



Moving forward together

General Manager's Office

201 S. Jackson Street
Seattle, WA 98104-3856

April 22, 2025

As General Manager for King County Metro Transit (Metro), I am honored and pleased to present Metro's 2025 Americans with Disabilities Act (ADA) Transition Plan. This Transition Plan is an important document that affirms our commitment to providing world-class mobility services to *all* our riders and customers. At Metro, we believe that mobility is a human right, and we are constantly making improvements to how we engage the communities that we serve.

The Americans with Disabilities Act is a foundational civil rights law that has improved the lives of countless Americans regardless of disability status. By investing where the needs are greatest and practicing targeted universalism in our work, we know that a more accessible system for people with disabilities means a more accessible system for *everyone*.

This Transition Plan could not have been possible without our partners and members in the disability community who continually remind us: "Nothing about us without us!" Thank you for engaging with us and for trusting us with your knowledge, expertise, and experiences to develop plans and strategies that will lead us to a universally accessible transit future.

Thank you also to the many talented and committed Metro team members for the countless hours of investment it took to create this document. Here's to continuing the work moving forward together.

With gratitude,

A handwritten signature in black ink, appearing to read 'MA', with a stylized flourish at the end.

Michelle Allison
General Manager
King County Metro