

# King County Permits

A Supplemental User Guide for Avolve ProjectDox Submittals

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### How to use this guide

This document serves as a supplemental guide to the in-software instructions for you to submit your application and respond to requests for additional information via the ProjectDox system with King County Permits.

See the latest information on which new permit applications are reviewed in ProjectDox and more! King County Local Services – Permitting's Avolve ProjectDox Page

King County Avolve ProjectDox Login Portal: <a href="https://kingco-wa-us.avolvecloud.com/">https://kingco-wa-us.avolvecloud.com/</a>

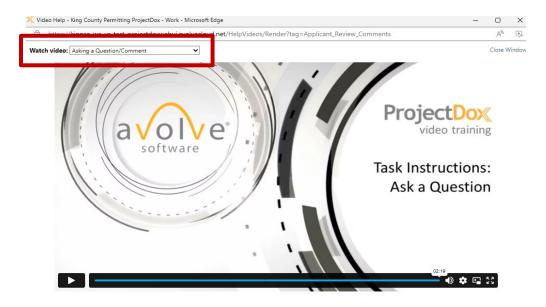
Before applying for a permit, please review the King County Permits webpage <u>How to submit permits - building and land use</u> and pay special attention to required <u>file standards</u>.

#### Use the Watch Video function

Once registered with an account and logged in, ProjectDox will guide you with step-by-step instructions and how-to videos. The 'Watch Video' links are specific to each task and embedded in the instructions by Avolve Software.

This guide is intended to complement those videos and in-applications instructions with the details specific to the King County Permits process, as well as some common tips and tricks for ease of use.

When first using ProjectDox, we strongly encourage you to watch the videos to complete each step as successfully and smoothly as possible.



When a new window opens with a video, other related videos can often be found in the top left corner of the window; you can also select a different video by clicking on the drop-down box where you can see the video titles.



ProjectDox can be used in multiple browsers, including Chrome, Safari, FireFox, and Edge. Review the *System Use Requirements* document located on the ProjectDox login page to ensure proper set up is completed.

# **NEW USER ACCOUNT**

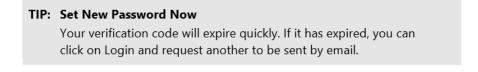
When your application submittal has been accepted for screening, an email invitation (sample below) will be sent to the applicant to upload plans into ProjectDox®. For new users, the invitation will contain a temporary password.

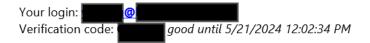




Welcome to Online Submission!

Before gaining access, you must confirm your account.





To set a new password, please click on "Login" below.

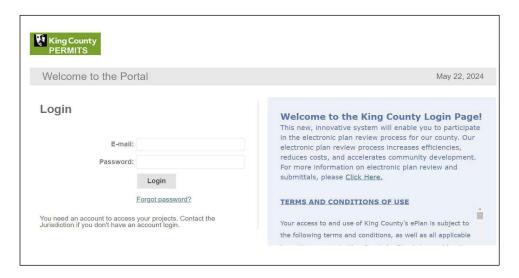


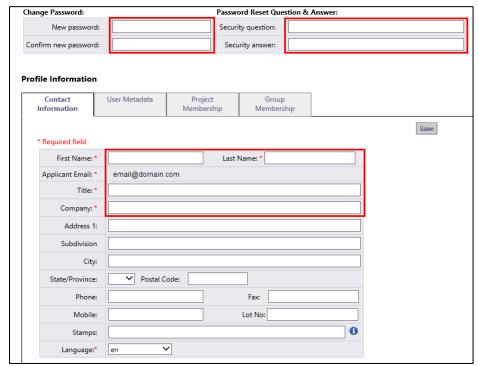
From the invitation, click on the **Login to ProjectDox**® link or **Project Access** link to open the login page using your default web browser. You can also type or paste the ProjectDox® URL into another web browser: <a href="https://kingco-wa-us.avolvecloud.com/">https://kingco-wa-us.avolvecloud.com/</a>

Enter your email address and temporary password and click the **Login** button. <u>(The password is case sensitive.)</u>

First-time users should note:

ProjectDox® uses pop-up windows. Configure your browser's pop-up blocker to allow for pop-ups for the ProjectDox® site. If you log in but no ProjectDox® window appears, a pop-up blocker is likely still installed.





You will be taken to your User Profile, where you must complete the required fields for the following areas:

- ✓ Change your password.
- ✓ Create a security question and answer.
- ✓ Personal Information

Click the **Save** button to continue onto the home page.

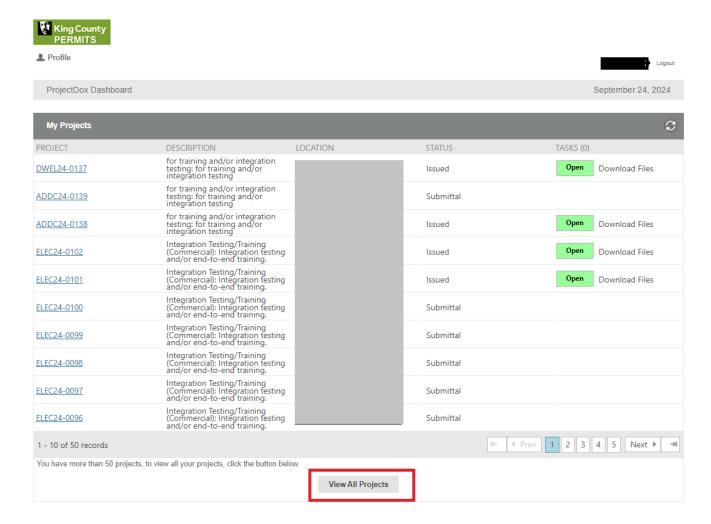
- Login into ProjectDox® a second time (and every time after that); you will use the permanent password that you entered in your Profile page.
- If you ever forget your password, click on the Forgot Password? link. You will be prompted with your security question.

