

April 25, 2022

RAPIDRIDE

I Line Community Engagement Summary

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RapidRide I Line Community Engagement Summary

Final design: 60 percent: March 2021–February 2022

Last updated: March 31, 2022

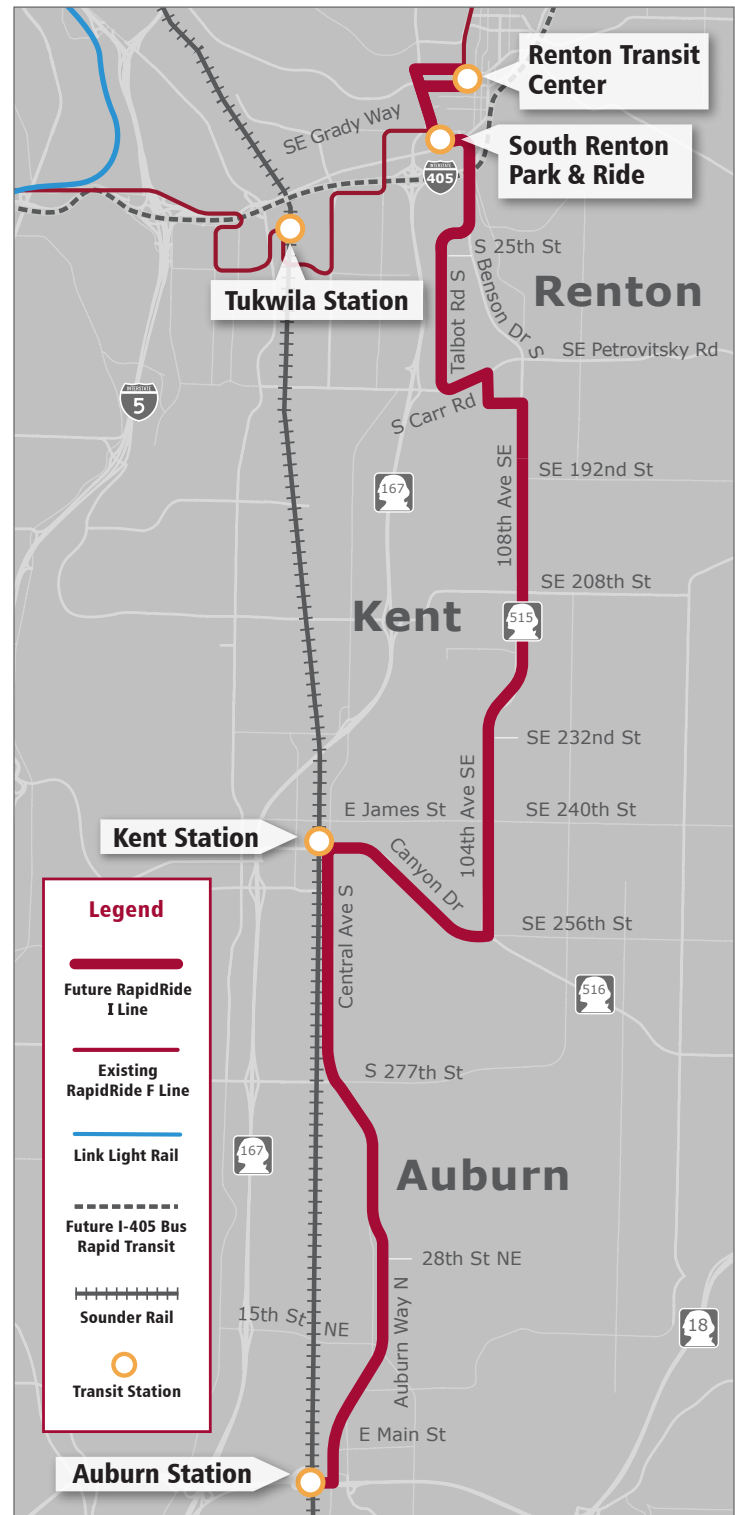
Executive Summary

Background

King County Metro is working to connect Renton, Kent, Auburn, and the surrounding areas with high-quality, frequent, and reliable bus service. RapidRide I Line will upgrade the current Route 160, which runs between Renton and Auburn, passing through Kent. Throughout the COVID-19 pandemic, Route 160 continues to be a top ridership route. Metro is working to improve King County transit access and reliability from a system-wide perspective; the RapidRide I Line is one element of a larger approach to improve bus access in south King County.

Inclusive community engagement approach

Just as community engagement shaped early planning, Metro is working to listen and gather input from community members during the final design process. At the 60 percent completion milestone in November 2021, Metro launched an online open house website in simplified Chinese, English, Russian, Spanish, and Vietnamese to report how they incorporated public input from previous project phases into design plans, share refined station locations and gather feedback on station features. Metro continued to engage with property owners, community-based organizations, and businesses to introduce the project and encourage participation, including having interpreters or multi-lingual staff to engage them as needed. Metro communicated anticipated benefits RapidRide I Line will bring to the community.



Inclusive community engagement approach (continued)



Culturally relevant media advertising in five languages*



Multilingual online open house in five languages*



Community partner engagement



Social media outreach



Flyers posted in local businesses

**Simplified Chinese, English, Russian, Spanish, and Vietnamese*

	facebook / Instagram	twitter
Impressions – The number of times the posts were on a screen.	42,006	11,461
Engagement – The number of times people engaged with the post through reactions, comments, shares, views and clicks.	1,103	161
Reach – The number of people who saw the post at least once. (Reach is different from impressions, which may include multiple views of the posts by the same people. Facebook/Instagram estimates this metric; Twitter does not provide it.)	28,175	N/A
Link clicks – The number of times a link is clicked and redirected.	734	45

Throughout the RapidRide I Line 60 percent final design engagement process, Metro mailed postcards to 48,026 addresses and reached out to 75 businesses and 38 community-based organizations along the RapidRide I Line route. Metro worked with community-based organizations and businesses to share information about the RapidRide I Line online open house, and project updates at the 60 percent design phase. Between Jan. 28, 2022 and Feb. 20, 2022, Metro posted multiple times on social media, including Facebook/Instagram and Twitter, about the opportunity to weigh in on the project through the online open house.

Social media metrics indicate that Twitter posts had 161 engagements, while Facebook posts had over 1,000 engagements. Metro purchased space in three Chinese print publications and two Vietnamese print publications. Metro placed advertisements in English to three online publications, two Spanish online publications, two traditional Chinese online publications, and one Vietnamese online publication.

Community feedback overview



Community members shared feedback with Metro in several ways during the 60 percent final design phase, including comments on the online open house, through emails, in one-on-one conversations, and on social media.

Most community members shared comments related to station locations, safety at stations and on the bus, station features, Metro operations and service, bike infrastructure, access to bus stations, and transit accessibility. Throughout final design, community members asked Metro to prioritize safety and accessibility of RapidRide I Line bus stations and service.

