 at 3pm
    - TBD, end of May or early June

# Preparing to apply

- Here's what you can do to prepare:
- Have proof of your identity
  - This could be in a form of a driver's license, passport, etc.
- Proof of income
  - If you work, have your wages stubs with you or receipts, other ways that shows how much you earn on a monthly/yearly basis.
- Other documents
  - If you have documents that show your status via visa, passport, or unsure, bring what you have.

# Apple Health Expansion eligibility flyer

- To share at outreach events.
- Translated in 15 languages.
  - Search for "Apple Health Expansion coming July 2024"
- For more information visit [hca.wa.gov/ah-expansion](hca.wa.gov/ah-expansion).

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## Apple Health Expansion coming July 2024

### What is Apple Health Expansion?

The 2022 supplemental budget directs the Health Care Authority (HCA) to develop a medical assistance program that would provide Medicaid equivalent health care coverage to uninsured adults who do not meet the immigration requirements for federal assistance.

### Who is eligible?

You may be eligible for this program if you:

- Are a Washington resident age 19 or older,
- Have countable income under 138% of the federal poverty level,
- Do not qualify for other Apple Health programs based on immigration status,
- Are not pregnant or did not have a pregnancy end in the last 12 months, and
- Are not eligible for qualified health plans with advance premium tax credits (APTC), federally funded medical assistance programs

Learn about eligibility for other Apple Health programs at hca.wa.gov/apple-health-eligibility.

### Income standards

| Household Size | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| Monthly Income | $1,677 | $2,268 | $2,859 | $3,450 | $4,042 |
| **Household Size** | **6** | **7** | **8** | **9** | **10** |
| Monthly Income | $4,633 | $5,224 | $5,814 | $6,406 | $6,997 |

*Based on April 2023 standards. Standard subject to change annually.

### When can I apply?

You can start applying for Apple Health Expansion Spring 2024.

### When does coverage start?

Apple Health Expansion coverage begins July 1, 2024.

### What coverage is available prior to July 1, 2024?

If you need to go to the doctor now, you can check to see if you qualify for Apple Health for Kids, Apple Health for pregnancy, Alien Emergency Medical (AEM) and Medical Care Services (MCS). For more information, visit hca.wa.gov/apple-health-non-citizens.

### Where can I get more information?

- **Online**: hca.wa.gov/ah-expansion
- **Email**: ahexpansion@hca.wa.gov
- **Phone**: 1-800-562-3022

Office of Medicaid Eligibility Policy – Apple Health Expansion
December 2023

# Apple Health Expansion webinars

- Stakeholder webinars in a variety of languages posted online.*

Webinars

| Date | Time | Webinar topic | Details |
|---|---|---|---|
| **Wednesday, November 29, 2023** | 4-5 p.m. | Overview of Apple Health Expansion eligibility, covered services, and other available programs | View the webinar<br>Presentation slides<br>Amharic \| Arabic \| Cambodian \| Chinese \| Russian \| Spanish \| Tagalog \| Ukrainian \| Vietnamese<br>FAQ<br>Amharic \| Arabic \| Cambodian \| Chinese \| Russian \| Spanish \| Tagalog \| Ukrainian \| Vietnamese |
| **Friday, February 2, 2024** | 2-3 p.m. | Information for community-based organizations to learn about qualified health plan transitions, applying through Washington Healthplanfinder, and, application and enrollment details | View the webinar<br>Presentation slides<br>Amharic \| Arabic \| Cambodian \| Chinese \| Russian \| Spanish \| Tagalog \| Ukrainian \| Vietnamese<br>FAQ<br>Amharic \| Arabic \| Cambodian \| Chinese \| Russian \| Spanish \| Tagalog \| Ukrainian \| Vietnamese |
| **Monday, April 29, 2024** | 3-4 p.m. | Overview of Apple Health Expansion eligibility requirements and enrollment details. | Register |

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***Source:** hca.wa.gov/ah-expansion

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## Subscription Topics

- [ ] **Apple Health (Medicaid) programs and eligibility**
  - [ ] General information and updates
  - [ ] COFA Islander programs
  - [x] Apple Health Expansion

**Recently added "Apple Health Expansion"**

**Visit:** public.govdelivery.com/accounts/WAHCA/subscriber/new

# Apple Health Expansion resources

- **New!** Client webpage
  - hca.wa.gov/apple-health-expansion
- Stakeholder webpage
  - hca.wa.gov/ah-expansion
- Apple Health for Noncitizens
  - hca.wa.gov/apple-health-non-citizens
- Enrollment Cap announcement
  - hca.wa.gov/ahe-enrollment

# New Apple Health resources

# Welcome to Washington Apple Health video series

- The Health Care Authority (HCA) has released the next Apple Health (Medicaid) video in a series created to compliment the Welcome to Washington Apple Health benefits booklets.
- A link to the client's specific booklet is shared at the time of approval for Apple Health coverage through their ProviderOne enrollment notice.
- These videos help clients learn about their health coverage in short segments to reach a broader audience and account for different learning styles.

# Welcome to Washington Apple Health video series, cont'd…

- **2023**: Welcome to WAH – Find out if you're eligible and how to apply for Apple Health coverage
- **2024**: Welcome to WAH – Understanding your Apple Health coverage
- **2025**! Welcome to WAH - How to use your Apple Health coverage

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**Source:** hca.wa.gov/ah4u

# Retro coverage

# MAGI retro

| Oldest received date | Cases to be worked |
| --- | --- |
| 04/19/24 | 743 |

# Resources

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# Community event requests

- Want HCA to join your event in-person or virtually?
- Contact Apple Health Communications at ahcommunications@hca.wa.gov

# Consumer Notices Workgroup

- The Consumer Notices Workgroup is currently looking for Apple Health consumers to attend and complete email reviews of the letters developed by the workgroup and provide feedback.
  - Participants receive a quarterly $50 gift card
- To participate in the Apple Health Consumer Notices Workgroup as a consumer, contact jasmine.sannicolas@hca.wa.gov.

# Cross agency desk aid

- The cross-agency desk aid* has been updated.
- Includes contact information for DSHS, HBE, HCA, OIC, and additional supports.

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*Source: hca.wa.gov/assets/free-or-low-cost/customer_support_center_referrals.pdf

# Follow us on social media!

You can now follow HCA on Instagram
**@wa_health_care**

# GovDelivery

***Subscribe and stay connected!***

- Visit: public.govdelivery.com/accounts/WAHCA/subscriber/new

# Resources

- HCA Apple Health Eligibility Policy team
  - hca.wa.gov/assets/free-or-low-cost/area_representatives.pdf
- HCA Community-Based Specialists
  - hca.wa.gov/hcacommunitystaff
- HCA Stakeholder & Training page
  - hca.wa.gov/free-or-low-cost-health-care/i-help-others-apply-and-access-apple-health/webinars-video-and-presentations
- HCA reference guides
  - hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/reference-guides

# Questions

- **MEDS email:**
  - AskMAGI@hca.wa.gov
- **Managed Care questions:**
  - HCAMCPrograms@hca.wa.gov
- **Email verification:**
  - Apple@hca.wa.gov
- **Data requests:**
  - HCAData@hca.wa.gov
- **Apple Health Eligibility Policy:**
  - HCAAHEligibilityPolicy@hca.wa.gov

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