**NOTE**: This feature requires that the user has logged in at least once and no longer has a temporary password.

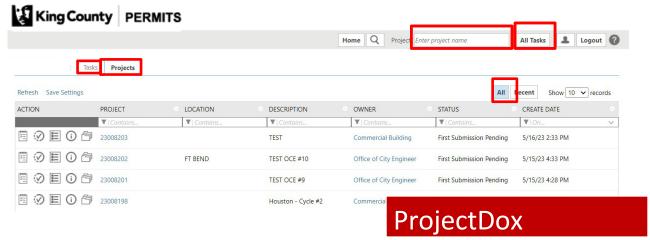
# **NAVIGATION BASICS**

### **Home Page Layout**

After login, click on **View All Projects** at the bottom of the page:



Then you will get this view:



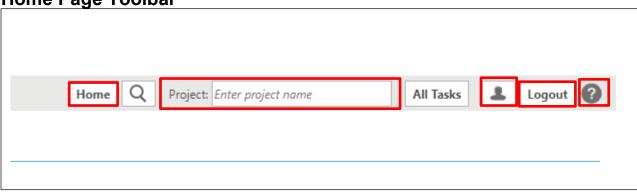
The ProjectDox® home page is divided into two main sections. The Projects section is your **All Projects List**, which displays basic information about every project you have been invited into as a main applicant and as a project member.

The most recently accessed projects are listed, with the most recent at the top. Select the **All** button to view a list of all your projects.

The **Projects** List can be sorted by clicking on the header of the column. You can search for words contained in these columns through the **Enter project name** search field at the top.

The **Tasks** section of the home page is your **All Tasks List**, which displays all your outstanding tasks on projects for which you are the main applicant. The Active Task List can be sorted by clicking on the column header. Both the Projects List and Task List are set to display a limited number of entries at a time.

**Home Page Toolbar** 



Your primary navigation buttons are in the upper right corner of the home page.

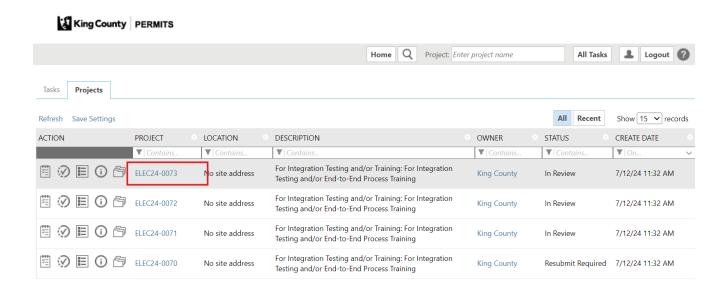
- The **Home** button will take you back to the home page.
- The **Profile** button will take you to your User Profile, where you can edit your personal information or change your password.
- The All Tasks button shows any tasks requiring action from the applicant in a separate pop-up window.
- The **Search** button allows you to search for a project based on the key information entered into the Project Info Page, or it allows you to search for keywords within a project.
- The **Help** button takes you to the ProjectDox® Help site. Use the index or search functions to find instructions on specific aspects of ProjectDox®
- The Logout button logs you out of ProjectDox®.

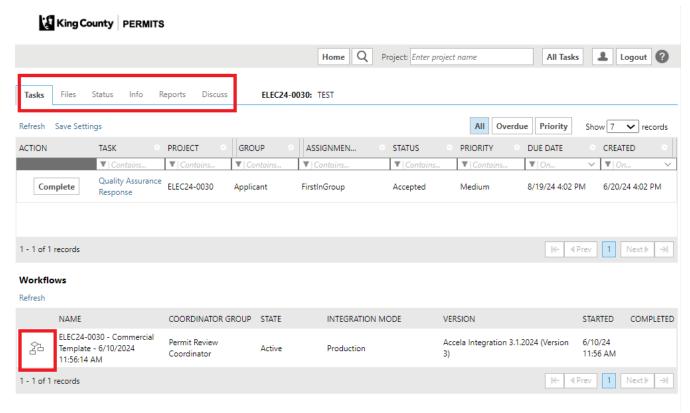


# **CHECKING STATUS**

# **ProjectDox Dashboard (Project-Specific)**

To see a project-specific dashboard: from the **Home Page Layout** under the **Projects** Tab, click on any project by its Permit Number link under the Projects column.





Your primary navigation options are in the upper left as tabs for your project.

