

**MEETING MINUTES**  
**E-911 REGIONAL ADVISORY GOVERNING BOARD**  
**2/4/2026, 9:00 am – 12:00 pm**  
**(In-person & Virtual)**

**Present:** Vonnie Mayer (Chair) (VCC), Tricia Bellizzi (Vice-Chair) (IPD), Samantha Stottlemire (EPD), Katy Myers (NORCOM), Stacey Wassall (PORT), Jacob Adams (SEA911), Cory James (RPD), Katie Emanuel (KCSO), Kate Kruller (KCSO)

**Program Office:** Bob Potts, Ben Breier, Beth Knieps, Bryan Karol, Jami Hoppen, Amber Thompson

**WELCOME – Vonnie Mayer**

- Introduction and welcome guests-Called to order 9:00am
- Public Comments-None
- Approval of Minutes – December, approved by consensus 9:02am
- Agenda Review – No amendments 9:02am

**PROGRAM MANAGER UPDATE – Ben Breier**

- World Cup Update
  - A high-level overview of the World Cup was provided, noting key matches and potential local impacts.
  - Match draw and game schedule set Matches run through July 6
    - Opening match: June 15-Belgium vs. Egypt
    - USA vs. Australia: June 19
  - The Egypt vs. Iran match on June 26 coincides with Pride weekend.
  - King County OEM Symposium postponed to March 3–5; previously scheduled for January 20–22.
  - A confidential SharePoint folder for World Cup operations coordination has been established on the external SharePoint site; including meeting minutes and Fusion Center team risk assessments.
  - Full-scale tabletop exercise planned with PSAPs are slated for April 8-9 (all day, breakout session included)
  - The April 8 RAGB meeting will be moved to April 1 to avoid conflict with the World Cup tabletop exercise.
  - Only the Seattle Center fan site is FIFA-sanctioned; others are unsanctioned but being monitored and mapped.
  - Cory (RPD) Rumors suggest Belgium in Renton and Egypt in Bellevue, with teams negotiating accommodations and security, raising resource planning concerns and potential city impacts if activities occur outside FIFA bids.
  - **Q:** Jami (E911) Do you have any concerns about operational issues if the location is downtown Bellevue?
  - **A:** Katy (NORCOM) At this time, it remains a rumor. However, preliminary discussions were initiated during the Police Operations meeting last week
  - Cory (RPD) Shared House Bill 1515 (2025) which allows cities to opt for open carry of alcohol for FIFA events, increasing complexity for public safety.

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- The Program Office has prepared generic, non-political public communications for buses, hotels, bars, etc., focusing on emergency contact information. Pride symbols and certain colors removed after feedback.
- CVLR Update
  - RFP Status: The RFP closed on January 2nd with four vendor responses. The evaluation team will begin scoring next week. Vendor demos are scheduled for mid-March. A preliminary presumptive winner is expected in April, after which contract negotiations will begin. Negotiations are expected to take approximately six months, including terms.
  - SIP Administration Costs: The administrative costs for SIP lines are extremely high. The program office will need to manage these costs carefully and control the rollout moving forward.
    - Vonnie (VCC) asked if the costs are double what was originally anticipated.
    - Ben (E911) noted that costs are in the millions, primarily due to licensing and security components, which are robust for telephony based on the number of lines.

**FINANCE MANAGER UPDATE – Bryan Karol**

- A preliminary financial update for the year-end of 2025 emphasized sustainability initiatives extending to 2035, annual trends, distributions of escrow funding for 2026, the escrow funding process, and challenges related to revenue.
  - Revenue is better than budget by \$1.76M and better than last year by \$0.6M, though growth is slowing.
  - Expenses are better than budget by \$6.4M overall and better than Prior Year by \$0.38M.
- Payroll savings from open positions early in the year contributed; organization is currently fully staffed.
- Expenses will tighten with no surplus expected. Sustainability projected until 2035, but current revenue model is not viable long-term; state-level reform efforts are underway.
- **Q:** Cory (RPD) What is the long-term funding distribution forecast for the next 5 to 10 years, and should agencies consider seeking additional funding?
- **A:** Ben (E911) Efforts underway statewide to explore reform; revenue has not changed for 911 since 2011 despite increased costs.
- **A:** Jami (E911) New taxes are competing for revenue: the 988 fee rises to \$0.70 per line in January 2026, and HB which proposes a \$2 excise tax on devices priced over \$250. Proceeds would go to digital equity.
- Bryan-Over 60% of the funding is allocated as passthrough to PSAPs for support, a large portion of the remaining balance is allocated toward technology.

