

Health Care for the Homeless (HCHN) Governance Council

April 15, 2024, 4:15pm-6:15pm

ZOOM Meeting: <https://kingcounty.zoom.us/j/97327979624>

Meeting ID: 973 2797 9624/Password: 054892

Phone: (253) 215-8782/Meeting ID: 973 2797 9624/Password: 054892

Agenda

GC Chair: Zsa Zsa Floyd

GC Vice-Chair: Maria Arns

Topic	Person	Time	Purpose	Materials
CALL TO ORDER 1. Welcome & Introductions 2. Minutes <i>Action: review and approve</i>	Zsa Zsa Floyd, Maria Arns	4:15		- HCHN GC Minutes_031824
PUBLIC COMMENT	All			
RACIAL EQUITY MOMENTS	All			- Race IAT (harvard.edu)
PRIORITY ITEMS 1. Policy Overviews - Sliding Fee Discount Program; Billing & Collections <i>Action: review and approve</i>	Cristin Burriss, Kevin Moe	4:45	Inform, Discuss, Approve	- Fee Increase for PC Dental Pharmacy - Pharmacy Fee Procedures 050124 - POLICY General Fee Collection and Billing Guideline 041524 - UDS Financial Status update - April 2024 - GC UDS Clinical Measures_041524
2. UDS Performance Measures – Financial Measures, Patients/Visits, & Clinical Measures	Bahareh Zebarjad, Lorraine Twohey-Jacobs			
REGULAR AGENDA AND BOARD PROCESS 1. HCHN Committee Updates and Actions		5:45	Inform, Discuss	
a. Behavioral Health Workgroup – 6/11	Amanda Richer			
b. Community Advisory Group – 5/1	Kristina Sawyckyj, Zsa Zsa Floyd			
c. Executive Committee – 5/8	Zsa Zsa Floyd, Maria Arns			
d. Racial Equity Workgroup – 4/23	Amanda Richer, Zsa Zsa Floyd			

Topic	Person	Time	Purpose	Materials
2. HCHN Admin Update a. Refugee/Immigrant Work Updates b. Communicable Disease Updates i. COVID c. Other Updates	Semone Andu			
3. Open Forum	All			
ADJOURN		6:15		

NEXT MEETING: Monday, May 20, 2024, 4:15pm-6:15pm (Zoom Meeting)

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MINUTES

Monday, April 15, 2024
Zoom Meeting

Council Members Present: Amanda Richer, Anita Souza, Charese Jones, Dean Frazier, Jeff Sakuma, Julissa Sanchez, Kristina Sawyckyj, Leslie Enzian, Maria Arns, Zsa Zsa Floyd

Council Members Absent: Benjamin Miksch, Debbie Adams, Giovanni Righi, LaMont Green, Patricia Dehart, Samhita Korukonda, Someireh Amirfaiz

Public Health Staff Present: Anne Nguyen, Jennell Hicks, Meg Chambers, Rekha Ravindran, Semone Andu

CALL TO ORDER

1. Welcome & Introductions

Zsa Zsa Floyd welcomed attendees, including members of the CAG, to the meeting of the HCHN Governance Council (GC). Full quorum present.

2. *Minutes*

GC members reviewed the minutes from the 3/18 meeting. Maria Arns made motion to approve the minutes, Amanda Richer seconded; vote was unanimous in favor of the motion.

PUBLIC COMMENT

There was no public comment.

RACIAL EQUITY MOMENTS

Zsa Zsa noted that attendees were asked to take the [Race Implicit Association Test](#) in advance of the meeting, and attendees shared reflections and learnings from this experience.

PRIORITY ITEMS

1. *Policy Overviews - Sliding Fee Discount Program; Billing & Collections*

Cristin Burris, Business and Revenue Unit Manager, and Kevin Moe, Practice Management Administrator, with the Division of Community Health Services (CHS), presented on updates to the Sliding Fee Discount Program (SFDP) and Billing & Collections policies, including increases to the nominal fees, and answered attendees' questions. The policies and PowerPoint are attached.

Zsa Zsa made motion to adopt health center policies related to Billing & Collections and Sliding Fee Discount Program, Jeff Sakuma seconded; vote was unanimous in favor of the motion.

2. *UDS Performance Measures – Financial Measures, Patients/Visits, & Clinical Measures*

Bahareh Zebarjad, HCHN Finance Manager, provided an overview of the financial measures contained in the UDS report and responded to attendees' questions. Overview is attached.

Lorraine Twohey-Jacobs, HCHN Data Manager, shared performance measure data, including an overview of the UDS, racial/ethnic breakdowns, overall visits/service types, and patient targets. PowerPoint is attached.

She will plan to join the May GC meeting to unpack clinical measurement data related to hypertension and diabetes.

REGULAR AGENDA AND BOARD PROCESS

1. *HCHN Committee Updates and Actions*

a. *Behavioral Health Workgroup – 6/11*

Amanda said that the workgroup discussed recent news regarding the development of a mega shelter in San Diego, and hopes to connect with Jail Health at a future meeting.

b. Community Advisory Group – 5/1

Rekha said the CAG continued discussions on their budget allocations, including sending an additional person to the [2024 NHCHC Conference and Policy Symposium](#).

c. Executive Committee – 5/8

Rekha said that the EC continued reviewing compliance activities for the year.

d. Racial Equity Workgroup – 4/23

Amanda shared the workgroup spearheaded incorporating the Race IAT test at the meeting today as part of the racial equity moment. She expressed appreciation to attendees for sharing.

2. HCHN Admin Update

a. Refugee/Immigrant Work Updates

Semone said that the population of asylum seekers continues to increase, and existing supports are at capacity. He shared that HCHN is attempting to keep track of where people are congregating, and welcomed attendees to share what they know. He added that HCHN is conducting an assessment on the work to date, including data on where people are located, what resources are needed, and challenges; this will be shared with Public Health leadership.

Attendees shared more on potential locations, asked about available funding, and highlighted a need for training.

b. Communicable Disease Updates

i. COVID

There were no updates.

c. Other Updates

Semone said he has no new updates related to the budget shortfall and potential impacts on programs. He noted that HCHN is still planning for a potential New Access Point grant through HRSA, pending funding decisions at the federal level.

Semone noted challenges with the political landscape and shared that HCHN is elevating the need for increased coordination of homelessness response efforts.

3. Open Forum

There were no updates.

ADJOURN

The meeting adjourned at 6:15 p.m.

NEXT MEETING: Monday, May 20, 2024, 4:15pm-6:15pm (Zoom Meeting)