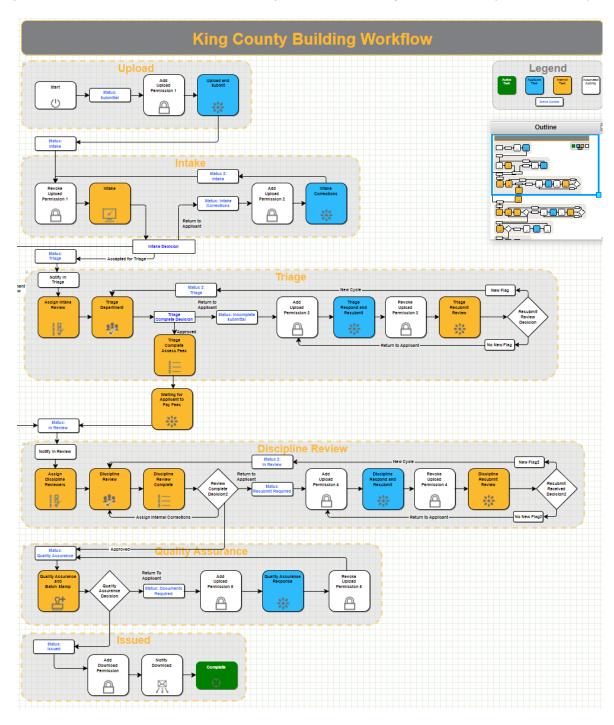
- The Tasks tab displays all your outstanding tasks on projects for which you are the main applicant.
- The Files tab displays all documents and drawings submitted to date.
- The **Status** tab provides a brief summary of time spent on this project and number of files submitted, plus the current review step it is currently undergoing.
- The Info tab gives basic details of the project such as name, contact info of lead applicant, location, etc.
- The Reports tab offers some standard reports that can be run on the project application.
- The **Discuss** tab documents overall comments provided in the application project from reviewers.

# King County Building Workflow in Tasks Tab

# Where am I in the process?

The Project-specific dashboard opens automatically to the Tasks tab. From there, click on the process map button to see the King County Building Workflow. This reflects the ProjectDox portion of your permitting application process.

The shape marked as 'Active Task' per the Legend in top right corner is the currently active task for your permit application. It will update as you proceed through the process (sample below).



# FILE STANDARDS

Submitting your documents and drawings according to the file standards below will help ensure a smoother submittal and review process.

**In MyBuildingPermit.com:** King County abides by the electronic document submittal standards established by MyBuildingPermit.com for pre-screening applications. Please review the <u>general requirements online at Mybuildingpermit.com</u>. Please also consider the standards recommended for increased review efficiency.

**In ProjectDox:** When uploading documents and plans to ProjectDox, please follow the file type, borders, and file naming conventions below.

### File Types

ProjectDox only accepts drawings and documents in pdf format.

#### **Borders**

Each plan sheet uploaded in ProjectDox must leave a 3"x3" space lower right-hand corner of the plan sheet for a King County stamp of approval.

### File Naming Conventions – Drawings

- Avolve ProjectDox automatically versions all plans/drawings that have the same name. This
  enables Avolve ProjectDox to compare resubmittals and changes with the corrections
  requested by the County.
- Date and time stamps need to be excluded from file names so that ProjectDox can version the documents.
- Avolve ProjectDox requires drawings to be named as follows:

#### King-County-Record-Number Sheet# Plan-Type

#### Examples:

- DWEL24-9999 A1.00 Architectural Plan
- ADDC25-0000 S2.01 Structural Plan

#### Refer to the Plan Type Naming Key below:

Plan Type	Discipline Code
Architectural	A
Interior Design	ID or A
Structural	S
Plumbing	P or M
Electrical	E

Smoke Control	SC
Mechanical	M
Landscape	L
Civil	С
Life Safety	LS or A or G
Survey	V
Fire Protection	FP

# File Naming Conventions – Documents

• Documents that are not plans/drawings use the following file naming convention:

### King-County-Record-Number\_Document-Type

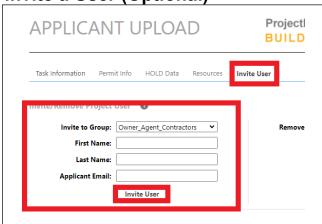
• Date and time stamps are excluded from file names so that Avolve ProjectDox can version the documents, as needed.

#### Examples of common document names:

DWEL24-9999 Affidavit
BASC24-0000 Application
DWEL24-8888 Health District Approval
ADDC24-9999 Property Detail and Property Tax
DWEL25-7777 Legal Lot Certification
ADDC24-6666 Residential Drainage Review Checklist
DWEL24-1111 Residential Fire Access and Water Supply Checklist
ADDC25-0000 Sewer Availability Certificate
DWEL25-4444 Site Area Worksheet
ADDC24-0000 Supplementals Acknowledgements Res Building
SCHL24-2222 WA Energy Code Compliance Form
ADDC24-0000 Water Availability Certificate

# **COMPLETING THE SUBMITTAL**

**Invite a User (Optional)** 

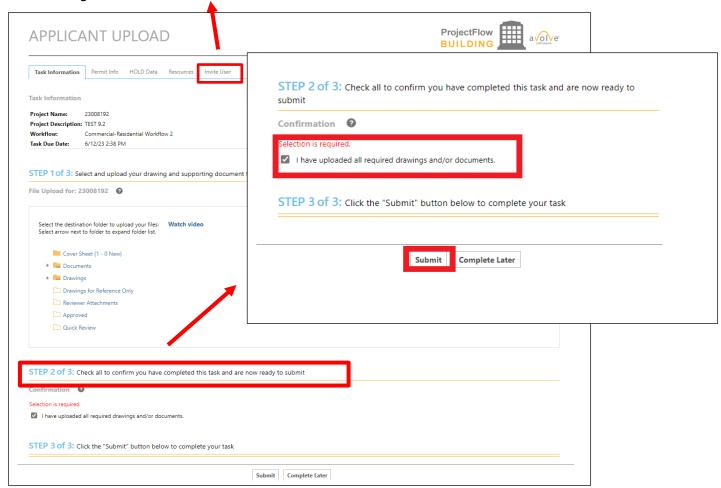


If you wish to invite a user, click on the Invite User tab.