**TECHNICAL & OPERATIONS UPDATE – Beth Knieps**

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- Platform Update
  - Additional SP4 platform updates have been tested; wider rollout schedule to be discussed at Tech & Ops meeting on Feb 5.
  - Ongoing admin line SIP proof-of-concept at PRLB; integrating included SIP licenses per site.
  - The second Comcast fiber deployment at the Redmond PSAP is currently underway.
  - Contingency routing meetings for PSAPs are being scheduled, Tom Ahlborn will be reaching out to coordinate sessions. All relevant stakeholders are encouraged to participate.
    - **Q:** Vonnie (VCC) Who do you envision sitting at the table?
    - **A:** Beth (E911) Those engaged in contingency operations, leadership, and decision-making.
  - LISTEN feature use curtailment
    - SP4 implementation has been completed, and the Dec. 18 impairment was not related to SP4.
    - Limitation identified in platform: maximum six participants per call (including trainers, listeners, dual agency responses). Software correction is in development and has been identified as a priority.
    - Vonnie (VCC) Thank you for your focus and assistance on this—it has a significant ripple effect. If it makes the system even slightly unstable, that becomes a public safety risk.
  - Planning World Cup data “freeze” for PSAP routing and major configuration changes: expected June-mid-July.
- PSAP Tech Ops Report
  - In January Tech Ops meeting, the team discussed CVLR (Centralized Voice Logging Recorder) RFP review cycles, SIP Admin proof of concept at PRLB, and SIP licenses.
  - **Q:** Cory (RPD)- Is there a possibility that the admin line SIP implementation will not occur?
  - **A:** Beth (E911) - SIP connectivity is essential; the question is how much will be required.
  - **A:** Ben (E911) -It relates to how recording functions in an i3 environment; the recorder component consumes a significant number of licenses.
  - **Q:** Katy (Norcom)- Are there plans with the SIP provider to include 24/7 support and ensure high uptime?
  - **A:** Ben- Telephony has evolved and no longer operates as it once did. Additional PRI and POTS (Plain Old Telephone Service) can no longer be ordered. The Program Office is actively addressing key aspects of SIP admin lines and will present a comprehensive update to RAGB as the project progresses.
  - Update: ECATS data for 2025 was recently reprocessed, resulting in a temporary freeze on end-of-year report generation. Data now confirmed stable.

**OUTREACH UPDATE – Jami Hoppen**

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- Public Education Update
  - New educational characters (“Emery” and “Seapals”); associated safety campaigns are live on Instagram and Facebook.
  - Three new safety books written, illustrated, published (ISBNs obtained, samples available).
  - Public launch planned for late April coinciding with Emery’s birthday; wider distribution to follow through PSAPs and partners.
  - Planning for in-person library events and children’s readings has been deferred until after the World Cup, with activities anticipated to resume in fall 2026.
- Training & Public Education Objective
  - The floor was opened for remarks regarding the Training & Public Education Objectives. Following the discussion, the attendees approved the objectives. The motion was adopted unanimously.

**FOR THE GOOD OF THE ORDER**

- Industry/Legislative Update
  - The Washington State Legislative is a short session: January 12-March 12.
    - SB5853-Protecting elected officials from political violence by creating the statewide emergency public official notification system.
  - “911 Goes to Olympia” event scheduled for Wednesday, Feb. 11; may coincide with Seahawks victory parade (impact unknown; expected attendance 750,000+).

Room Discussion:

- Concerns Raised: RAGB discussed vulnerabilities in communications infrastructure during large-scale events, citing previous issues during the Seahawks victory parade and Taylor Swift concerts. Specific problems included network jamming, FirstNet congestion, and 800 MHz radio overloads.
  - Proposal: room suggested testing FirstNet, GETS/WPS and other alternative communication systems during upcoming events. These tests would serve as case studies to support contingency planning for the World Cup.
  - Cory (RPD) Andrew Johnson’s team has been addressing communication concerns. PSERN indicated they will actively monitor system status during World Cup games hosted locally. Suggest that someone confirm PSERNs readiness for potential high-traffic days (Sunday and Wednesday if wins occur) to ensure staff coverage. A major concern raised: if systems jam during a critical incident, what is the contingency plan?
- Roundtable
    - Ben (E911) The Program Office Community open house has been rescheduled for October 2026.
  - Wrap Up: Action Items:
    - Amber (E911) Reschedule the April 8 RAGB meeting to April 1 to avoid conflict with the World Cup tabletop exercise
    - Katy (NORCOM) will provide RAGB with updates on SB5853

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Meeting adjourned at 10:26am

Next Meeting: April 8, 2026