



RIDER ALERT

SCHEDULING CHANGE EFFECTIVE SEPTEMBER 30th

We are changing the way we schedule trips to better serve you!

- We heard from customers that some of you were arriving too early to your appointments
- We are changing the way we schedule appointment trips to get you there no more than 30 minutes early
- **You may be contacted the day before or day of your trip to renegotiate your pickup time**
- You may see some new faces as we hire additional drivers and add more vehicles to implement this change
- Day of service issues may result in some trips arriving more than 30 minutes early



Access Rideline
206-205-5000



Interpreter
206-553-3000

Intérpretes Turjubaan Переводчик
Перекладач 통역사 ԲժՏԱ խոսքի ԳՅԱ
翻譯員 Thông Dịch Viên ԻՏԻՐՔՆԵՏԵՐ

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