

Health Care for the Homeless (HCHN) Governance Council

December 15, 2025, 4:00pm-6:00pm

ZOOM Meeting: <https://kingcounty.zoom.us/j/97327979624>

Meeting ID: 973 2797 9624/Password: 054892

Phone: (253) 215-8782/Meeting ID: 973 2797 9624/Password: 054892

Agenda

GC Chair: Maria Arns

GC Vice-Chair: Christopher Archiopoli

Topic	Person	Time	Purpose	Materials
CALL TO ORDER 1. Welcome & Introductions 2. Minutes <i>Action: review and approve</i>	Maria Arns, Christopher Archiopoli	4:00	Inform, Discuss, Approve	- HCHN GC Minutes_111725
PUBLIC COMMENT	All			
RACIAL EQUITY MOMENTS	All			
PROGRAM SPOTLIGHT 1. Patient Grievance/Adverse Events a. QI/QA Policy <i>Action: review</i>	Denise Hawthorne, Lee Thornhill, Michelle Pennylegion, Semone Andu	4:30	Inform, Discuss	- 330h Patient Grievance Briefing_121525 - CHS QI-QA policy_GC approved
REGULAR AGENDA AND BOARD PROCESS 1. Election of GC Officers <i>Action: review and approve Chair/Vice-Chair</i>	Maria Arns, Christopher Archiopoli	5:30	Inform, Discuss, Approve	- Roles_GC Chair-Vice Chair
2. HCHN Committee Updates and Actions a. Behavioral Health Workgroup – 1/13	Amanda Richer			
b. Community Advisory Group – 1/7	Kristina Sawyckyj, Zsa Zsa Floyd			
c. Executive Committee – 1/14	Maria Arns, Christopher Archiopoli			

Topic	Person	Time	Purpose	Materials
d. DEI & Racial Justice Workgroup – 1/27	Amanda Richer, Zsa Zsa Floyd			
3. HCHN Admin Update a. Refugee/Immigrant Work Updates b. Communicable Disease Updates i. COVID c. Other Updates	Semone Andu			
4. Open Forum	All			
ADJOURN		6:00		

NEXT MEETING: Monday, January 12, 2026, 4:00pm-6:00pm, Chinook Room 115/Zoom Meeting

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HCHN Governance Council Members

- Amanda Richer, Consumer Representative
- Anita Souza, PhD, MA, UW School of Nursing
- Benjamin Miksch, Advocates for Human Potential
- Brandy Taylor, Seattle Roots
- Charese Jones, Neighborcare Health
- Christopher Archiropoli, LEAD with Purpose. Dignity. Action (PDA)
- Debbie Adams, LMSW, Mercy Housing
- Don Clayton, Catholic Community Services of Western Washington
- Gail Emanuel, Consumer Representative
- Holly Mayer, Sound Generations
- Julissa Sanchez, CHOOSE 180
- Kristina Sawycky, Consumer Representative
- Leslie Enzian, MD, HMC Medical Respite Program
- Maria Arns, Consumer Representative
- Samhita Korukonda, Student
- Shubham Bansal, Student
- Someireh Amirfaiz, Ed.D. MHP, Executive Director, New Americans Alliance for Policy and Research
- Zsa Zsa Floyd, Consumer Representative

MINUTES

Monday, December 15, 2025
Zoom Meeting

Council Members Present: Amanda Richer, Anita Souza, Benjamin Miksch, Christopher Archiopoli, Don Clayton, Gail Emanuel, Holly Mayer, Kristina Sawyckyj, Leslie Enzian, Maria Arns, Shubham Bansal, Someireh Amirfaiz, Zsa Zsa Floyd

Council Members Absent: Brandy Taylor, Charese Jones, Debbie Adams, Julissa Sanchez, Samhita Korukonda

Public Health Staff Present: Clover Thurk, Denise Hawthorne, Halaysha Grant, Jennell Hicks, Lee Thornhill, Lorraine Twohey-Jacobs, Meg Chambers, Michelle Pennylegion, Rekha Ravindran, Semone Andu, Susan Kingston

CALL TO ORDER

1. Welcome & Introductions

Maria Arns welcomed attendees, including members of the CAG, to the meeting of the HCHN Governance Council (GC). Full quorum present.