Enter the individual's name and email address and then click on the Invite User button. An email will be sent to the user to create an account.

Invited users will have the ability to upload and view files, but cannot complete a task (i.e., no access to the eForm). Invited project members will also receive the same email notifications that the main applicant receives as the project moves through the workflow.

After uploading all drawings and documents required for your permit type, select the check box in step 2 confirming so

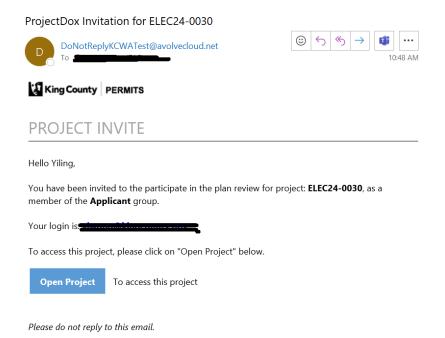


If you are not ready to submit select complete later. If ready to complete task, confirm all files have been uploaded by checking the box and **Submit**.

<u>Note:</u> the Submit button does not become active for use until the selection above it for "I have uploaded all required drawings and/or documents," has been clicked.

# \_Upload and Submit

Once you have set up a new user account and your permit application has completed pre-screening, you will receive an invitation to upload your screened submittal to ProjectDox (sample below).



Click on **Open Project**, which will take you to ProjectDox on your default web browser.

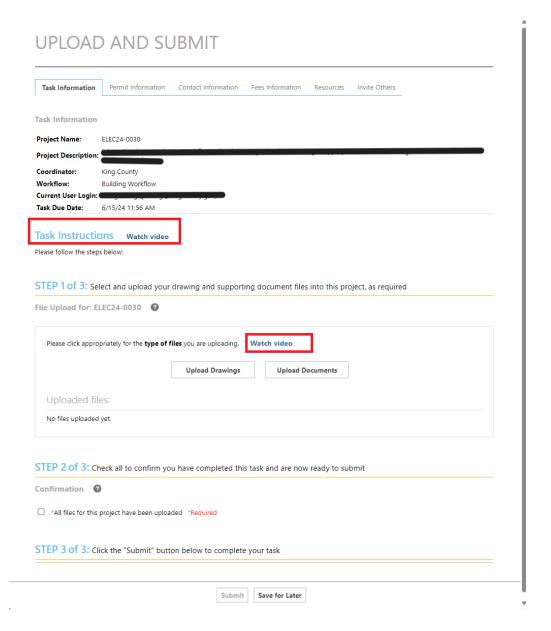
Once you log in to ProjectDox, this link will take you to the project-specific dashboard. Click on **Accept** or **Applicant Upload** in the Tasks tab. This will take you to the Upload and Submit page.

Alternatively: instead of the email link, you can also log into the main Home page, select the project number link in the Projects column you want to view, which will open the project-specific dashboard to the same project-specific Tasks tab.

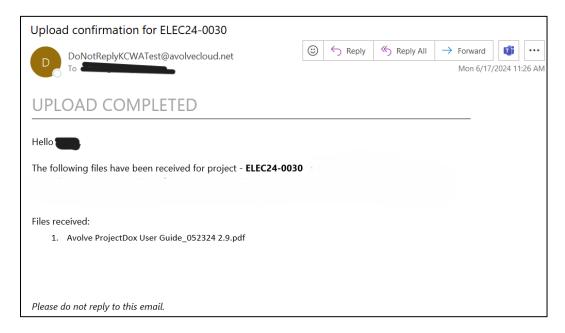
The **Upload and Submit** page (sample below) will guide you step by step through the document submittal process.

First-time customers: we strongly recommend you click the Watch Video links for specific tips and tricks for a smoother submittal process. These video clips are available specific to each task and embedded in the instructions by Avolve Software.

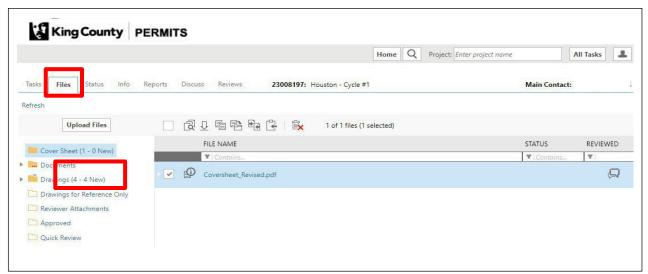
Important: please see File Standards for document requirements.



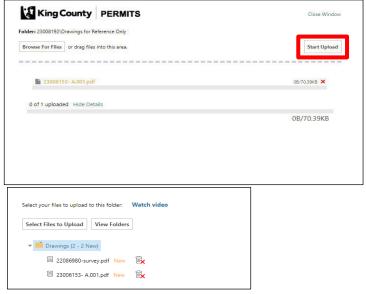
After uploading documents or drawings, you will receive a confirmation in your email when files are uploaded (sample below).



# **Uploading and Viewing Files**



After initial upload and submit process above, you can follow the steps below to submit supplemental documents and drawings to the system.



From the **Home** button the applicant may also view uploaded files by selecting the project number.

Click the **Upload Files** button above the document folder listings to start uploading more files.

