

Information Technology Governance Strategic Advisory Council Meeting

March 17, 2017



#KCSAC2017



King County

Agenda

Topic	Speaker
Welcome and Introductions	Fred Jarrett
Strategic Priorities - Opening Remarks	Fred Jarrett
SAC Technology Awards	Fred Jarrett / Bill Kehoe
Recap of March 2016 Meeting	Zlata Kauzlaric
Strategic Progress to Date	Tanya Hannah
Effective Digital Systems Strategy	Bill Kehoe
Data Strategy	Bill Kehoe
Final Comments	SAC Members

New Member Introductions



Clare Pedersen

Managing Director,
Slalom



Rebecca Wage

Customer Success Manager,
Socrata



SAC Forum & Members

King County leadership considers & endorses plans
with validation and advice from external partners

Strategic Priorities - Opening Remarks

Fred Jarrett

Information Technology Goals Align to, Enable & Support Business Priorities & Strategies



**Best Starts
for Kids**



**Equity & Social
Justice**



**Climate
Change**



**Regional
Mobility**



**Best Run
Government**

A woman with long dark hair, wearing a vibrant, multi-colored patterned poncho over a grey shirt and dark pants, stands on a single log spanning a shallow river. Her arms are outstretched to the sides, and she has a joyful expression. The background shows a rocky riverbed and a steep, forested hillside. A bridge is visible in the distance on the right. The entire image has a blue color overlay.

SAC Technology Awards

Fred Jarrett, Bill Kehoe

Technology Achievement Nominees

King County Information Technology

Unified Communications

Parks

Facility Scheduling System

King County Information Technology

Enhanced Wireless Connectivity

King County

Constituent/Customer Relationship Management

Dept. of Permitting & Environmental Review

Online Mechanical Permit

Solid Waste Division

Transfer Station Point of Sale System

Department of Public Defense

Move to Dexter Horton Building

Department of Transportation

On Board Systems / Communications Center System

King County Information Technology

Migration of On Premise email to Office 365 cloud email
Pilot

Department of Executive Services

Business Resource Center (BRC) Finance System Upgrade

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Technology Achievement Award

Presented to:

Parks Facilities Scheduling Project
Department of Natural Resources & Parks

Awarded by King County Information Technology Governance

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For the successful delivery of
online booking for parks facilities
throughout King County, delivering
an easy and convenient service to
residents and service efficiencies
to internal Parks staff.



Awarded by King County Information Technology Governance

Technology Champion Nominees

Othniel Palomino

Chief Administrative Officer, District Court

Dwight Dively

Director, Performance Strategy & Budget

Tanya Hannah

Deputy County Chief Information Officer

Molly Cherkin

KCIT Business Analyst

Dennis Fong

KCIT Application Developer

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Technology Champion Award

Presented to:

Othniel Palomino

Awarded by King County Information Technology Governance

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In appreciation for your work,
leadership and commitment to
deliver a new case management
system to King County District
Court and assist in the
development of a statewide data
repository for all courts.



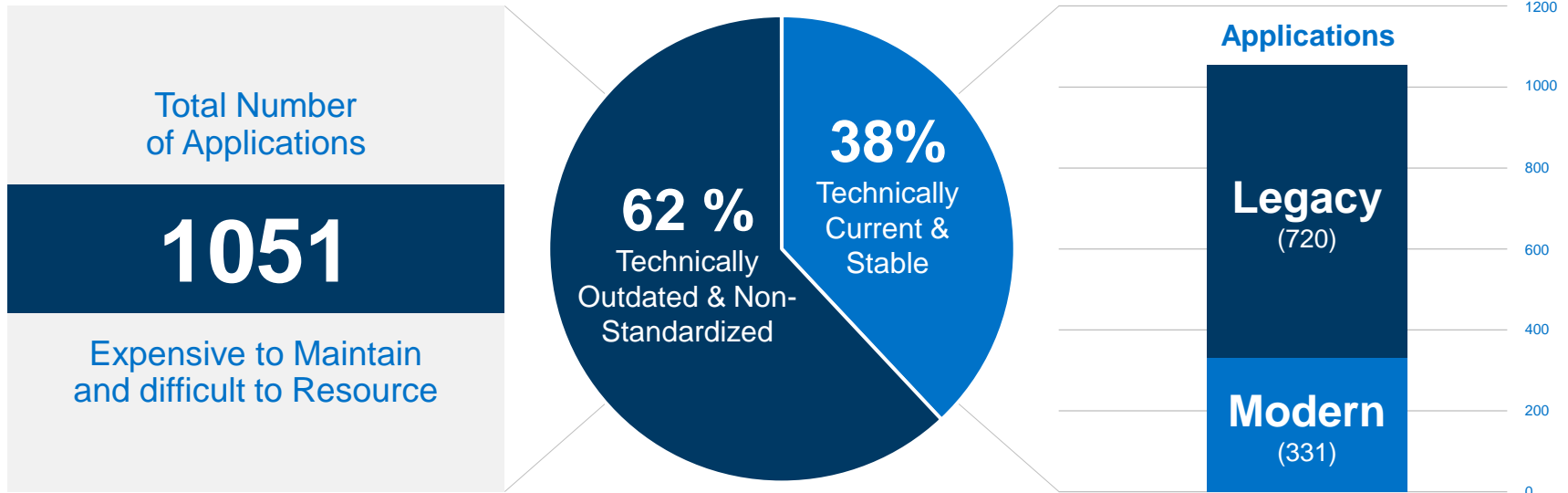
Awarded by King County Information Technology Governance

