JustCARE

A Community-Led Alternative to Sweeps, Jails, and Abandonment
An alternative public safety response that includes addressing homelessness as a key program component

- **Jesse Benet**, Deputy Director, PDA
- **Nichole Alexander**, CoLEAD Entry & Services Manager, PDA
- **Ramon Hernandez**, CoLEAD Special Projects Manager, PDA
- **Dom Davis**, CEO, Wheeler-Davis Conglomerate Community Safety Team
- **Victor Loo**, President and CEO, Seattle Counseling Services (formerly ACRS)

Today's presentation

JustCARE Philosophy & Theory of Change – Jesse Benet

JustCARE Outreach Approach – Nichole Alexander

CoLEAD/JustCARE Hotel-based Model of Care – Ramon Hernandez and Victor Loo
> CoLEAD/JustCARE Community Safety Teams – Dom Davis

Strategy

Prioritizing meaningful community improvement

- Honoring both public safety and participants' needs
- Maintaining intensive communication with community stakeholders

Addressing the complex causes of homelessness and subsequent public safety issues

- Trauma informed
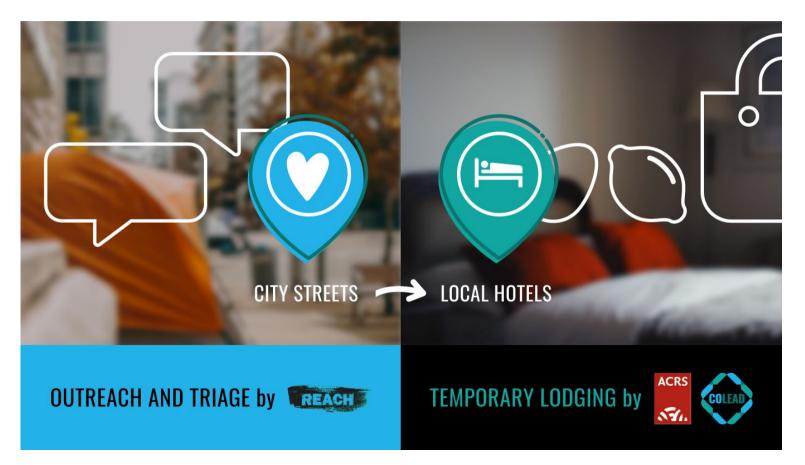- Long-term solutions
- Housing first

JustCARE's Inter-agency collaboration

➢ Initial Outreach: REACH Outreach, CoLEAD
➢ Placement Agencies: Asian Counseling and Referral Services, formerly Chief Seattle Club, CoLEAD Team at PDA
➢ Wheeler Davis Conglomerate (WDC) Community Safety Team
➢ Long-Term Case Management: LEAD

What is the JustCARE outreach strategy?

CITY STREETS → LOCAL HOTELS

OUTREACH AND TRIAGE by REACH

TEMPORARY LODGING by ACRS COLEAD

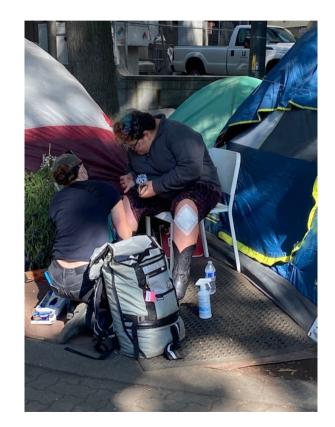# JustCARE Outreach: Courthouse Park Case Study

JustCARE Outreach: Courthouse Park Case Study, con't

Coming Inside from Encampments
The JustCARE temporary lodging approach

- CoLEAD & ACRS currently uses **hotels throughout King County** to place participants to shelter in place and reduce. Each participant signs the **CoLEAD/JustCARE Lodging Agreement outlining** participant requirements

What is the CoLEAD model of care?

CoLead reduces crime through life stabilization of vulnerable individuals by addressing the basic needs of participants through provision of hotel-based intensive case management connecting participants to apple health, entitlements, ID, and connect to other social services available (behavioral health, primary care, employment)

➢ CoLEAD currently uses **hotels throughout King County** to place participants to shelter in place and reduce. Each participant signs the **Co-LEAD Lodging Agreement outlining** participant requirements

➢ CoLEAD is a shift-based staffing model where a team of **intensive outreach responders** (case managers) provide intensive on-site supports and focused case management to access the social services systems, 1:12 ratio, 24/7 staffing

[e*ach shift has a shift lead who supervises the team of outreach responders based on hotel locations]*

➢ **Community Safety Team** makes rounds at all hotels and responds with on-call staff with any urgent situations, staffs 24/7 hotel with CoLEAD overnight

➢ **CoLEAD medical provider** provides assessment of healthcare needs and related care including prescription and pharmacy coordination
  - Goes on-site to hotels with outreach responders to provide field-based healthcare assessment and response
  - **Covid-19 testing** immediately upon program entry and on-demand **rapid response/connection, Covid vaccine offered several days per week**
  - Along with outreach responders, for Medication Assisted Treatment (MAT), primary care and urgent healthcare needs (including behavioral health), connection To Medicaid/publicly funded healthcare systems
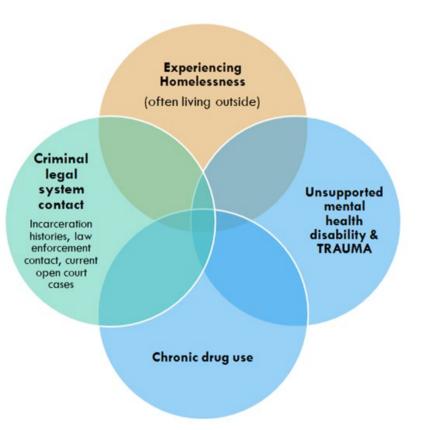
WDC Community Safety Team

JustCARE at Asian Counseling and Referral Services

Target Population: JustCare

JustCARE
Developmental Evaluation

Download the report here:
https://coleadteam.org/justcare/

JustCARE Outcomes:
White Center Case Study

JustCARE Outcomes: Pergola

JustCARE Outcomes:
2nd Ave Ext in Pioneer Square