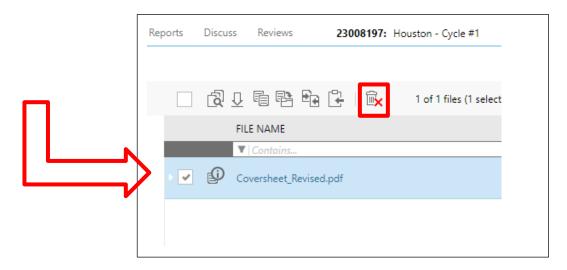
Once files are uploaded into a folder, the files will be visible. Next to each file is the file name, upload date and time, file size, and name of the user who uploaded that file.

You will also receive a confirmation email listing your documents after submittal.

# **Deleting Files**

If a file is uploaded into the wrong folder, select the check box next to the file name and then select the delete icon.

Individuals invited into a project will not have this ability and should contact the main applicant to delete files.



To upload files into another folder, click on the folder. Repeat the process until all drawings and documents are uploaded into their respective folder.

# INTAKE AND TRIAGE

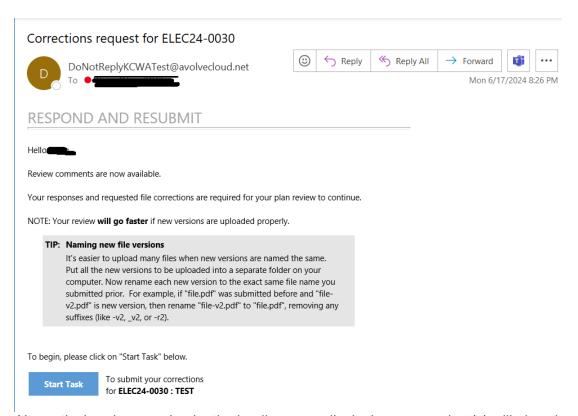
#### **Process Overview**

During the intake review, the uploaded files will be reviewed for completeness and compliance.

If you have met the submittal requirements, you will receive an **Intake Decision** email notifying you the submittal is ready for the formal review process. The Permit Review Coordinator (PRC) will assign the formal review to all required disciplines and departments.

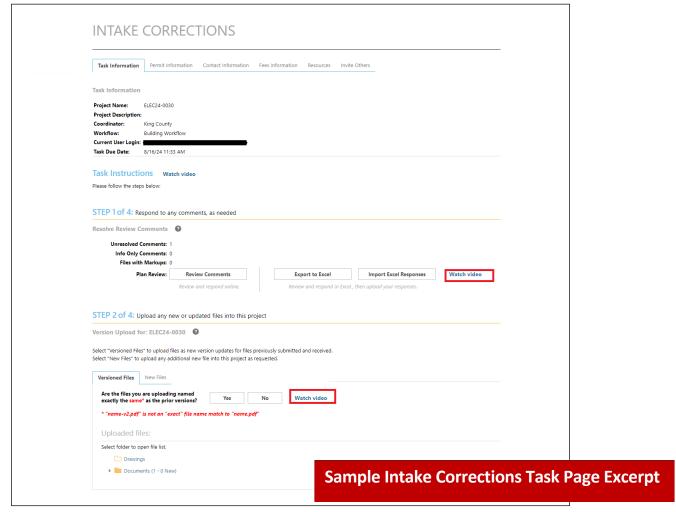
#### **Intake Corrections**

If items are missing or corrections are still required, a **Corrections Request** email will be sent to you with a link to log in to ProjectDox, and in-application step-by-step instructions on how to resubmit and resolve the issue via the Intake Corrections task.



Alternatively, when you log in, the landing page displaying your project(s) will also show the current step under the Tasks column (shown below), including **Intake Corrections**, and you can go to that task by clicking **Open**.





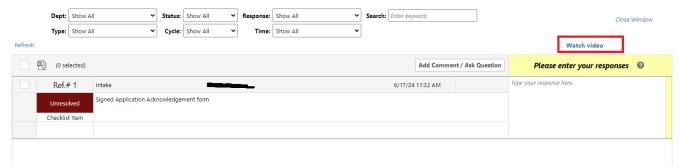
For first-time customers, we recommend you select and play the **Watch Video** links next to each step as you proceed through the tasks.

# **Comments and Responding**

ProjectDox enables customers and review staff to communicate within the application portal, including specific comments and responses (sample below).

Respondents enter text in the boxes on the right-hand side to reply to specific comments and hit **Enter** to submit.

Select and play the Watch Video link in the window for a walk-through of this feature.



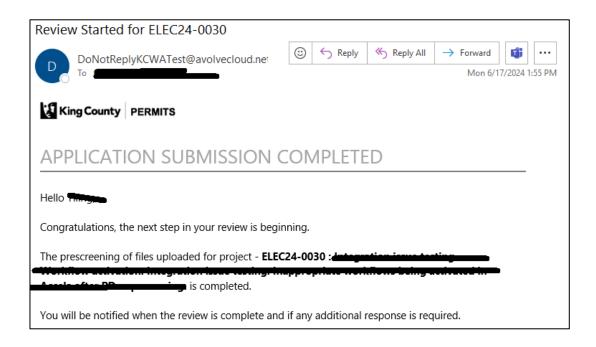
For more tips and detail on the review comments function, <u>see the section under Discipline Review</u>, including tips on how to export and respond via an excel sheet.

All comments from reviewers must have a response listed in order for applicants to complete and select **Submit** for the intake corrections package.

