



## Dear Strategic Advisory Council Members!

This is a summary of the upcoming meeting. If you would like any additional information, please let me or Tanya know. Thank you and looking forward to the meeting!

### LOGISTICS

You have received a Zoom meeting invite for March 11, 2022, 10 a.m. – 12 p.m. Please plan to join 5 min early. We will start at 10:00 a.m. promptly.

30-min social after the meeting: It would be great if you joined a 30-min social after the meeting to connect with each other informally.

### EXPECTATIONS

Your discussion and advice around the presented topics will help us validate and move forward with our strategic goals.

## SAC Role – An excerpt from King County Code

### 2A.380.300 Strategic advisory council.

*A. The strategic advisory council is hereby created. The strategic advisory council shall act in an advisory capacity to the executive in developing long-term strategic objectives and planning and implementing for information technology deployment countywide. The voting members shall be the executive, two representatives of the King County council's choosing, the sheriff, the prosecuting attorney, the assessor, the chief information officer, the presiding judge of the superior court, the presiding judge of the district court, the director of elections and the chief information officer. The nonvoting advisory members shall be up to eight external advisors from the private sector to be selected by both the chair and the chief information officer, each to serve a two-year term, and up to two external advisors from the public sector to be selected by the chair and the chief information officer, each to serve a two-year term.*

*B. The strategic advisory council shall:*

- 1. Develop and recommend strategic objectives for information technology deployment countywide;*
- 2. Review information technology proposals for their alignment with adopted strategic objectives;*
- 3. Review and endorse the information technology strategic plan and all updates to it;*
- 4. Review policy-related transmittals to the county council that are proposed by the executive for large countywide information technology projects; and*

*5. If necessary, review and endorse information technology standards, policies and guidelines recommended by the chief information officer for countywide adoption.*

*C. The executive shall serve as the chair of the strategic advisory council.*

*D. Votes shall be taken by roll call and recorded on all recommendations and endorsements. Meeting minutes shall include issues and concerns raised by members for consideration by the chief information officer.*

*E. Members of the strategic advisory council shall serve without compensation. (Ord. 18432 § 10, 2016: Ord. 15559 § 8, 2006: Ord. 14155 § 2, 2001. (Formerly K.C.C. 2.16.07582).*



**Strategic Advisory Council Members**

**Dow Constantine – Chair**  
County Executive @kcxec

**Claudia Balducci**  
County Council Member @KccClaudia

**TBD**  
County Council Member

**Matthew York**  
Chief Presiding Judge, District Court

**Patrick Oishi**  
Chief Presiding Judge, Superior Court

**John A. Wilson**  
Assessor

**Dan Satterberg**  
Prosecuting Attorney @KCProsecutor

**Patti Cole-Tindall**  
Sheriff

**Julie Wise**  
Director, Elections

**Tanya Hannah**  
County Chief Information Officer @kccio

**Private/Public Sector**

**Gary Leaf**  
CIO, King County Housing Authority

**Jason Weiss**  
CIO, Sound Transit

**James Weaver**  
CIO, State of North Carolina

**Bill Kehoe**  
CIO, State of Washington

**Viggo Forde**  
CIO, Snohomish County

**Sergio Razo**  
Director, Information Technology Services  
King County Library System

**Michael Mattmiller**  
Senior Director, Government Affairs, Microsoft

**Mark Ronaldson**  
Sr. Sales Manager, Amazon Web Services

**Gretchen Peri**  
Senior Director, Slalom

March 11<sup>th</sup>, 2022

#KCSAC2022

**VIRTUAL MEETING**

10:00 am – 12:00 pm

**King County Information  
Technology Governance  
Strategic Advisory Council Meeting**

**AGENDA – DRAFT**

- 10:00 am Meeting begins**
- 10:05 am Welcome and Introductions**
- 10:15 am Opening Remarks**
- 10:25 am Recap of October 2021 Meeting**
- 10:30 am Technology Awards**
- 10:45 am #Let’sCreateTheFuture TOGETHER**

As King County and the Pacific Northwest region continually adapt to a changing world, so will the County’s technology continue to evolve and innovate in the technical solutions delivered to enable King County to better engage with communities and employees. This will continue to guide the County’s connected communities, connected data, and connected government strategies.

The CIO will provide remarks and members will discuss.

- 11:05 am SAC Members Advice and Q/A Sessions**

Our external members will offer their remarks in their specific areas of expertise to help advise the County’s efforts.

The SAC members will discuss.

