Lynnwood Link Connections Phase 1 Public Engagement Summary

February-June 2022



Phase 1 Engagement – Needs Assessment

Conducted February-June 2022

Goals

The purpose of Phase 1 engagement was to understand transit needs in the project area and recruit members to serve on the community Mobility Board. During the first phase of community engagement, Metro focused on introducing the project to community members, gathering input through a multilingual needs assessment survey, creating relationships with community-based organizations in northwest King County, and recruiting and convening the Mobility Board and Partner Review Board. The project scope was introduced to both internal and external stakeholders.

The project team learned about existing conditions, issues, and needs through analysis, equity review, local coordination with cities and agencies, and community engagement. Metro held a series of meetings with the Mobility Board to review the feedback we received from the public. That information helped identify priority mobility needs that guided Metro's planning team in the development of the draft service concept. That draft service concept was shared with the Mobility Board and the Partner Review Board in June 2022 for review and input about key questions to inform plans for Phase 2 community engagement.

What we Learned in Phase 1 Engagement

Metro summarized the feedback we received through all methods of engagement and identified the following 10 needs from the project area based on public input.

Top Phase 1 Needs Assessment Themes

- 1. Create new and improved east-west transit connections
- 2. Provide transit to/from community-identified major and important destinations, where priority populations* live, and locations with planned dense housing developments (by 2026)
- 3. Improve safety and comfort at transit stops and while riding the bus or train
- 4. Ensure convenient access getting to/from transit stops
- 5. Ensure that transit transfers are convenient, accessible, reliable, and as seamless as possible for all riders, especially priority populations
- 6. Maintain and improve frequencies on routes that connect to/from major destinations and/or frequent high-capacity transit (e.g. RapidRide, Link, Stride BRT)
- 7. Improve night-time and night owl transit service serving major/important destinations
- 8. Improve transit travel time to/from major destinations
- 9. Improve weekend transit service for major/important destinations
- 10. Improve north-south connections to/from frequent transit corridors and hubs

*Priority Populations: priority populations include community members who may have a household income of \$35,000 or less, have a disability, speak exclusively a language other than English at home, or identify as a race and/or ethnicity other than Non-Hispanic White.

Look Ahead

In Phase 2, public and focused outreach is being planned for specific areas or audiences who could experience the largest proposed changes. These may include geographical areas where service may be shifting or removed; schools and other educational audiences; access to key community destinations; as well as equity priority areas where proposed changes may serve different corridors than current routes.

General public outreach will also provide opportunities for everyday riders and residents to review route details and provide feedback on how the changes would either improve or reduce their ability to use public transportation.

If you would like more information in your preferred language, please visit our Lynnwood Link Connections project page (Lynnwood Link Connections - King County Metro Transit) or contact us: haveasay@kingcounty.gov