

Customer Service Guide 2024

**"Prompt, Fair, Results-Oriented Service
for All"**

Quickly locate the service you need.

For internet links to the services

listed here, please visit www.kingcounty.gov.

For information on King County's

Strategic Plan, visit

**[www.kingcounty.gov/
exec/strategy](http://www.kingcounty.gov/exec/strategy).**

Dow Constantine
King County Executive



- **All area codes 206 unless otherwise noted**
- **Non-county government**
- **agencies are italicized**
- **Washington Relay Service (711)**

Elected Officials

Dow Constantine, Executive.....	263-9600
John Wilson, Assessor.....	296-7300
Honorable Ketu Shah, Superior Court	477-1635
Julie Wise, Elections Director.....	477-4140
Hon. Rebecca C. Robertson, Dist. Court.....	477-4402
Leesa Manion, Prosecutor.....	477-1200

Councilmembers:

Rod Dembowski, District 1.....	477-1001
Girmay Zahilay, District 2.....	477-1002
Sarah Perry, District 3.....	477-1003
Jorge L. Baron, District 4.....	477-1004
Dave Upthegrove, District 5.....	477-1005
Claudia Balducci, District 6.....	477-1006
Pete von Reichbauer, District 7.....	477-1007
Teresa Mosqueda, District 8.....	477-1008
Reagan Dunn, District 9.....	477-1009

24-hour Services

Police, Fire, Medic One.....	911
Sheriff non-emergency.....	296-3311
Alcohol & Drug Treatment.....	722-3700
Child & Adult Abuse.....	1-866-363-4276
Crisis Clinic.....	461-3222
Drainage Complaint Line.....	477-4811
Environmental complaints, urgent off-hour.....	1-888-437-4771
Illegal Dumping Hotline.....	296-SITE (7483) or 1-866-431-7483
Poison Center.....	1-800-222-1222
Road Helpline.....	477-8100 or 1-800-KC-ROADS (527-6237)

General Information & Referral

Community Information Line.....	211
WA State Travel Information Line.....	511
WA Relay Service for hearing impaired.....	711
Utility Locator - Call before you dig.....	811
Federal Government Info.....	1-800-333-4636
King County Government Info.....	296-0100 or 1-800-325-6165 SMS/Text us: 208-6293
Seattle City Government Info.....	684-2489
WA State Government Info.....	1-800-321-2808

Abandoned Vehicles

Abandoned (blocking traffic).....	296-3311
Abandoned (other).....	205-0969

Agriculture Program..... 477-3876

Airport

King County International Airport/ Boeing Field.....	296-7380
Seattle-Tacoma International.....	787-5388

Animal Control Services..... 296-PETS (7387)

Archives

Historical records.....	263-2480
-------------------------	----------

Assessor

Assessments/valuation Information.....	296-7300
Senior Citizen/Disability exemptions.....	296-3920
Personal Property Information.....	296-5126

Auditor

King County Government Audits.....	477-1033
------------------------------------	----------

Birth & Death Certificates..... 897-5100

Building & Land Use

General Information.....	296-6600
--------------------------	----------

Code Enforcement (msg only).....	296-6680
Code Enforcement (after-hours).....	1-800 KC ROADS (527-6237)

Burn Bans

Puget Sound Clean Air Agency - Air Quality Hotline.....	1-800-595-4341
Fire Marshal.....	296-6600

Business Assistance

Business Development & Contract Compliance.....	263-9717
--	----------

Business Licenses

Hobby Kennels.....	263-9566
Taxicabs & For-hire Drivers.....	263-1982
Other Regulated Businesses.....	296-6600

Cable Subscriber Complaints..... 263-7880

Child & Youth Information

Community Information Line.....	211
YouthSource.....	263-0795
Youth & Family Services.....	263-9064

Claims against the County..... 263-2250

Community Service Areas Program

Community Liaison.....	477-4522 or 477-4523
------------------------	----------------------