2. Minutes

GC members reviewed the minutes from the 11/17 meeting. Zsa Zsa Floyd made motion to approve the minutes, Amanda Richer seconded; vote was unanimous in favor of the motion.

PUBLIC COMMENT

Attendees discussed the impacts of recent severe weather on the unhoused community. They also highlighted how attendees can support community organizations that are helping people affected by the flooding.

RACIAL EQUITY MOMENTS

Attendees shared experiences due to the current political climate on behalf of community members.

PROGRAM SPOTLIGHT

1. Patient Grievance/Adverse Events

HCHN and Public Health staff reviewed information about patient grievance/adverse events, including an overview of HRSA requirements/the GC's role, trends from Public Health Clinics/HCHN contractors, how information is used to improve service delivery, strengths/challenges of current methods, and strategies for the GC/CAG hear feedback directly. PowerPoint is attached.

In addition, Michelle Pennylegion, CHS Program Quality Administrator, provided an overview of the Quality Improvement/Quality Assurance (QI/QA) Policy and Procedures (attached), for the GC's formal evaluation. She noted that the GC adopted this policy in December 2021; there have been no changes since then.

Attendees asked about conflict resolution processes, trends for people experiencing homelessness vs. the general patient population of Public Health, and directions moving forward. Denise Hawthorne highlighted supports available from the [KCRHA Ombuds Office](#). Rekha Ravindran added that the GC will debrief the patient grievance/satisfaction presentations and continue discussions on next steps at their January meeting.

REGULAR AGENDA AND BOARD PROCESS

1. *Election of GC Officers*

Amanda and Gail Emanuel were nominated for Chair and Amanda, Christopher Archiopoli, Gail, and Maria were nominated for Vice-Chair at the 11/17 GC meeting. Zsa Zsa made motion to elect Amanda as Chair and Christopher as Vice Chair, Leslie Enzian seconded; vote was unanimous in favor of the motion.

Attendees expressed appreciation for Maria and Christopher's leadership over the past year. Rekha added that the GC will be asked to vote for the new GC and CAG members-at-large to the Executive Committee (EC) at the January meeting.

2. *HCHN Committee Updates and Actions*

a. *Behavioral Health Workgroup – 1/13*

Amanda said attendees discussed updates on the [MIDD renewal process](#) and DCHS' [Crisis Care Centers Initiative](#).

b. *Community Advisory Group – 1/7*

Rekha said that staff with UW's [One Health Clinic](#) presented about services and opportunities to engage the CAG. She added that the GC/CAG Winter Celebration directly followed the meeting, and expressed appreciation to attendees for joining.

c. *Executive Committee – 1/14*

Christopher said attendees reviewed the 330h Patient Grievance Briefing, in preparation for this GC.

d. *DEI & Racial Justice Workgroup – 1/27*

Amanda said attendees discussed a [video](#) about the future of fairness in homelessness response work.

3. *HCHN Admin Update*

a. *Refugee/Immigrant Work Updates*

There were no updates.

b. *Communicable Disease Updates*

i. *COVID*

There were no updates.

c. *Other Updates*

Rekha shared that Sunday, December 21 is Homeless Persons' Memorial Day – there will be a silent vigil at Westlake Park in Seattle, 5-6pm, followed by a gathering.

Semone Andu shared about staffing changes, and announced that Gursharn Bedi has been hired as the Health Service Administrator (HSA) for the Street Medicine Team. He said she's been with Street Medicine in multiple roles and also worked with Public Health's Overdose Prevention Team. Semone added that staff with Public Health's [Environmental Health](#) and [Community Health Services \(CHS\)](#) have been supporting emergency response activation for the current severe weather.

4. *Open Forum*

There were no updates.

ADJOURN

The meeting adjourned at 5:59pm.

NEXT MEETING: Monday, January 12, 2025, 4:00pm-6:00pm (Zoom Meeting)