Effective Digital Systems Strategy

Bill Kehoe



Current Application Issues



Approximately 40% of KCIT Current Operating Budget goes to Supporting the Application Portfolio

SAC Authorized Solution

Application Portfolio Management



Prioritization Requirements

Technical

- Operational Efficiency
- Opportunity for Simplification or Consolidation
- Cost Reduction

Business

- Business Process Alignment
- Customer Requirements
- Business Value
- Industry Trends
- Regulation

Modernized & Managed Portfolio



Reusable IT Solutions that quickly respond to changing business needs



Innovative & mobile customer services



Data sharing within the county and with residents & partners



Opportunity for Smaller IT spend

Benefits of a Digital Community

Integration of Data and Services that Enables Innovation



ACTION REQUESTED:

Strategic Advisory Council

Recommend that Executive Branch Departments and Separately Elect Agencies develop a roadmap for each of their applications based on business needs utilizing application portfolio management best practices in partnership with KCIT to complete the work.



Data Strategy

Bill Kehoe



King County

Business Needs



Rob Gannon

Transportation
Data & Integration Needs



Adrienne Quinn

Health
Data & Integration Needs



William Hayes

Criminal Justice
Data & Integration Needs

Our Data Strategy

Turning Data into Decisions



Staffing & Tools

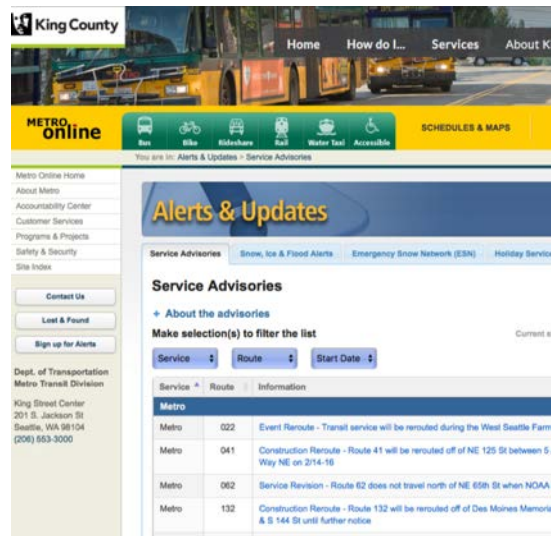
Partnership with Business

Roadmap

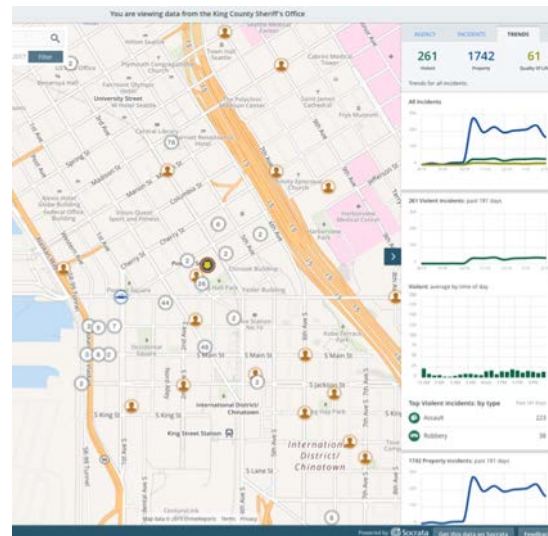
Funded Projects in 2017-18 Budget



**Integrated Health Data –
Community & Human
Services / Public Health**



Integrated Transit Data



**Jail System Management
Replacement**

ACTION REQUESTED:

Strategic Advisory Council

Recommend that Executive Branch Departments and Separately Elect Agencies develop strategies within the 2017 established Technology Management Board and Business Management Council governance meetings to use their agency data more efficiently to assist internal staff in operational and strategic decision making, and residents that need the data to make more informed decision.

Guess Who's Back...

Special Guest