Welcome & Introductions

Megan Clarke
King County Chief Information Officer

Strategic Advisory Council

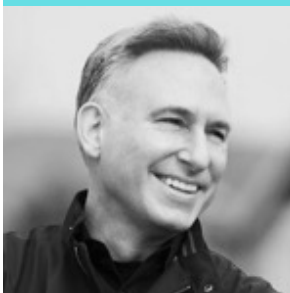November 30, 2023

The meeting will begin shortly

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King County SAC Members
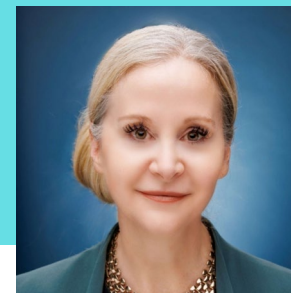

Dow Constantine

King County
Executive SAC Chair

Dave Upthegrove

King County
Council Chair

Dwight Dively

King County
Chief Operating Officer

Megan Clarke

King County
Chief Information Officer

Internal SAC Members

Patti Cole-Tindall

King County Sheriff

Matthew York

King County District Court
Chief Presiding Judge

Leesa Manion

King County Prosecuting Attorney

Patrick Oishi

King County Superior Court Chief Presiding Judge

John A. Wilson

King County Assessor

Julie Wise

Director, Elections

TBD

King County Council

Private & Public Sector SAC Members

Michael Mattmiller

Microsoft
Senior Director, State
Government Affairs

Gretchen Peri

Slalom
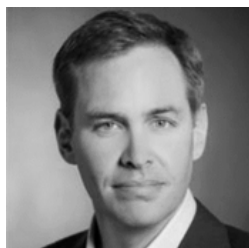Managing Director

Bill Kehoe

State of Washington
CIO

Gary Leaf

King County Housing Authority
CIO

Mark Ronaldson

Amazon Web Services
Senior Sales Manager

Viggo Forde

Snohomish County
CIO

Jason Weiss

Sound Transit
CIO

Not everybody can be famous but everybody can be great, because greatness is determined by service.

Martin Luther King Jr.

Today's Agenda

10:00 am	**Welcome**
10:10 am	**Opening Remarks**
10:15 am	**Recap of June 2023 Meeting**
10:25 am	**The SAC-1000**
10:35 am	**KCIT Updates** ○ **General** ○ **Strategic and Operational**
10:45 am	**Strategic Information Technology (SITP) Plan 2024-2027 – UPDATE**
11:15 am	**Questions/Discussion**
11:25 am	**Final Comments**
11:30 am	**Adjourn**

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Opening Remarks

Dwight Dively
Chief Operating Officer

Updates from Dwight

❑ Transitional Budget in 2025

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Recap of June 2023 Meeting

Zlata Kauzlaric
IT Governance Manager

King County

June 9, 2023 SAC Meeting

What a good-looking crew!

June 2023 Meeting Outcomes

Three projects received Technology Achievement Award
- Elections: Text and Email Ballot Alerts
- Prosecuting Attorney Office: CJIS Data Hub with ESRI Enterprise
- KCIT: Puget Sound Emergency Radio Network (PSERN)

Provided an update on strategies for Active Directory, and Data Governance

Discussed Strategic Technology Plan Approach
- Philosophy for Enterprise IT Strategic Planning
- Challenges
- Key Parts to the Enterprise IT Strategic Plan: Goals, Objectives, Initiatives
- Process
    - Leveraging SAC Work to date; While Referencing BMC/TMB Input, KC Values, County Goals, KCIT Vision (draft)
    - Iterations on Goals and Objectives
    - Collaboration Spaces

Meeting Follow-up:

Draft Goals and Objectives emailed to SAC for questions and suggestions

The SAC-1000

Megan Clarke
King County Chief Information Officer

Striving for Partnership and Alignment

Attendees: SAC Members and required CIO staff
- Other attendees invited as needed/appropriate.

Open Conversations

Supportive Partnerships

KCIT UPDATES
Operational and Strategic

Megan Clarke
King County Chief Information Officer

KCIT Updates

ORG Realignment

BMC and TMB

Solution Development Framework

KC.gov

Strategic Planning

King County Strategic (SITP) Plan 2024-2027 UPDATE

Megan Clarke
King County Chief Information Officer

Goals	Objectives
Enable a digital King County that offers equitable access, opportunities, and outcomes for all community members.	
	Lead the standardization of accessibility and language across all communication channels with the community.
	Facilitate the use of tools and measures that remove potential bias from Information Technology initiatives.
	In partnership with broadband and digital equity stakeholders in King County and the Washington State Broadband Office, support efforts to build a Washington State broadband and digital equity plan that addresses unserved/underserved populations.
	Be data-driven when making decisions regarding equitable access and standards across the county.
Continuously Improve Digital Security and Privacy	
	Centralize and streamline Identity Management at King County.
	Ensure the Privacy and Security of our Information Assets.
	Automate King County's Threat Detection Capability.
	Increase the speed of Information Security and Privacy strategy adoption and deployment in the County.

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Goals	Objectives
Enable a connected King County through responsible and managed investment in digital capabilities that deliver a consistent online services experience to the external community.	
	Design and implement a portal experience for the community that serves as a 'one-stop shop' for needed services and information.
	Develop a formal AI Strategy and Roadmap for King County.
Expand the availability, use, and power of data and analytics to advance a data-driven King County.	
	Implement an Enterprise Data Governance Strategy and Roadmap
	Increase the transparency, availability, and use of data relevant to specific areas of focus TBD across the County (equity, quality of services, etc.).
Drive Information Technology Effectiveness and Operational Excellence.	
	Accelerate Legacy Modernization
	Finalize and Implement the Enterprise Architecture
	Deliver a Strategic Information Technology Services Portfolio that Focuses on Enterprise Value
	Create an Information Technology Asset Management Practice to Reduce Risk, Manage Cost, and Improve Service
	Evolve the project oversight and management functions to reduce administrative burden, improve project outcomes, and increase the percentage of on-time project completion.

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Next Steps: Finalizing the Plan

1. SAC Endorsement of Goals, Objectives, Draft Initiatives

2. SITP in the Official (Required) Format

3. Transmittal to Council on or after December 31, 2023

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SAC Discussion and Endorsement

SAC Members Feedback

Internal SAC Members Vote of Endorsement

Final Remarks

Megan Clarke
King County Chief Information Officer

Thank You!

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