The RapidRide I Line 60 percent final design online open house remained open to public comment from Friday, Jan. 28, 2022, through Sunday, Feb. 20, 2022, just over three weeks. Throughout that time, 1,248 community members visited the online open house, an increase of 69 percent from the 30 percent design phase, which experienced only 856 online open house visitors. Community members shared 55 comments with Metro during this time – an increase of 55 percent from the previous phase. While most community members submitted feedback through the online open house website, some community members sent direct emails, and others commented on social media posts with their feedback.

Next steps

Throughout this project, community engagement has influenced Metro's development of the RapidRide I Line route, projects to include speed and reliability, projects to improve access, station locations, and station design. As the project moves to the 90 percent design completion milestone, Metro will report back to the community about how their priorities and 60 percent design feedback are reflected in the design. Metro will reach out to route neighbors, businesses, and local community organizations to share expectations ahead of station construction.





RapidRide I Line Community Engagement Summary

Final design: 60 percent:

March 2021–February 2022

Introduction

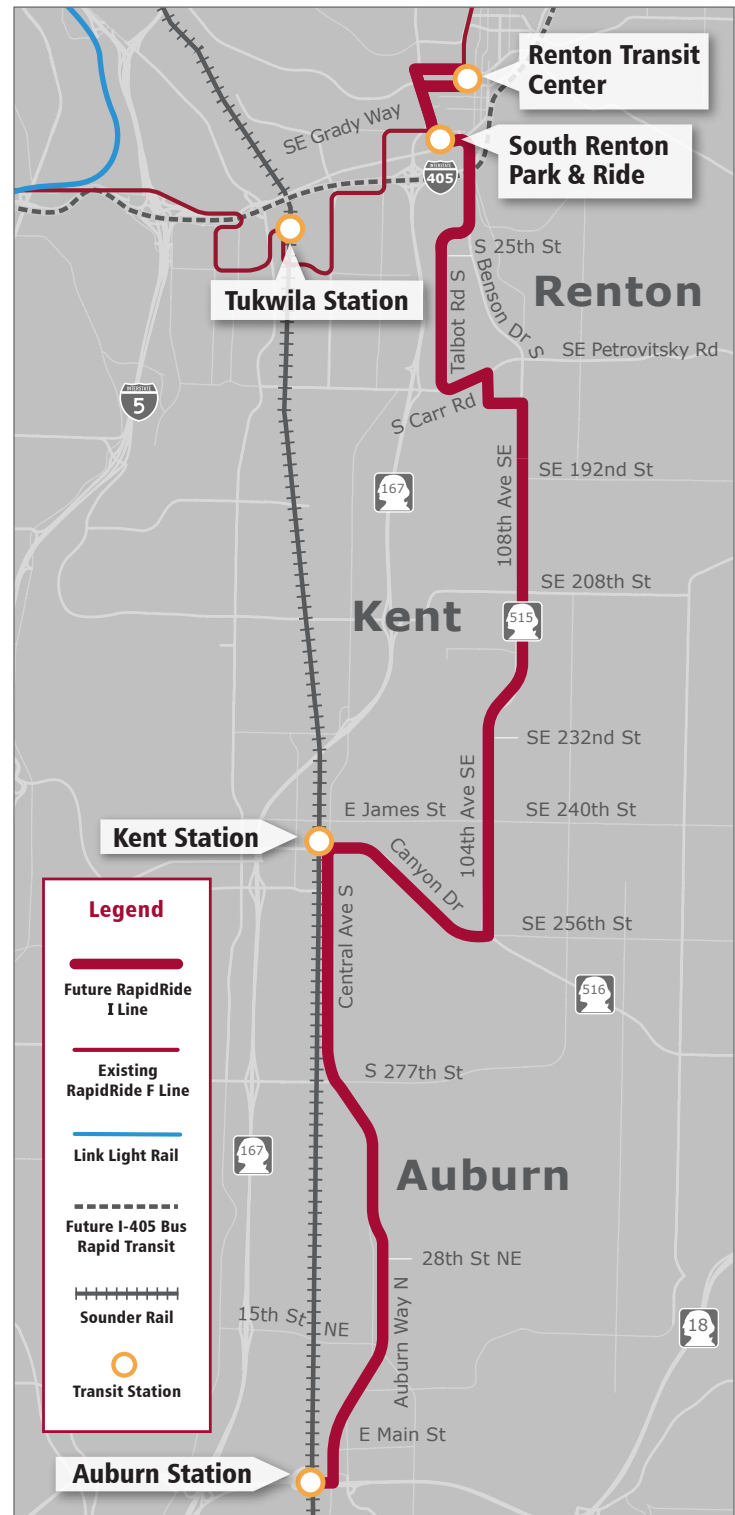
This report summarizes King County Metro's community engagement and feedback collected during the 60 percent final design phase of RapidRide I Line development.

Background

King County Metro, or Metro, is working to connect Renton, Kent, Auburn, and the surrounding areas with high-quality, frequent, and reliable bus service. RapidRide I Line will upgrade the current Route 160, which runs between Renton and Auburn, passing through Kent. Route 160 is an extension of the former Route 169, absorbing the portion of the former Route 180 between Kent Station and Auburn Station. Metro's analysis of the former Routes 169 and 180 show that they were among the busiest routes in south King County and served higher proportions of community members who have low-incomes and are historically underserved than the Metro system as a whole, including the highest proportion of ORCA LIFT riders within the system. Throughout the COVID-19 pandemic, Route 160 continues to be a top ridership route.

Metro's goals for RapidRide I Line are to

- increase access to reliable and frequent transit in south King County.
- improve connections to the places people need and want to go to, such as work, school, shopping, and services.



Timeline

Metro expects to complete design and start construction in 2023 and to begin RapidRide I Line service in 2025. Metro has conducted community engagement activities since the needs assessment and conceptual design phases and will continue to engage community partners through service launch.



Building on prior community engagement

Needs assessment

In early 2019, Metro focused on introducing the project to community members and gathering feedback on needs and priorities for transit service.

Metro's goals for community engagement during the needs assessment phase included: informing the community about the project, building relationships with community-based organizations, or CBOs, serving historically underserved communities, identifying transit priorities and barriers, and understanding community partners' preferred ways to engage and receive information. Metro prioritized outreach to groups most likely to be transit dependent, including immigrant communities, people living with disabilities, seniors, and youth.

Community engagement activities included

- convening a 27-member community mobility board to help identify transit needs and priorities in south King County.
- promoting a survey in simplified Chinese, English, Russian, Spanish, and Vietnamese through tabling at community events and in-language outreach at bus stops.
- interviewing CBO representatives to understand community needs and inform engagement strategies.
- holding briefings with local city staff and councils.

Community engagement during this phase informed the community about the RapidRide I Line route and station locations and helped Metro develop plans for projects to make it easier and safer to access RapidRide. Potential access projects include crosswalks, pedestrian islands, improved pedestrian signals, and filling in the gaps in sidewalks.