- 11:50 am Final Comments**

- 12:00 pm SAC Virtual Social**



## RECAP OF OCTOBER 2021 SAC MEETING

<p><b>OVERVIEW</b></p>	<p><b>Future Ready IT Plan, 2021 Update.</b> The 2020-23 Strategic IT Plan positioned the County well to respond to the pandemic’s challenges through our strategies for <b>Connected Communities, Connected Data, and Connected Government.</b></p> <p>We discussed the priorities that have emerged in 2021 and the outcomes that have made a difference.</p> <p>The county’s business leaders provided their video messages describing how IT is helping them be responsive to changing customer and employee needs.</p> <p>SAC members advised on other business service improvements we should consider in the near term. The discussion focused on improving the customer experience; sharing and leveraging data; partnering with businesses to improve sustainability/minimize carbon footprint; and increasing interactions between the County, State and local governments.</p> <p><b>Future Of Work Is Now.</b> The County has made valuable investments that have enabled us to respond quickly to emergent needs by:</p> <ul style="list-style-type: none"> <li>• Delivering great experiences for employees and customers,</li> <li>• Transforming how we deliver products and services with business partners</li> <li>• Focusing on equity and inclusion for all.</li> </ul> <p>The County’s technology experts provided their video messages about the technologies and service delivery improvements that are helping us in this mission.</p> <p>SAC members advised on other technologies for delivering great experiences, while improving equity and inclusion, including secure online voting; unifying our response to customers; hybrid models; and serving people with disabilities.</p>
<p><b>AT THE MEETING</b></p>	<p>We will provide an overview of the October 2021 SAC meeting.</p>
<p><b>PRE-MEETING MATERIALS</b></p>	<p>October 2021 materials, meeting notes and the joint photo are available at: <a href="https://kingcounty.gov/depts/it/strategy/strategicadvisorycouncil/meetings/2021-3.aspx">https://kingcounty.gov/depts/it/strategy/strategicadvisorycouncil/meetings/2021-3.aspx</a></p>
<p><b>SAC ACTION</b></p>	<p><b><i>No action requested.</i></b></p>



## TECHNOLOGY AWARDS

### OVERVIEW

These are annual awards presented at the Strategic Advisory Council, typically during the Spring meeting.

In 2021, the County successfully completed 37 projects. In addition, several projects still in implementation have already generated substantial impact. Out of all these projects, 18 were nominated for the award.

These projects advance the County's business and technology strategies and have delivered significant business value to King County's customers and employees.

The survey was provided to the County's Technology Management Board, Business Management Council, Project Review Board, Strategic Advisory Council, and Executive Leadership.

Alignment with the County's strategic goals and IT priorities as well as business value delivered are key considerations when awarding projects.

### AT THE MEETING

The awards will be presented to projects with the most votes.

### PRE-MEETING MATERIALS

In February 2022, SAC members participated in the survey to determine the projects to be awarded.

### SAC ACTION

***No action requested.***



## #Let'sCreateTheFuture TOGETHER

### OVERVIEW

After two years of the pandemic and intense urgency and collaboration, we now must resist the comfort of returning to our individual siloes.

To accelerate our impact on the challenges that continue to face us in King County, we need to commit to our continued collaboration, regional coordination and connections.

Let's create a future where everyone can thrive... together.

### AT THE MEETING

King County is committed to improving on our strategic goals: Health and Human Services; Economic Vitality; Regional Mobility, Safety and Justice; Equity and Social Justice; Environment; and Efficient, Accountable Regional and Local Government.

Technology helps us achieve these goals and build Connected Communities, Connected Data, and Connected Government, the goals we identified in our Strategic IT Plan for 2020-23.

Technology has become an essential component of business transformation. Together, we have built partnerships between business and technology that allow us to **create anywhere, connect everywhere**, and truly **reach beyond** our current thinking to drive meaningful change in our community.

To achieve this, we must continue breaking the silos, and we need continued and effective leadership to do so.

After the briefing, the SAC members will have an opportunity to discuss and advise on leadership in challenging times.

### PRE-MEETING MATERIALS

Available to SAC members:

- [Strategic Information Technology Plan 2020-2023](#)
- [Strategic Information Technology Plan 2021 Update](#)

### SAC ACTION

**Discussion and Advice:**

**WHAT HAVE YOU FOUND SUCCESSFUL IN LEADING YOUR ORGANIZATION THROUGH ENORMOUS CHANGE THESE LAST COUPLE OF YEARS?**



## SAC MEMBERS ADVICE AND Q/A

### OVERVIEW

Our external SAC members, from public and private organizations, are recognized authorities in their fields of expertise and leadership. King County appreciates and benefits from their advice.

### AT THE MEETING

We will have an opportunity to hear from four of our external SAC members about technologies and service delivery to help us in our mission **#Let'sCreateTheFuture TOGETHER**. The topics include:

- Broadband deployment as we address digital equity
- Data as a strategic asset
- Positioning the County for the future
- One portal for State of WA, Identity management

After each talk, there will be a Q/A session and discussion with the SAC members.

### PRE-MEETING MATERIALS

There are no pre-meeting materials for this topic.

### SAC ACTION

**Discussion and Q/A**



## FINAL COMMENTS - ROUNDTABLE

<b>OVERVIEW</b>	This 10-minute portion of the meeting is reserved for SAC members to share their thoughts about the meeting, meeting topics, and the upcoming October 2022 SAC meeting.
<b>AT THE MEETING</b>	You will have an opportunity to offer your comments about the: <ul style="list-style-type: none"><li>• Meeting</li><li>• Meeting topics</li><li>• Upcoming October 2022 meeting</li><li>• Good of the Order</li></ul>
<b>PRE-MEETING MATERIALS</b>	There are no pre-meeting materials for this topic.
<b>SAC ACTION</b>	<b><i>No action requested.</i></b>