

MEETING MINUTES
E-911 REGIONAL ADVISORY GOVERNING BOARD
4/1/2026, 9:00 am – 11:00 pm
(In-person & Virtual)

Present: Vonnie Mayer (Chair) (VCC), Tricia Bellizzi (Vice-Chair) (IPD), Samantha Stottlemire (EPD), Stacey Wassall (PORT), Jacob Adams (SEA911), Cory James (RPD), Katie Emanuel (KCSO), Kate Kruller (KCSO), Amy Bannister (SFD), Kevin Lovell (UW)

Program Office: Bob Potts, Ben Breier, Beth Knieps, Jami Hoppen, Amber Thompson

WELCOME – Vonnie Mayer

- Introduction and welcome guests-Called to order 9:00am
- Public Comments-None
- Approval of Minutes –Feb, approved by consensus 9:05am
- Agenda Review – No amendments 9:05 am

PROGRAM MANAGER UPDATE – Ben Breier

- World Cup Update
 - No FIFA updates on World Cup.
 - SECO tabletop exercise occurred last week, and next tabletop will be in the Program Office training room on Wednesday and Thursday next week (April 8-9)
 - Jami is working on World Cup nearly full-time.
- SECO Tabletop Exercise: Comments and Discussion
 - Cory (RPD) It was a productive use of time, fostering relationship building and beneficial outcomes while enhancing understanding of each other's plans.
- CVLR Update
 - The CVLR RFP received four submissions, with three proposals scoring high enough to move to the demonstration phase.
 - The demonstration and interview phase is scheduled to begin next Tuesday 7th and will continue the 14th and 16th.
 - The goal is to select a vendor and present a comprehensive design at the June RAGB meeting.
- CVLR: Comments and Discussion
 - Request made for current recorder support and maintenance costs to be sent to Ben in the next few weeks; current agreement ends in 2-3 weeks.
 - Q: Cory (RPD) County standards are high for what we're seeking, and we may not identify a suitable vendor. If that happens, we may need to abandon the project. What's Next?
 - Written proposals missed key requirements. Demos and interviews will help clarify each vendor's capability and fit, with the hope that at least one proposer can move forward to the next phase; however, there remains a possibility that no vendor will meet all requirements.
 - Jake (SEA911) We need to verify all required compliance steps for multiple agencies with custodians and Seattle in particular, including meeting all associated legal requirements. Additionally, we must review PSERN implications, specifically the technical issue of designating them as custodians and the unsupported firewall architecture that would be introduced into the network. All IT support needs to be fully engaged. Our agency is currently experiencing difficulties upgrading NICE due to the location of the radio logger.

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- Vonnie (VCC) We have all experienced setbacks with vendors, as Jake pointed out, highlighting the necessity for solutions that will benefit rather than harm the county and community.
- Vonnie (VCC) Many participants have previously had negative experiences with vendors who overpromised and underdelivered, especially in the high paced, highly regulated environment required for 911 operations.

FINANCE MANAGER UPDATE – Ben Breier

- The Year-end for 2025 is in process.
- Revenue through January is better than budget and better than last year; forecasts strong through the next 10 years.
- Revenue trend has flattened; viability risk exists without a statewide revenue solution within the next few years.
- Expenses are under budget and under from last year; contingency funds remain unused.
- Intrado warranty periods have ended for the majority of agencies. The last agency will annualize in July; annual support payments have begun for the other agencies.
- Reported strong capital runway of 8-10 years assuming no unexpected expenses
- Q: Jake (SEA911) Is there any organization working to bring RAGB together to identify shared pain points and explore innovative ways to increase revenue?
- A: Ben (E911) State-level funding advocacy increased; exploring excise tax increases and alternative revenues (e.g., device tax); acknowledged missed early involvement in 988 discussions.
- A: Jami (E911) Met with the SECO Washington APCO/NENA Chapter lobbyist on April 3rd who recommends to file a bill in the next legislative session to solicit lawmaker feedback and start the process.
- Vonnie (VCC) Suggests 911 messaging remains deliberate and precise since there is a nexus between 911 and 988, but each have their distinct roles.

TECHNICAL & OPERATIONS UPDATE-Beth Knieps

- Platform Update
 - SP5 is installed in the sandbox and pending testing. The VIPER portion was applied March 31. Translation and transcription will be added. Pending testing, production is targeted for the end of April.
 - The Contingency call routing meetings have held four sessions with one scheduled today; meetings are producing engagement and dialog.
 - The SIP admin integration at PRLB is making slow progress; proof of concept is being developed to be apples-to-apples for PSAP implementations.
- PSAP Tech Ops Report
 - In February, Tech Ops covered SP4 patches, the NENA standards conference, discrepancy route reporting, recurring international visitor discussions, progress on cell site detector ID removal, and noted that the listen feature bug will be corrected in SP5.
 - A security reminder issued to regularly delete obsolete user accounts and apply least-permission.
 - PSAPs reported language interpretation issues primarily with Propio; next Tech Ops meeting is slated for April 2.

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OUTREACH UPDATE-Jami Hoppen

- Public Education Update
 - The “Emery’s Birthday Party” event is scheduled for Saturday, April 25 in Des Moines.
 - The event will be held at Wooten Park and the MaST aquarium to educate the public on various safety topics.
 - It will serve as the official launch of the Emery’s Safety Sea Pals, with new story books, stickers, and coloring books available.
 - Approximately 20 booths will be staffed by local and federal partners teaching various safety topics.
 - The PubEd team would like to personally invite telecommunicators to Emery’s Birthday Party Event during Telecommunicator Week and will contact PSAPs individually by email to coordinate
 - Agencies may staff booths or send participants; visitors are encouraged to bring friends and family. PSAPs are encouraged to share on social media platforms.

FOR THE GOOD OF THE ORDER

- Industry/Legislative Update
 - SECO and the lobbyists will meet regularly. There was a request to discuss how King County can leverage its relationships with lawmakers to help advance these efforts.
 - SECO is procuring a consultant to define required financial/data metrics and craft narratives aligned with the strategic plan for legislative outreach.
 - Members were asked to identify and engage supportive local legislators to consider excise tax increases and revenue mechanisms capturing emergent technologies. There may be new legislators in place next session since there is an election in November.
- ROUNDTABLE
 - Trisha (IPD) The City of North Bend previously contracted with the City of Snoqualmie and dispatched by IPD, but that agreement has ended. Moving forward they receive law enforcement and dispatch services through King County and be dispatched by KCSO.
- Wrap Up: Action Items:
 - Send current recorder support and maintenance cost information to Ben within the next few weeks, as the agreement expires in 2–3 weeks.
 - Agencies encouraged to share “Emery’s Birthday Party” event information on social media platforms, and visitors are encouraged to bring friends and family.

Meeting adjourned at 9:43 am

Next Meeting: June 10, 2026

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