

## King County Transit Advisory Commission

September 19, 2023

6 p.m. to 8 p.m.

Teleconference:

Link to join the meeting via computer: <https://kingcounty.zoom.us/j/89048014880>

Dial in information: 1 (253) 215-8782, Meeting ID: 890 4801 4880

### **6:00 p.m. Welcome & Introductions**

- Name
- Pronouns, if you would like to share
- Access needs
- Check in question: If you could travel to any place, all expenses paid, where would you go and why?

### **6:15 p.m. Consent agenda, Announcements, August meeting recap**

- Consent agenda
- Vote: Meeting minutes – August 2023
  - August meeting recap, reflection, follow up
    - Metro’s Electrification/Zero Emissions Fleet
    - Reviewed Bylaws
  - Announcements
    - TAC Meet & Greet last week
    - Aaron, Lin, and Angela have all been reappointed for another term
    - Metro’s 50<sup>th</sup> Anniversary Party: 3 seats available for TAC members
    - [Metro Matters Blog](#): UW Study on drug levels detected on public transportation

### **6:30 p.m. Empowering Customers: Improving customer information to help make Metro the first choice**

Presenters: Chrissy Russillo, Managing Director, Customer Communications and Services  
Tristan Cook, Senior Community Engagement Planner, General Manager’s Office

*20 minute presentation, 20 minute Q&A*

*[TAC action: ask questions, provide feedback]*

### **7:10 p.m. Metro’s Workforce Initiative**

Presenters: Adam Parast, Strategic Planning Manager and Tristan Cook, Senior Community Engagement Planner, General Manager's Office

*20 minute presentation, 20 minute Q&A*

*[TAC action: ask questions, provide feedback]*

**7:50 p.m. Good of the order**

**8:00 p.m. Adjourn**