Please note that only applicants can respond to tasks, invited users supporting project submittals do not have access to submit and respond.

### Triage Respond and Resubmit

From an applicant perspective, if more information is requested in the Triage phase, the tasks available to respond are like in the Intake Corrections phase: document uploading and responding to comments. If more information is required, you will receive an email notification requesting and directing you to a **Triage Respond and Resubmit task**. See the <u>Watch Video</u> Links embedded in the step-by-step instructions in ProjectDox, as well as the sections of this manual for <u>document uploading and viewing files</u>, and <u>responding to comments</u>.



Once a submittal package is deemed fully complete in the Triage phase, fees are assessed, and applicants receive a notification to pay fees.

Note: Permit fees should be paid via <a href="https://www.Mybuildingpermit.com">www.Mybuildingpermit.com</a>.

# **DISCIPLINE REVIEW**

#### PROCESS OVERVIEW

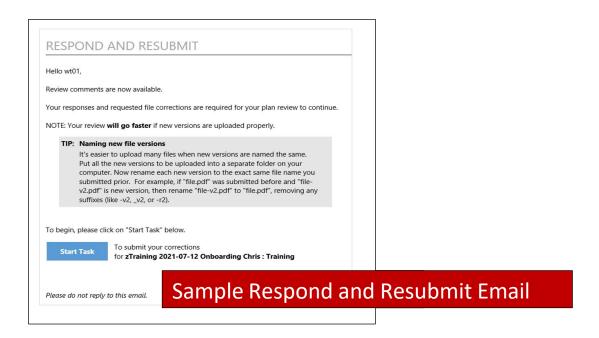
Once the applicant pays the relevant permit fees, the Discipline Review phase begins. The Permit Review Coordinator (PRC) assigns the formal review to all required disciplines. Each assigned discipline may approve plans, or request corrections or additional information.

Once all assigned disciplines have completed their reviews, the applicant is notified whether the plan review is approved, or corrections are required.

### Discipline Respond and Resubmit

If corrections and/or new information are required, the applicant will be notified by email that a **Discipline Respond and Resubmit Task** is required.

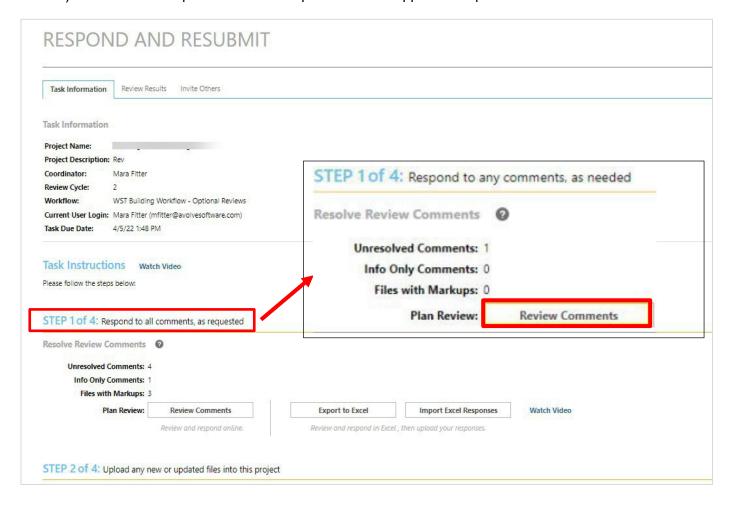
For the applicant, if more information is requested in this phase, the steps to respond are the same as for Intake Corrections: document uploading and responding to comments. See the <u>Watch Video</u> Links embedded in the step-by-step instructions in ProjectDox, and the sections of this manual for <u>document uploading and viewing files</u>, and <u>responding to comments</u>.

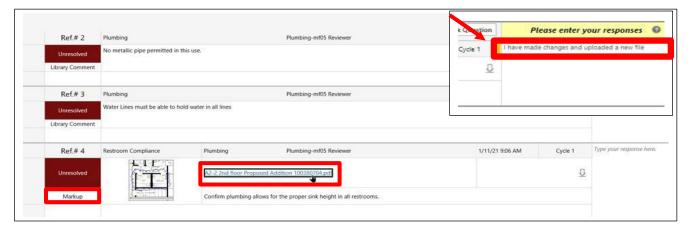


The following steps outline how to review the comments, submit corrections, and complete the assigned **Respond and Resubmit Task**:

From the Home page select **Task** bar:

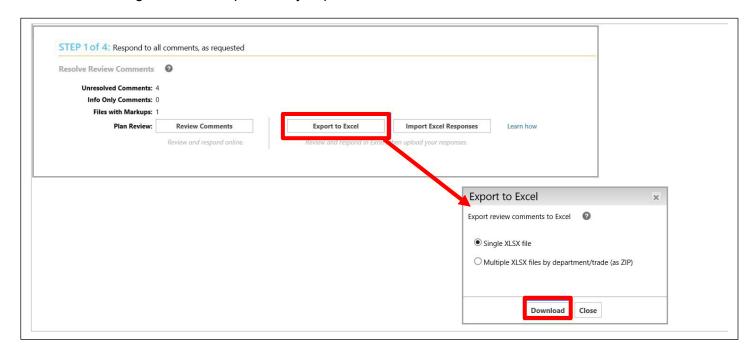
- 1. In the Respond and Resubmit Form Step 1 of 4: click on Review Comments.
  - a) Applicants may review provided comments and provide responses as required.
  - b) Ensure that responses have been provided in the applicant response column.

