

Struggles and Solutions in a Remote Legal System Environment King County Prosecuting Attorney

KING COUNTY 
**PROTECTION ORDER
ADVOCACY PROGRAM**

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Program

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In Person Services

Pen to Paper

Petitioners moving the paper.

Supporting over 6,000 hearings a year.

Remote Advocacy

Assisting by phone, email, text.

Navigating complex evolving processes

Supporting petition prep, safety planning, filing, preparing petitioners for court with proposed orders.

Remote Filing

LegalAtoms

Digital Forms Online (protectionorder.org)

Working with DJA to allow for document sharing

Challenges



Complete change to DVPO filing process



Will Advocates be able to connect in trauma informed way?



Online access is 24/7

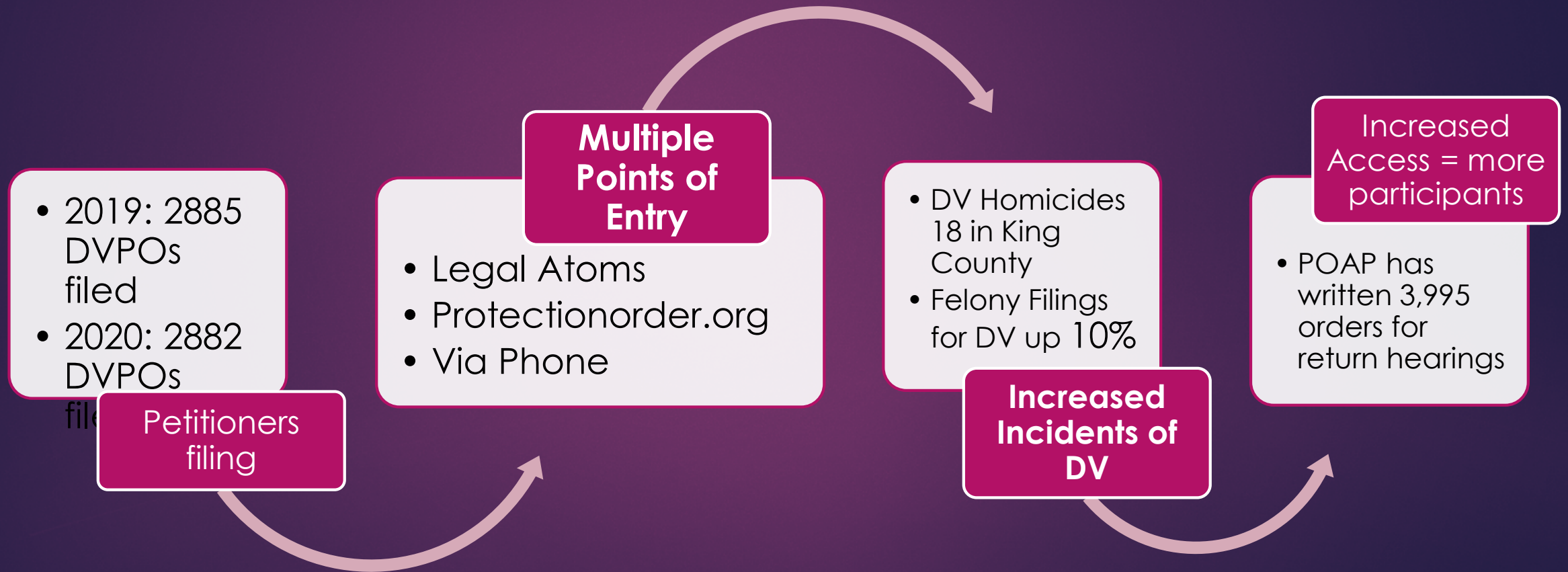


**Remote systems so far
requires back-and-forth
communication**

**Trauma & retaining
information**

**Sharing information across
departments**

The Need for Access to the Courts Remains (and has grown)



Successes



WE GOT THE WORD OUT



INCREASED ACCESS FOR
THOSE THAT CANNOT COME
TO THE COURTHOUSE



STAKEHOLDERS WORKING
CLOSER TOGETHER TO CREATE
SOLUTIONS

Opportunities for Improvement

- ▶ Remember non English speaking litigants
- ▶ Tech drought in some communities especially the South End of King County
- ▶ More pathways to file= need for more staff
- ▶ Massive change in systems during a global health crisis- staff will be stressed

WHEN YOU'RE HEADED IN TO DO
TASK YOU'VE NEVER DONE BEFORE