County Council..... 477-1000

Clerk.....	477-1020
------------	----------

Courts

District Court.....	205-9200
Superior Court (Kent).....	477-2600
Superior Court (Seattle).....	477-1400
Family Court.....	477-1500
Juvenile Court.....	296-1395
Juror Information.....	205-1457
Clerk of the Superior Court.....	296-9300

Disability Access to County and Seattle Services..... 263-2446

Community Living Connections.....	962-8467 1-844-348-KING (348-5464)
-----------------------------------	---------------------------------------

Discrimination..... 263-2446

Office of Civil Rights.....	263-2446
-----------------------------	----------

Disputes, Civil..... 443-9603

Dispute Resolution Center.....	443-9603
--------------------------------	----------

Domestic Abuse, Violence & Trauma

Child & Adult Abuse.....	1-866-363-4276
Domestic Violence Hotline.....	1-800-562-6025

Sexual Assault Resource Center.....	1-888-998-6423
Harborview Sexual Assault/ Traumatic Stress Ctr.....	744-1600

Domestic Partnership Registration

WA State Office.....	360-725-0377
----------------------	--------------

Drainage Complaint Line..... 477-4811

Driver License & State ID

State Department of Licensing.....	464-6845
------------------------------------	----------

Drug Activity

In progress.....	911
Ongoing (Sheriff).....	296-3311

Elections..... 296-VOTE (8683)

Emergency Numbers (see also 24-hour Services)

Emergency assistance.....	911
Community Information Line.....	211
24-hour Crisis Line.....	461-3222 or 1-866-4CRISIS.....(1-866-427-4747)

Emergency Preparedness..... 296-3830

Employment

City of Seattle Jobline.....	684-8088
King County Jobline.....	296-7340
WA State Jobline.....	1-877-664-1960
Federal Jobline.....	844-872-4681

Flooding

Flood management.....	477-4812
Flood Warning Center.....	296-8200 or 1-800-945-9263
Road flooding.....	477-8100 or 1-800 KC ROADS
Sandbag info.....	296-8200 or 1-800-945-9263

Food Banks

Community Information Hotline.....	211
------------------------------------	-----

Forestry Program..... 477-4800

Garbage & Recycling..... 477-4466

Graffiti

Metro bus shelters.....	477-3850
-------------------------	----------

Hazardous Waste

Household Hazards Line.....	296-4692
-----------------------------	----------

continued on other side

Hate Crimes	
Emergency	911
Non-emergency	296-3311
Health Services	
Public Health	296-4600
Hearing Examiner	477-0860
Historic Preservation	477-0384
Housing Assistance & Repair	
Shelter/emergency housing	
referral/eviction prevention.....	211
Housing repair loans (low income) –	
outside Seattle.....	263-9095
Housing repair loans (low income) –	
Seattle only.....	684-0244
Human Services	
Alcohol/drug treatment	
referral.....	866-789-1511
Developmental disabilities	
assistance.....	263-9055
Mental health treatment	
referral.....	1-800-790-8049
WA Recovery Help Line.....	1-866-789-1511
Illegal Clearing & Grading	1-888-437-4771
Illegal Dumping Hotline	296-SITE (7483)
or 1-866-431-7483	
Jail	
Adult Detention	296-1234
Community Corrections	296-3600
Juvenile Detention	477-9890
Landlord/Tenant Problems	
Housing Discrimination	263-2446
Landlord/Tenant Hotline.....	694-6767
Tenants Union.....	723-0500
Legal Services, Free or Low Fee	
Civil legal aid	211
Department of Public Defense.....	296-7662
Library	
King County Law Library.....	477-1305
King County Library System.....	425-462-9600
or 1-800-462-9600	
Licenses (see also Business Licenses)	
Marriage.....	477-6620
Pet.....	296-2712
Vehicle/Vessel.....	477-4000
Concealed Weapon.....	263-2626