Conceptual design: develop initial concept

During the second phase of community engagement, in summer 2019, Metro gathered feedback on proposed RapidRide station locations and other community concerns and interests.

Metro's goals for this phase included sharing the proposed RapidRide I Line route, gathering feedback on station locations, and continuing to foster relationships with CBOs representing or serving people who are historically underserved. Metro engaged the community through

- an online open house available in simplified Chinese, English, Russian, Spanish, and Vietnamese.
- tabling at community events.
- ongoing engagement with CBOs interviewed in the previous phase.
- briefings with local city staff and councils.

Community engagement during this phase helped Metro refine station locations and understand other community concerns and priorities. At the end of this phase, Renton, Kent, and Auburn city councils signed letters in support of the proposed RapidRide route.

The graphic below summarizes community members' priorities across the needs assessment and conceptual design engagement efforts.

Conceptual design: develop preferred concept

In fall 2019, Metro presented the preferred project concept, including proposed route and station locations Metro developed using community input. Metro also introduced and gathered input on speed and reliability improvements and key areas to make it easier to walk, roll, and bike to the bus. Project staff continued to focus on building relationships with CBOs representing people who are historically underserved. Community engagement activities included

- an online open house available in simplified Chinese, English, Russian, Spanish, and Vietnamese.
- tabling at community events.
- conversations with CBOs.
- briefings with local city staff and councils.

Feedback from the community informed Metro's plans for speed and reliability improvements, station design, and access improvements. In April 2020, the King County Council adopted the alignment ordinance, allowing the RapidRide I Line project to move forward.

Community priorities through conceptual design



30 percent design

From September 2020 through February 2021, Metro shared information about RapidRide I Line about design process at the 30 percent design completion milestone and gathered information from the community about station locations and planned speed and reliability improvements.

At the 30 percent completion milestone, Metro reported back to the community and partners about how Metro incorporated their input into design plans and shared refined station locations and features, roadway and intersection changes, and projects that make it easier to get to the bus. Metro also reached out to property owners and businesses to introduce the project and encourage their participation. Finally, Metro communicated the benefits RapidRide I Line will bring to the community and asked the community for their feedback.

Metro conducted community engagement using safe practices following the onset of the global COVID-19 pandemic. Metro prioritized the health and safety of community members and staff by increasing opportunities to learn about the project online, wearing masks and gloves, staying more than six feet apart while engaging with people in-person, and working with CBO partners to inform community members about the project.

Community engagement strategies at 30 percent design included

- partnerships with CBOs.
- information sharing through a mailer and an online open house available in simplified Chinese, English, Russian, Spanish, and Vietnamese.
- social media content in simplified Chinese, English, Russian, Spanish, and Vietnamese.
- engagement with businesses through socially-distanced flyer, email, phone calls, and virtual meetings.

Feedback from the community helped Metro refine plans for speed and reliability improvements, station design, and access improvements.

Community priorities: 60 percent design



60 percent design community engagement overview

From March 2021 through February 2022, Metro shared information about RapidRide I Line final design process at the 60 percent design completion milestone and collected feedback from the community about station features.

Throughout the 60 percent final design phase, Metro engaged the community directly and through established networks, connecting with businesses and CBOs along the alignment to provide informational materials to patrons, organization members, and other folks in the community served by these establishments.

Community engagement goals

Metro maintained three community engagement goals during this phase:

- Inform the Renton, Kent, and Auburn communities about RapidRide I Line progress.
- Conduct an inclusive and accessible public engagement process.
- Grow and maintain community support for the project, especially among groups historically underrepresented, including minority-owned businesses and CBOs serving historically underrepresented groups.

Community engagement approach

Just as community engagement shaped the preferred concept, Metro is working to listen and gather input from community members during the final design process. At the 60 percent completion milestone, Metro launched an online open house website to report how the project team incorporated public input into final design plans, share refined station locations, and gather feedback on station features. Metro continued to engage with property owners, CBOs, and businesses to share information about the project and encourage public feedback. Metro communicated the benefits RapidRide I Line will bring to the community.

Getting the word out



Culturally relevant media advertising in five languages*



Multilingual online open house in five languages*



Community partner engagement



Social media outreach



Flyers posted in local businesses

**Simplified Chinese, English, Russian, Spanish, and Vietnamese*

Practicing inclusive community engagement

In response to restrictions around in-person community engagement during the global COVID-19 pandemic, Metro prioritized online and remote community engagement for the RapidRide I Line 60 percent design phase. Metro developed an online open house website to provide information about project updates and opportunities to share feedback on proposed station features. The online open house was available in five languages: simplified Chinese, English, Russian, Spanish, and Vietnamese. The interactive comment period lasted between Jan. 28, 2022 and Feb. 20, 2022.

Metro prioritized the health and safety of community members and staff by predominantly engaging with partners over the phone and through email to inform people about the online open house and increase their opportunities to learn about the project online.



Engagement with CBOs



Informational materials in five languages*



Culturally relevant media advertising in five languages*



Social media posts in five languages*



Phone calls by multi-lingual staff

**Simplified Chinese, English, Russian, Spanish, and Vietnamese*

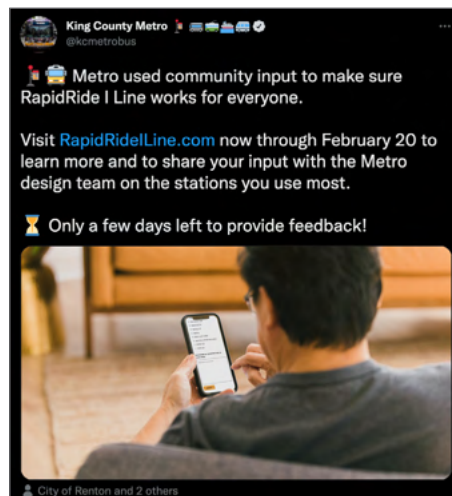
Metro used these strategies to engage community members during 60 percent design.

- **Community partner engagement** – Metro continued engaging CBO partners and community groups to deepen relationships created through previous outreach. Metro called and emailed organizations who participated in previous project outreach phases and who serve community members along the route, including people who have been historically underrepresented. Metro offered resources to share project updates and information about the online open house in-person and online. Where Metro could identify that organizations primarily use Russian, Spanish, or Vietnamese, staff made these phone calls in the respective language. Metro shared an outreach toolkit which included flyers, social media post content, and links to Metro’s social media accounts and the online open house website. A copy of the toolkit is included in [Appendix A](#).
- **Business engagement** – Metro called businesses along the planned RapidRide I Line route to provide project updates and share the online open house. Staff followed COVID-19 safety protocols to hand-deliver flyers and factsheets to businesses requesting printed materials. Staff engaged in short, socially-distanced conversations with staff at these businesses. Metro conducted conversations (over the phone and in person) in Russian, Spanish, and Vietnamese. Metro sent the flyer by email to businesses who offered to print and post them. Copies of the flyer and factsheet are included in [Appendix B](#).
- **Online open house** – Metro hosted an online open house from Jan. 28, 2022 through Feb. 20, 2022. Online open house content highlighted how community feedback from 30 percent design phases influenced Metro’s 60 percent designs. Metro included the latest information about station locations and requested feedback on proposed station features. The online open house website is available in simplified Chinese, English, Spanish, Russian, and Vietnamese, although the interactive comment portions are now disabled. A summary of comments shared on the online open house is included in [Appendix C](#).

