



OPEN ENROLLMENT XI  
**NAVIGATOR  
IN-SERVICE DAYS**

**Building a healthy future....Health insurance for all!**

**Wednesday Oct 11<sup>th</sup> 9:00AM-3:00PM**

**Thursday Oct 12<sup>th</sup> 9:00AM-3:00PM**

**Federal Way Performing Art &  
Entertainment Center  
31510 Pete von Reichbauer Way S  
Federal Way, WA 98003**

# AGENDA



8:00 AM - 9:00 AM

BREAKFAST | VISIT PHOTO BOOTH

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9:00 AM - 9:01 AM

INTRODUCTIONS | WELCOME | INSTRUCTIONS

*Daphne Pie, Regional Health Administrator,  
Access & Outreach, Community Health Services (CHS)  
Public Health - Seattle & King County (PHSKC)*

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9:01 AM - 9:15 AM

WELCOME FROM PUBLIC HEALTH

*Faisal Khan, Department Director,  
Public Health-Seattle & King County (PHSKC)*

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9:15 AM - 9:30 AM

WELCOME FROM EXCHANGE

*Ingrid Urley, CEO  
Washington Health Benefit Exchange (WHBE)*

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9:30 AM - 09:55 AM

KEY NOTE | OPENING REMARKS

*Rhonda Hauff, CEO  
Yakima Neighborhood Health Center*

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9:55 AM - 10:50 AM

HEALTH CARE AUTHORITY (HCA) & EXCHANGE LEGISLATIVE UPDATES

*Evan Klein, Senior Policy Analyst  
Washington Health Benefit Exchange  
Joan Altman, Director of Government Affairs  
Washington Health Benefit Exchange*

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10:50 AM - 11:00 AM

BREAK | NETWORKING | PHOTO BOOTH OPEN

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11:00 AM - 11:55 PM

HCA & EXCHANGE APPLE HEALTH & QHP EXPANSIONS

*Kaitlyn Campbell, Senior Legislative Policy Analyst  
Washington Health Benefit Exchange  
Becky Carrell, Deputy Division Director, Medicaid Programs  
Health Care Authority*

# AGENDA

11:55 AM - 12:55 PM

LUNCH BREAK | NETWORKING | PHOTO BOOTH OPEN

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12:55 PM - 1:50 PM

HCA GENERAL UPDATES & COFA  
*Shaunie Long, Senior Policy Analyst*  
*Health Care Authority*

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1:50 PM – 2:20 PM

VITA AGENCY

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2:20 PM – 2:55 PM

OPEN ENROLLMENT XI | LEAD ORGANIZATIONS

*Confluence Health/Wenatchee Valley Hospital | Chelan, Douglas Grant & Okanogan Counties*  
*Yakima Neighborhood Health Center | Kittitas & Yakima Counties*  
*Better Health Together | Adams, Ferry, Lincoln, Pend Oreille, Spokane, Stevens & Whitman Counties*  
*Tri-Cities Community Health | Asotin, Benton, Columbia, Franklin, Garfield & Walla Walla Counties*  
*Korean Women’s Association | King, Pierce, Snohomish & Thurston Counties*  
*Sea Mar Community Health Centers | Clark, Cowlitz, Grays Harbor, Klickitat, Lewis, Mason, Pacific, Pierce, Thurston, Snohomish, Skagit, Skamania, Wahkiakum & Whatcom Counties*  
*Peninsula | Kitsap County*  
*DAPHNE PIE, PHSKC | King, Clallam & Jefferson Counties*

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2:55 PM – 3:00 PM

CLOSING

CLICK ON LOGO TO REGISTER FOR DAY 1



# AGENDA



8:00 AM – 9:00 AM

BREAKFAST | VISIT PHOTO BOOTH

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9:00 AM - 9:15 AM

**WELCOME**

*Vazaskia Crockrell, Division Director, Community Health Services (CHS)  
Public Health-Seattle & King County (PHSKC)*

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9:15 AM - 10:25 AM

**SOCIAL SECURITY ADMINISTRATION**

*Kirk Larson, SSA Public Affairs specialist  
Alaska | Idaho | Oregon | Washington*

*Joy Jenkins, Esq., Regional Management Officer  
Seattle Region*

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10:25 AM - 10:30 AM

BREAK | NETWORKING | PHOTO BOOTH OPEN

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10:30 AM – 11:15 PM

**OUTREACH-MICROAGGRESSIONS**

*Reeni Nair, Equity, Inclusion, and Belonging Manager II  
Public Health-Seattle & King County*

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11:15 AM – 12:10 PM

**WASHINGTON DEPARTMENT OF SOCIAL & HEALTH SERVICES (DSHS)**

*Andy Som, Specialized Medical Supervisor/Public Benefits Specialist 5  
CSCC Central Sound & Specialized Medical Teams 6, DSHS*

*Mario Paduano, Deputy Community Services Office Administrator  
White Center/Community Services Division, Region 2, DSHS*

*Ariel Abad, Financial and Training Coordinator, Region 2, DSHS*

*Truong Hoang, Deputy Regional Administrator, Region 2  
Community Services Division, Economic Services Administration, DSHS*

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12:10 PM – 1:10 PM

LUNCH BREAK | NETWORKING | PHOTO BOOTH OPEN

# AGENDA

## AFTERNOON BREAK OUT SESSIONS

1:10 PM-2:00 PM

Main Room #1

Haitian Community  
Maryse Brock, Haitian Community Leader

Main Room #2

Hispanic-LatinX Community Based Organizations  
With Community Panel Discussion  
Giselle Zapata-Garcia

Auditorium

Understanding Basic Food-Department of Social &  
Health Services

2:00 PM- 02:05 PM

BREAK | NETWORKING | PHOTO BOOTH OPEN

2:05 PM – 2:55 PM

Main Room #1

Thrive2Survive | Houseless  
Rori Dicker

Main Room #2

Samoan Community  
With Community Panel Discussion  
Carmen Olvera

Auditorium

Native American Outreach  
Robert E Howard, MBA, THRP (Apache)  
WA State Tribal Liaison

Washington Connections  
Ang Ong,

2:55 PM – 3:00 PM

CLOSING

CLICK ON LOGO TO REGISTER FOR DAY 2