Litter	
Adopt-A-Road	477-8100
Illegal Dumping Hotline.....	296-SITE (7483)
or	1-866-431-7483
Metro Bus Shelter.....	477-3850
Maps	477-4415
Noise	
Sheriff (non-emergency).....	296-3311
King County International Airport/ Boeing Field	205-5242
Seattle-Tacoma International Airport.....	787-5393 or 1-800-826-1147
Office of the Ombuds/Public Complaints	
Ombuds	477-1050
Parks & Recreation	
King County Parks	477-4527
King County Aquatic Center.....	477-4444
King County ballfields Rainout Info Line	477-6722
Marymoor Park office	477-7275
Marymoor Ballfields & Soccer Fields	848-0256
Regional Scheduling Office.....	477-6150
Passport Info. Center	1-877-487-2778
Pet Services, Lost and Found	296-7387
Permits	
Building inspections	971-9780
Building and land use permits.....	296-6600
Food Worker Permits	263-9566
Plumbing and Gas Piping	263-9566
Road/Right-of-Way Use.....	477-9350
Wells & Septic.....	477-8050
Post Office (U.S.)	1-800-275-8777
Power Outage (Unincorporated KC)	
Puget Sound Energy	1-888-225-5773
Property Taxes	
Personal Property Treasury Line.....	263-2844
Property Tax Advisor.....	477-1060
Property Tax Treasury Line	263-2890
Property Valuation Appeals	296-7300
Prosecutor	296-9000
Public Records	

Public Disclosure Officer	263-9753
Recorder	
(property, marriage records).....	477-6620
Vital Statistics	
(birth, death records).....	897-5100
Rats	
Public Health.....	263-9566
Recorder	
Property & Marriage Records.....	477-6620
Restaurant Problems	
Public Health.....	263-9566
Roads (Unincorporated KC)	
Damage, potholes, water over road, downed trees, spills.....	477-8100
or 1-800 KC ROADS (527-6237)	
Senior Citizens	
Community Living Connections	962-8467
or 1-844-348-KING (348-5464)	
Sheriff	
Emergency	911
Non-emergency	296-3311
Streetlights (Unincorporated KC)	
Puget Sound Energy	1-888-225-5773
Taxi Complaint Hotline	296-TAXI (8294)
Traffic Safety (Unincorporated KC)	
Road Services.....	477-8100
Traffic Signals & Signs.....	477-8100
or 1-800 KC ROADS (527-6237)	
Transit	
Accessible Services.....	205-5000
Metro Customer Info.....	553-3000
Metro Pass & Ticket Sales.....	553-3000
Rideshare Info and Services.....	625-4500
Orca Fare Card	1-888-988-6722
Community Transit	1-800-562-1375
Pierce Transit	1-800-562-8109
Sound Transit	1-888-889-6368
Underground Utilities	
“Call before you dig”	811
Veterans Program	263-8387
Volunteers	
Adopt-A-Road	477-8100
Animal Services.....	296-PETS (7387)
Community Information Line	211
Habitat Restoration	477-4651

Parks & Trails	477-4527
Voter Information	
Elections.....	296-VOTE (8683)
Wastewater Treatment	477-5371
Odor Control (West Point).....	263-3801
Odor Control (South Plant).....	263-1760
Odor Control (Brightwater).....	263-9500
Water Quality	
Stormwater Services.....	477-4811
Water Taxi	477-3979
Weeds/Roadside Vegetation Overgrowth	
Noxious Weed Program.....	477-9333
Roadside vegetation.....	477-8100
or 1-800 KC ROADS (527-6237)	
Wells & Septic	
Public Health.....	477-8050
Work Training	
Education/training for low-income youth and young adults.....	263-9105
Yard & Garden	
Gardening Hotline.....	633-0224

Follow King County on Twitter at
 <http://twitter.com/kcnews/> and on the
King County Facebook page
 <https://www.facebook.com/KingCountyWA>

**Alternative formats available.
Call 206-263-9600 or
TTY Relay 711**