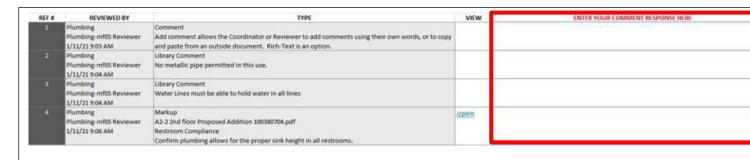




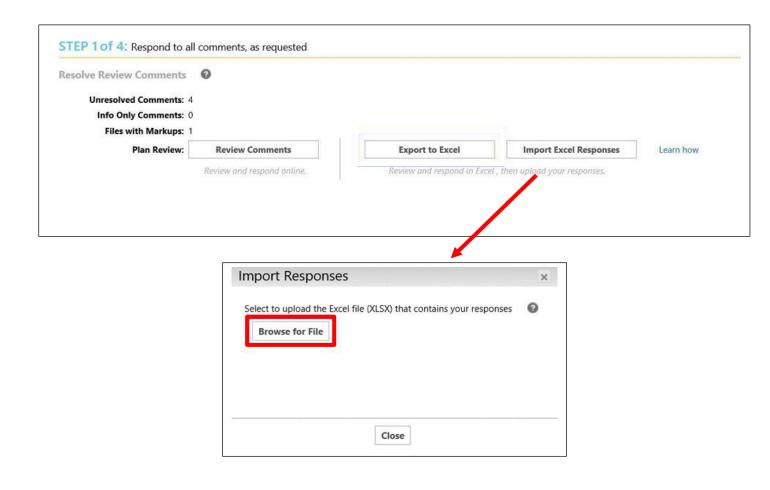
# \_Review comments and export to Excel

In addition to the **Review Comments** function within the ProjectDox portal, the applicants may also select **Export to Excel** to view and download comments in an Excel spreadsheet. Export can be as one single file, or multiple files by department.

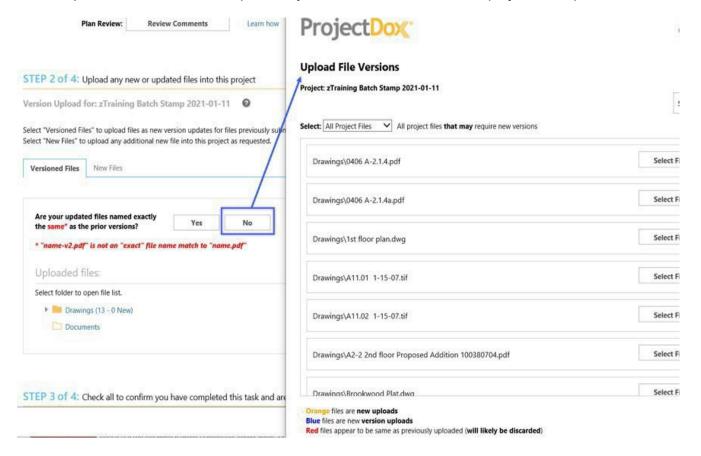




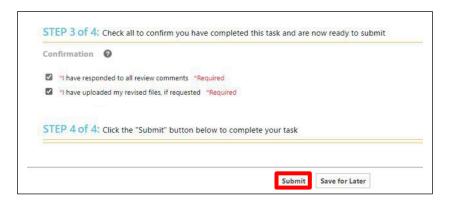
Upon Resubmittal the applicant will go to the **eForm** and import the comments back into the system by selecting the **Import Excel Responses**, browse for files, and upload Excel spreadsheet.



- 2. In the Respond and Resubmit Form Step 2 of 4: Make required corrections and upload any new or updated files into the project.
  - a) Select "**Versioned Files**" to upload files as new version updates for files previously submitted and received.
  - b) Select "New Files" to upload any additional new files into the project as requested.



- 3. Back in the Respond and Resubmit Form Step 3 of 4:
  - Confirm you have completed the Task and are ready to submit.
    - a. Check the box "I have responded to all review comments."
    - b. Check the box "I have uploaded my revised files, if requested."
- 4. **In the Respond and Resubmit Form Step 4 of 4**: Select the **Submit** button to complete your task of comments and updated files.