Digital analytics

Social media

Metro posted multiple times on social media, including Facebook/Instagram and Twitter, about the opportunity to weigh in on the project through the online open house. Metro posted in multiple languages at least once on each platform, including simplified Chinese, English, Russian, Spanish, and Vietnamese. Some of the posts to King County Metro's main Facebook and Twitter accounts were in only English. Metro also posted twice in Spanish to King County's Facebook page for Spanish speakers, Condado de King. The following images are examples of posts Metro shared across social media accounts during RapidRide I Line final design 60 percent phase:



	facebook / Instagram	twitter
Impressions – The number of times the posts were on a screen.	42,006	11,461
Engagement – The number of times people engaged with the post through reactions, comments, shares, views and clicks.	1,103	161
Reach – The number of people who saw the post at least once. (Reach is different from impressions, which may include multiple views of the posts by the same people. Facebook/Instagram estimates this metric; Twitter does not provide it.)	28,175	N/A
Link clicks – The number of times a link is clicked and redirected.	734	45

Metro amplified the reach of the social media posts through paid boosts. Metro boosted two of the posts, based on distance to the RapidRide I Line route and stations. Social media posts engaged at least 1,246 people, indicated by post reactions, comments, shares, views, and clicks.

Social media metrics indicate that twitter posts engaged 161 people directly, while Facebook posts engaged over 1,000 people directly.

Online open house analytics

Metro launched an online open house website to provide information about RapidRide I Line project updates at 60 percent final design, with the opportunity for viewers to provide feedback through interactive comment boxes. Between Jan. 28, 2022 and Feb. 20, 2022, a total of 1,248 users accessed the online open house through direct, social, referral, and organic channels, resulting in 1,475 sessions with an average of 1 minute and 54 seconds spent on the site per session. The 60 percent design phase online open house had a 69 percent increase in number of visitors from the 30 percent design phase, which experienced only 856 online open house visitors.

Most people (40.2 percent) visited the online open house website directly, with the second most (28.9) coming through social media links.

Community members shared 55 comments with Metro during this time – an increase of 55 percent from the previous phase. While most community members submitted feedback through the online open house website, some community members sent direct emails, and others commented on social media posts with their feedback.

A comprehensive report of social media and online open house engagement can be found in [Appendix D](#).



A full list of businesses and CBOs engaged can be found in [Appendix E](#).

Flyers posted in local businesses.



Community feedback

Themes

Metro received community feedback from the online open house, emails, and social media. Most community members provided comments related to station locations, safety at bus stations, safety on the bus, station features, Metro operations and bus service, bike infrastructure, and accessibility.

Throughout final design, community members asked Metro to prioritize safety and accessibility of RapidRide I Line bus stations and service.

Station locations

- Several community members commented on the convenience of specific station locations. No stations received a significant number of comments.

Safety

- Some community members expressed concerns about getting safely to and from stations when walking or biking. Some made specific suggestions about improved sidewalks and bike lanes.
- Some community members shared concerns about criminal activity, including some violent activity, at bus stops. They asked Metro to design RapidRide stations with more lighting, durable infrastructure, and providing patrols.
- Some community members shared concerns about unsafe behavior on buses.

Construction safety

- Some community members asked Metro to consider safe routes for the people to walk during construction, especially children walking to and from school.

Accessibility

- Some community members asked Metro to improve sidewalks in the areas surrounding stations.
- Some community members shared that people sometimes drive faster than the speed limit on arterials where some stations are planned, making walking to stations feel unsafe.

Service

- Some Renton residents shared recommendations for improving bus access inside Renton and between Renton and other parts of the county.

A full breakdown of feedback shared is included in [Appendix C](#).

Next steps

Throughout this project, community engagement has influenced Metro's development of the RapidRide I Line route, projects to improve speed and reliability, projects to improve access, station locations, and station design. As the project moves to the 90 percent design completion milestone, Metro will report back to the community about how their priorities and feedback are reflected in the design. Metro will be reaching out to route neighbors, businesses, and local community organizations to share expectations ahead of station construction.

APPENDICES

Appendix A: King County Metro RapidRide I Line: Community Partner Toolkit

Project background

Metro began planning for a new RapidRide route to connect Renton, Kent, and Auburn in early 2019. Community input helped Metro determine the RapidRide I Line route, station locations, and station spacing and understand barriers to getting to the bus safely and easily. Metro presented the preferred concept to the community in fall of 2020 and used community input to refine design plans to make it easier and safer for all riders to get to, and use, the bus. They are now ready to share how community feedback helped to shape RapidRide I Line design plans and gain further community insight through an **online open house between Jan. 28, 2022 and Feb. 20, 2022.**

How to use this toolkit

Your assistance sharing information about the online open house will help King County Metro understand and prioritize all residents' transportation needs and ensure the RapidRide I Line works best for everyone. This is a great way to support the community getting their transit needs met. We deeply appreciate your time and any support you can offer.

Flyers for distribution can be found in PDF form within the zipped toolkit folder, attached to this email. Graphics suitable for social media posts are also provided in the toolkit folder.

Social Media

Share our post on your organization's own social media accounts. We have provided some sample language you can use below; feel free to use that or create your own. Here are some additional tips to consider when posting:

- Reshare posts directly from King County Metro's [Facebook](#) and [Twitter](#) on the following dates:
 - 1/28, 2/1, 2/8, 2/15, 2/20
- Tag our pages in your posts using the following handles:
 - Facebook: [@KCmetro](#)
 - Instagram: [@kcmetrobus](#)
 - Twitter: [@kcmetrobus](#)

In-language Online Open House links:

Simplified Chinese: <https://rapidrideilene.com/?lang=zh-hans>

Spanish: <https://rapidrideilene.com/?lang=es>

Vietnamese: <https://rapidrideilene.com/?lang=vi>

Russian: <https://rapidrideilene.com/?lang=ru>

English: <https://rapidrideilene.com>

Outreach channel	English	Simplified Chinese	Russian	Spanish	Vietnamese	Graphic
Social media Email Newsletter	<p>King County Metro is finalizing station designs for RapidRide I Line, coming in 2025!</p> <p>Visit https://RapidRideILine.com until February 20 to learn more and provide your feedback.</p>	<p>King County Metro 正在确定 RapidRide I Line 的车站最终设计。它将于 2025 年推出！</p> <p>请于 2 月 20 日前访问 https://rapidrideilene.com/?lang=zh-hans 以了解更多信息并提供反馈。</p>	<p>Транспортное управление округа Кинг (King County Metro) завершает разработку проектов станций скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line), которая будет запущена в 2025 году!</p> <p>https://rapidrideilene.com/?lang=ru</p>	<p>King County Metro está finalizando el diseño de las estaciones de la línea I de RapidRide, ¡que llegará en 2025!</p> <p>Visite https://rapidrideilene.com/?lang=es hasta el 20 de febrero para obtener más información y para compartir su opinión.</p>	<p>King County Metro đang hoàn thiện thiết kế trạm dừng cho tuyến RapidRide I Line, ra mắt vào năm 2025!</p> <p>Vui lòng truy cập https://rapidrideilene.com/?lang=vi từ nay đến ngày 20 tháng 2 để tìm hiểu và góp ý!</p>	

RapidRide I Line coming to south King County

RAPIDRIDE



King County Metro is bringing RapidRide to south King County. RapidRide I line will provide fast, frequent, and more reliable bus service to people in Renton, Kent, Auburn, and the surrounding areas. RapidRide I Line will upgrade the current Route 160, formerly Route 169 and 180, between Auburn Station and Renton. Metro currently operates six RapidRide lines across the county that are more reliable and get you where you need to go, when you need to get there.

Building on prior engagement

Metro's design of RapidRide I Line builds on previous investment and engagement with south King County communities. Metro heard the following key themes that are shaping project design and engagement strategies:

- Add more frequent, and reliable bus service throughout the day, into the evening, and on weekends
- Provide a range of transit options, including RapidRide, and flexible services that meet the needs of the community
- Serve community amenities and services, such as shopping centers, transit centers, medical centers, schools, and residential areas
- Provide station locations that are accessible and easy to reach
- Offer more transit connections and better access to stations
- Continue to lead with equity and meet the needs of communities who have been historically underserved.

We want to hear from you!

Visit our online open house at [RapidRideIline.com](https://www.kingcountymetro.net/rapidrideiline.com) to learn more about:

- Roadway changes to make the bus faster and more reliable
- New sidewalks, pathways, and other projects to make it safer and easier to get to the bus.
- Station design features, including lighting, seating, weather protection, and more.

For more information, contact:
rapidride@kingcounty.gov



Here are some ways you can get involved:



Visit our online open house.

Learn more and comment online between January 28 and February 20 at [RapidRideIline.com](https://www.kingcountymetro.net/rapidrideiline.com).



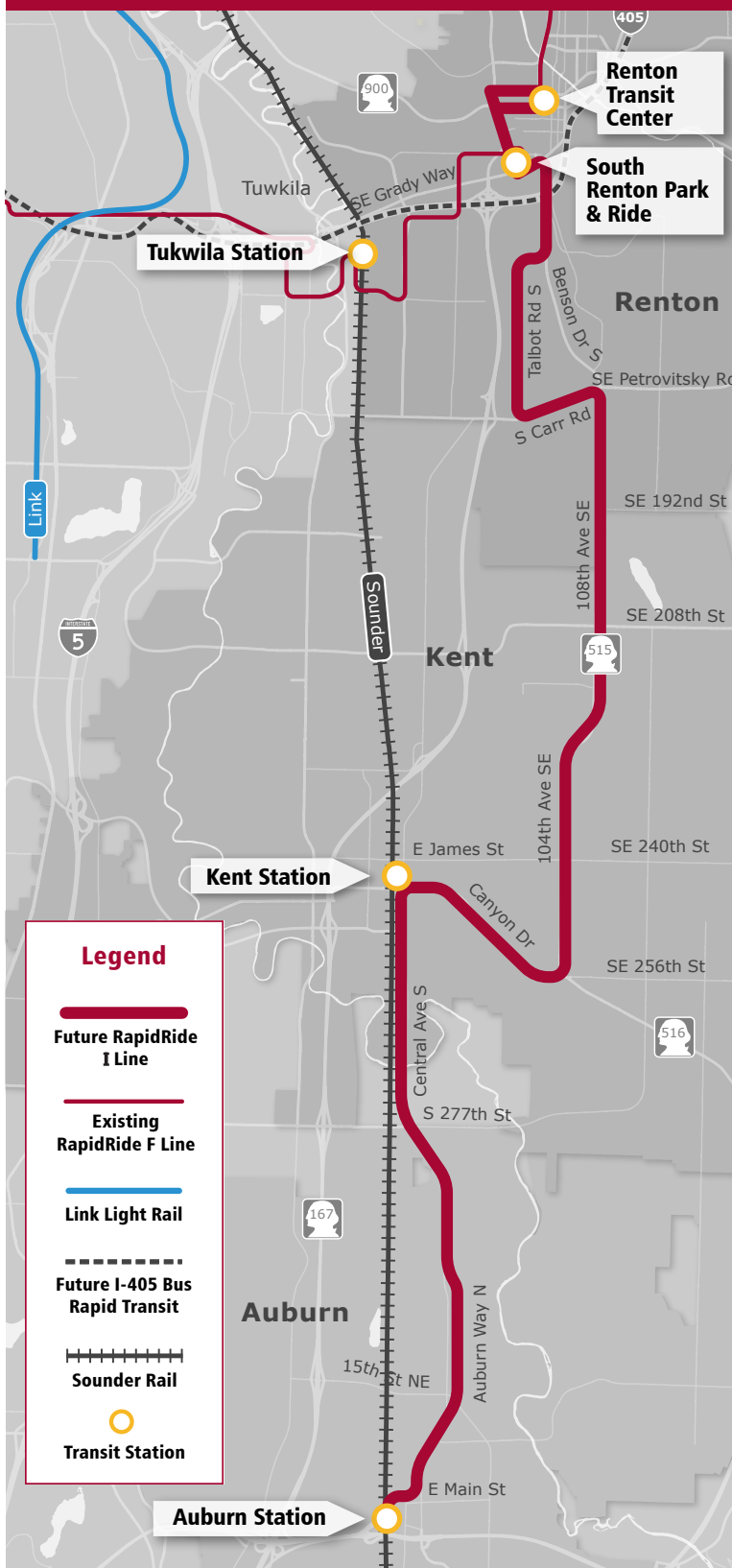
Contact Metro. Call or email RapidRide Community Engagement at 206-263-9768 or rapidride@kingcounty.gov.



Sign up for project updates. Sign up to receive regular project updates at kingcounty.gov/metro/iline.

The online open house is available in English, Russian, Spanish, Vietnamese, and Simplified Chinese.

Overview map



RapidRide Community Engagement
King County Metro
206-263-9768 | rapidride@kingcounty.gov

Why upgrade to RapidRide?



To serve our many riders: Route 160, previously routes 169 and 180, is one of the busiest Metro routes in south King County, carrying nearly 8,000 riders each weekday.



To improve transit connections: RapidRide I Line will connect riders to the RapidRide F Line, Sound Transit's buses, the Sounder train, and local bus service.



To enhance the customer experience: RapidRide is designed to be consistently fast, reliable, and frequent. Buses with three doors mean fast loading and unloading for all passengers, including those with mobility challenges.

What benefits can I expect?



Reliable service: RapidRide buses will be more frequent and stay on time more often, with added service at night and on weekends.



Bus stop upgrades: Most RapidRide stations will include better lighting, signs with real-time arrival information, and more seating.



Better access: Metro is working with local cities to improve sidewalks, street crossings, and other pathways to bus stations to ensure a safe and convenient experience.

Project timeline

- Spring – Summer 2019:** Metro engaged the community and partners to help draft design concepts and inform station locations, service changes, and projects to improve access to the bus.
- Fall 2019 – Fall 2020:** Metro used community feedback to inform and revise preliminary designs. In September 2020, bus routes 169 and 180 combined to create Route 160.
- Winter 2020 - Spring 2021:** Conduct field work and collaborate with property owners and businesses along the route. Gather feedback on final design concepts.
- 2024:** Construction begins.
- 2025:** RapidRide I Line service begins.

RapidRide I Line 来到了 金郡南部

RAPIDRIDE



I

在 2025
年闪亮登场

King County Metro正在将 RapidRide 带到金郡南部。RapidRide I line 将为 Renton、Kent、Auburn及周边地区的人们提供快速、频繁和更可靠的公交服务。RapidRide I Line 将升级目前位于 Auburn 站和 Renton 之间现有的160 号公交车，它是以前的 169 号公交车和 180号公交车。Metro 目前在全郡运营着 6 条横跨全郡的 RapidRide 线路，这些线路更加可靠，可以在您需要的时候将您送达到需要去的地方。

建立在事先约定的基础上

Metro 的 RapidRide I Line 设计建立在之前与金郡南部社区的投资和参与之上。Metro 听取了以下制定项目设计和参与策略的关键主题：

- 在白天、晚上和周末增加更频繁、更可靠的公交车服务。
- 提供一系列交通选择，包括 RapidRide，以及可以满足社区需求的灵活服务。
- 提供社区设施和服务，例如购物中心、公交中转中心、医疗中心、学校和住宅区。
- 提供出入便捷的车站位置。
- 提供更多的公交连接和更方便的车站出入通道。
- 继续以公平的方式领导并满足历史上服务不足的社区的需求。

我们希望听到您的意见！

访问我们在
RapidRideIline.com
上的在线开放日，并了解
更多关于：

- 使公交车更快更可靠的道路改变。
- 新的人行道、小路和其他项目，使乘车更安全、更方便。
- 车站设计功能，包括照明、座位、遮阳/雨棚等。



以下是您可以参与的一些方式：



访问我们的在线开放日。1月28日至2月20日，请登录 **RapidRideIline.com**，了解更多信息并在线评论。



联系Metro。请致电206-263-9768或发送电子邮件 **rapidride@kingcounty.gov**联系 RapidRide社区参与。

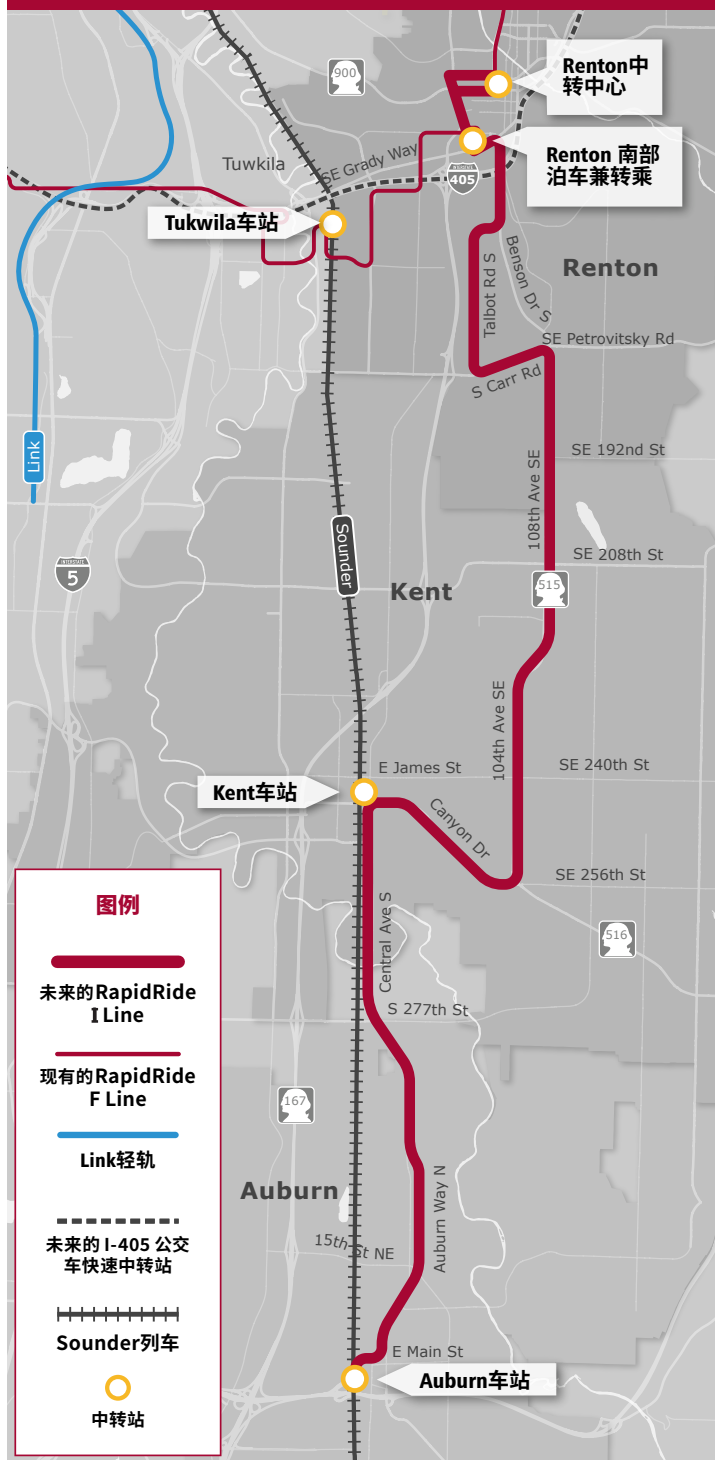


注册项目更新。请在 **kingcounty.gov/metro/iline** 上注册来接收定期的项目更新。

了解更多信息，请联系：**rapidride@kingcounty.gov**

在线开放日提供英语、俄语、西班牙语、越南语和简体中文版本。

项目概貌图



为什么要升级到 RapidRide?