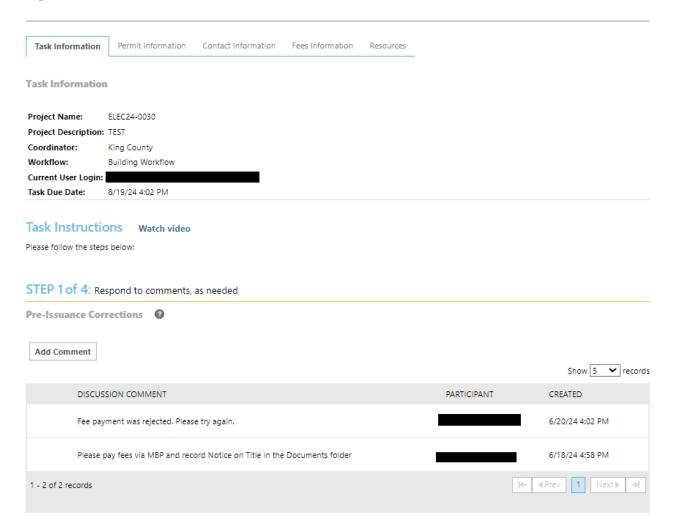
# **QUALITY ASSURANCE**

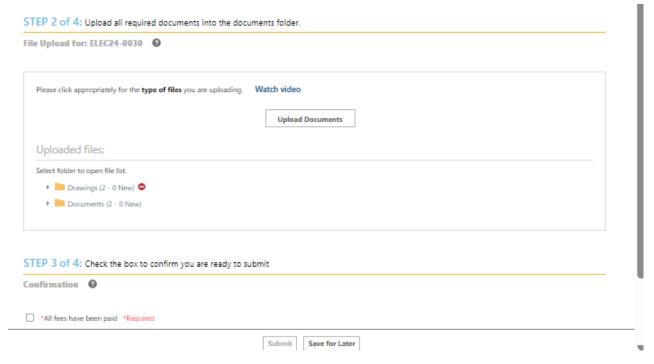
### **Quality Assurance Respond and Resubmit**

For the applicant, if more information is requested in this phase, the tasks available to respond, <u>Upload and Submit</u>, <u>Respond and Resubmit</u>, <u>Comments and Responding</u>, and <u>Review comments and Export to Excel</u>, are the same as for earlier phases such as in <u>Intake Corrections</u>.

See the <u>Watch Video</u> Links embedded in the step-by-step instructions in ProjectDox, as well as the sections of this manual linked above, plus for <u>uploading and viewing files</u>.

# QUALITY ASSURANCE RESPONSE



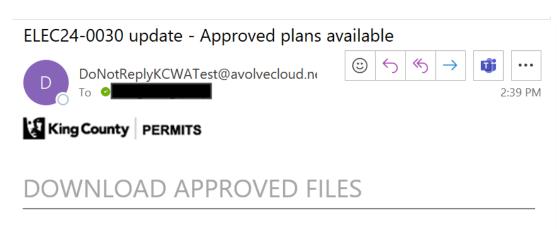


<u>Tip:</u> you must have <u>paid any additional fees</u> (if assessed) and confirm by checking the "All fees have been paid" box before the Submit button is active for selection.

# **APPROVED PLANS**

# \_Download and Print Approved Plan Set

After quality assurance is complete, plans will be approved, and documents will be batch stamped. You will receive an email indicating that you may access your approved drawings and documents. You may do so through the email notification **Download** link, or from logging directly into your ProjectDox account, either works (email sample below).



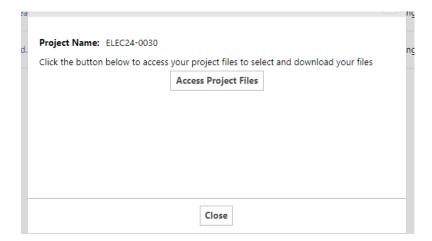
Hello \_\_\_\_\_\_,

Congratulations, your approved plans are ready for download.

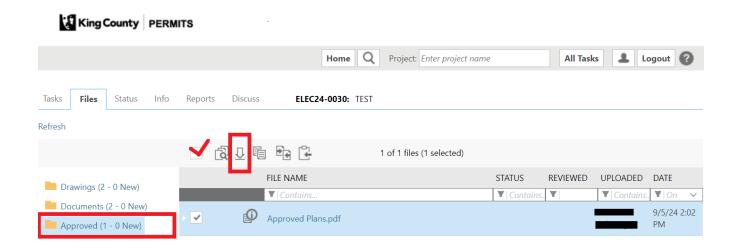
To download your approved files, click on "Download" below. You will be redirected to your Project portal and you will enter your login & password. Once logged in, a window will open prompting you to select a location on your local computer to download and save your approved plans.



To access your approved plans for **ELEC24-0030**: **TEST** 



Clicking Access Project Files or Close will lead you to the Files section of your project's dashboard.



In the left column, select the folder for **Approved** documents.

Check the box for all documents to download.

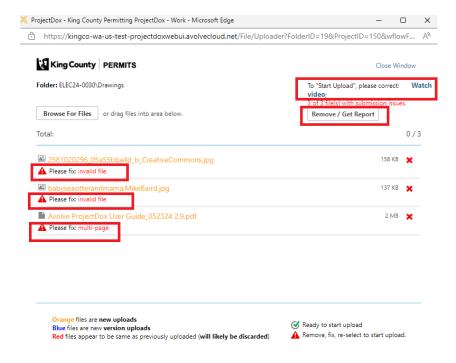
Then click on the downward  $\Phi$  arrow icon to download all selected documents.

The approved plan set must be printed at a minimum size of 24"x36" and kept on the job site throughout the duration of construction.

# TROUBLESHOOTING

### Having trouble with file uploads?

- Click **Remove/Get Report** to generate a list of the issues per document uploaded with a reference key that gives more detail. In the sample above, you can see error listings per document, where "invalid file" means the user attempted to submit a non-pdf file, and "multi-page" shows the user attempted to submit multiple pages at once to the drawing folder.
- -For an introduction or refresher on uploading files, select and play **Watch Video** in the upper right-hand corner.



- Also see the <u>File Standards</u> section of this guide to confirm your documents and drawings are formatted per the standards and types specified for ProjectDox.

#### Unable to click on the Submit button?

- Check that all required files have been uploaded and select the check box button(s) listed above the Submit button.



# Thank you for using electronic plan review!

# Who do I contact for more support?

If you need further assistance, please reach out via our <u>customer support portal</u>. \*You will be asked to create an account or sign in.

See our customer service webpage for the latest information on more ways to reach out.