为我们的众多乘客提供服务: 160号公交车, 它是以前的 169 号公交车和 180 号公交车, 也是金郡南部最繁忙的Metro线路之一, 在每一个工作日运送近 8,000 名乘客。



为了改善交通连接:

RapidRide I Line 将把乘客连接到 RapidRide F Line、Sound Transit 的公交车、Sonder 火车和当地的公交车服务。



为了提高客户体验: RapidRide 旨在保持快速、可靠和频繁。拥有三个门的公交车意味着所有乘客都能快速上下车, 包括行动不便的乘客。

我能得到什么好处?



可靠的服务: RapidRide 公交车的班次会更加频繁, 更准时, 并在夜间和周末增加服务。



公交车站升级: 大多数 RapidRide 车站将会有更好的照明、带有实时到达信息的展示牌以及更多座位。



更好的出入通道: Metro 正在与当地城市合作, 改善通往公交车站的人行道、十字路口和其他通道, 以确保安全便捷的出行体验。

项目时间表

- 2019 年春季至夏季:** Metro 邀请社区和合作伙伴帮助起草设计概念并告知车站位置、服务变化和改善公交使用的项目。
- 2019 年秋季至2020 年秋季:** Metro 利用社区反馈来获取信息并修改初步设计。在2020年9月, 169号公交车和180号公交车合并, 成为160号公交车。
- 2020 年冬季至 2021 年秋季:** 开展实地工作并与沿线的业主和企业合作。收集有关最终设计概念的反馈。
- 2024 年:** 开工建设。
- 2025 年:** RapidRide I Line 投入使用。

有疑问? 请联系 RapidRide 社区参与
King County Metro
206-263-9768 | rapidride@kingcounty.gov

Скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) будет проведена в южной части округа Кинг (King)

RAPIDRIDE

I
БУДЕТ
ЗАПУЩЕНА В
2025 г.



Транспортное управление округа Кинг (King County Metro) осуществляет работу по проведению скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line) в южную часть округа Кинг (King). Скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) обеспечит быстрое, частое и более надежное автобусное сообщение для жителей городов Рентон (Renton), Кент (Kent), Оберн (Auburn) и близлежащих районов.

Скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) заменит действующий маршрут 160 (Route 160), бывшие маршруты 169 и 180 между станциями Оберн (Auburn) и Рентон (Renton). В настоящее время транспортное управление округа Кинг (King County Metro) обеспечивает работу шести скоростных автобусных линий РапидРайд (RapidRide) по всей территории округа, которые отличаются повышенной надежностью и позволяют пассажирам добраться до нужного им места в нужное время.

Использование информации, полученной в ходе предыдущих взаимодействий с общественностью

Транспортное управление округа Кинг (King County Metro) использует в разработке скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line) ранее полученные инвестиции и опыт взаимодействия с населением южного округа

Кинг (King). Транспортное управление округа Кинг (King County Metro) выявило нижеследующие ключевые задачи, формирующие разработку проекта и стратегии взаимодействия с общественностью:

- Обеспечить более частое и надежное автобусное сообщение в течение дня, а также в вечернее время и в выходные дни.
- Обеспечить доступ к различным вариантам транзита, таким как скоростные автобусные линии РапидРайд (RapidRide), транспортные услуги, предоставляемые по запросу, отвечающие потребностям местных жителей.
- Обеспечить транспортное сообщение с такими объектами социальной инфраструктуры как торговые центры, транзитно-пересадочные узлы, больницы, школы и жилые кварталы.
- Обеспечить легкодоступное месторасположение станций, до которых можно легко добраться.
- Обеспечить больше транзитных соединений и улучшить доступ к станциям.
- Продолжать работу руководствуясь принципом справедливого распределения ресурсов и удовлетворять потребности местных жителей, которые исторически недополучали подобное обслуживание.

Мы хотим услышать ваше мнение!

Посетите наш онлайн день открытых дверей по адресу [RapidRideIline.com](https://www.kingcounty.gov/rapidride), чтобы получить дополнительную информацию о:

- Изменениях в проезжей части, которые позволят сделать автобусное сообщение более быстрым и надежным.
- Строительстве новых тротуаров, дорожек и других элементов обустройства дорог, обеспечивающих более безопасный и легкий доступ к автобусной остановке.
- Функциональных особенностях конструкции станции, включая такие ее элементы как освещение, места для сидения, защита от неблагоприятных погодных условий и т.д.

Для получения дополнительной информации свяжитесь с нами по адресу: rapidride@kingcounty.gov.



Ниже представлены некоторые способы, с помощью которых вы можете внести свой вклад в развитие проекта:



Посетите наш онлайн день открытых дверей.

Получить более подробную информацию и оставить свои комментарии на сайте: [RapidRideIline.com](https://www.kingcounty.gov/rapidride) можно в период с 28 января по 20 февраля.



Свяжитесь с транспортным управлением округа Кинг (King County Metro).

Позвоните или напишите в отдел по взаимодействию с общественностью проекта РапидРайд (RapidRide) по телефону: 206-263-9768 или по адресу: rapidride@kingcounty.gov.



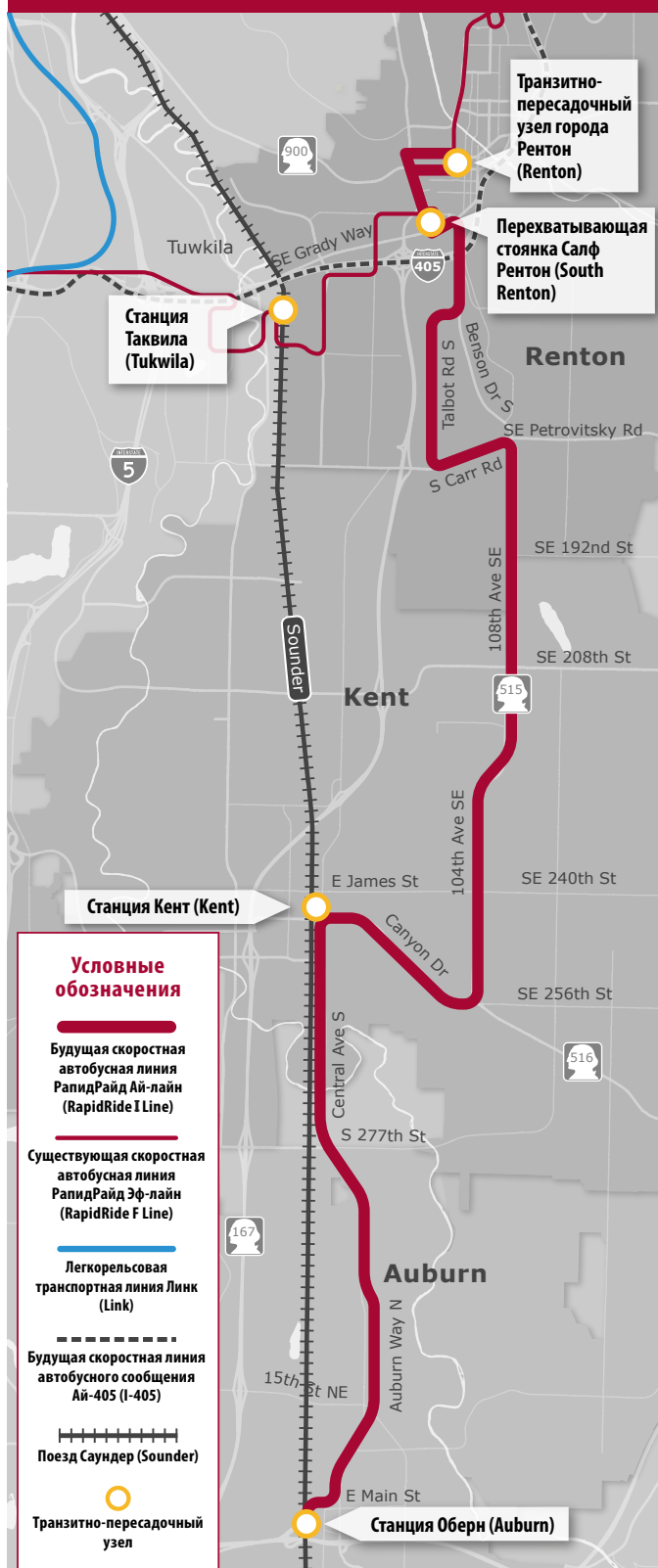
Подпишитесь на рассылку обновлений проекта. Подпишитесь на регулярное получение свежих новостей о проекте на сайте: [kingcounty.gov/metro/iline](https://www.kingcounty.gov/metro/iline).

Онлайн день открытых дверей доступен на английском, русском, испанском, вьетнамском и упрощенном китайском языках.

**King County
METRO**

Moving forward together

Обзорная карта



Есть ли у вас вопросы? Свяжитесь с отделом по взаимодействию с общественностью проекта РэпидРайд (RapidRide)

King County Metro

206-263-9768 | rapidride@kingcounty.gov

Почему стоит перейти на использование скоростных автобусных линий РэпидРайд (RapidRide)?



Для удовлетворения потребностей наших многочисленных пассажиров: маршрут 160 (Route 160), бывший 169 и 180, является одним из самых загруженных маршрутов, работа которого обеспечивается транспортным управлением округа Кинг (King County Metro) в южной части округа Кинг (King), который перевозит около 8 000 пассажиров каждый будний день.



Для улучшения транзитных соединений: скоростная автобусная линия РэпидРайд Ай-лайн (RapidRide Line) будет соединять пассажиров с линией РэпидРайд Эф-лайн (RapidRide F Line), автобусами транспортного управления Саунд Трэнзит (Sound Transit), поездом Саундер (Sonder) и местным автобусным сообщением.



Для повышения качества обслуживания пассажиров: скоростная автобусная линия РэпидРайд (RapidRide) спроектирована для обеспечения неизменно быстрого, надежного и частого автобусного сообщения. Автобусы с тремя дверями обеспечивают быструю погрузку и выгрузку пассажиров, а также людей с ограниченными возможностями передвижения.

Какие улучшения следует ожидать?



Надежное транспортное сообщение: скоростные автобусы РэпидРайд (RapidRide) будут ходить чаще и прибывать вовремя, а также увеличится количество автобусов, работающих в вечернее время и в выходные дни.



Модернизация автобусных остановок: на большинстве станций скоростных автобусов РэпидРайд (RapidRide) будет улучшено освещение, установлены указатели с информацией о прибытии автобусов в режиме реального времени и увеличено количество мест для сидения.



Улучшение доступа: Транспортное управление округа Кинг (King County Metro) сотрудничает с местными городскими властями для улучшения тротуаров, переходов и других путей, ведущих к автобусным остановкам, в целях обеспечения безопасного и удобного доступа.

Сроки реализации проекта

Весна - лето 2019 года: Транспортное управление округа Кинг (King County Metro) привлекло своих партнеров и местных жителей для оказания содействия в разработке черновых вариантов концепции проекта и оказания влияния на расположение станций, изменения в режиме предоставления обслуживания, а также на проекты по улучшению доступа к автобусной остановке.

Осень 2019 - осень 2020: Транспортное управление округа Кинг (King County Metro) использовало отзывы населения для доработки и пересмотра предварительного проекта. В сентябре 2020 года автобусные маршруты 169 и 180 были объединены в маршрут 160.

Зима 2020 - осень 2021: Проведение топографической съемки и сотрудничество с владельцами недвижимости и предприятиями вдоль маршрута. Сбор отзывов об окончательном варианте проекта.

2024: Начало строительных работ.

2025: Начало эксплуатации скоростной автобусной линии РэпидРайд Ай-лайн (RapidRide I Line).

La línea I de RapidRide llegará al sur del condado de King

RAPIDRIDE



I

A PARTIR DE
2025

King County Metro introduce RapidRide en el sur del condado de King. La línea I de RapidRide proporcionará un servicio de autobús rápido, frecuente y más fiable a los habitantes de Renton, Kent, Auburn y sus alrededores. La línea I de RapidRide mejorará la actual ruta 160, que anteriormente era la 169 y la 180, entre la estación de Auburn y Renton. Metro opera actualmente seis líneas RapidRide en todo el condado que son más fiables y le llevan a su destino deseado, cuando lo necesita.

Ampliación de la participación anterior

El diseño de Metro de la línea I de RapidRide se basa en la inversión y la participación anteriores de las comunidades del sur del condado de King. Los siguientes temas clave están dando forma al diseño del proyecto y a las estrategias de participación:

- Añadir un servicio de autobús más frecuente y fiable durante todo el día, hasta la noche y los fines de semana
- Proporcionar una gama de opciones de transporte, incluyendo RapidRide, y servicios flexibles que satisfagan las necesidades de la comunidad
- Dar servicio a las instalaciones y servicios de la comunidad, como centros comerciales, centros de tránsito, centros médicos, escuelas y zonas residenciales
- Proporcionar ubicaciones de las estaciones que sean accesibles y de fácil acceso
- Ofrecer más conexiones de tránsito y un mejor acceso a las estaciones
- Seguir liderando la equidad y satisfacer las necesidades de las comunidades históricamente desatendidas.

Queremos conocer su opinión.

Visite nuestra jornada virtual abierta al público en **RapidRideIline.com** para saber más sobre:

- Cambios en las carreteras para que el autobús sea más rápido y fiable.
- Nuevas aceras, caminos y otros proyectos para que sea más seguro y fácil llegar al autobús.
- Características del diseño de la estación, incluyendo la iluminación, los asientos, la protección contra las inclemencias del tiempo, etc.

Para más información, envíe un mensaje a: **rapidride@kingcounty.gov**



Estas son algunas de las formas en las que puede participar:



Visite nuestra jornada virtual abierta al público. Obtenga más información y comente en línea entre el 28 de enero y el 20 de febrero en **RapidRideIline.com**.



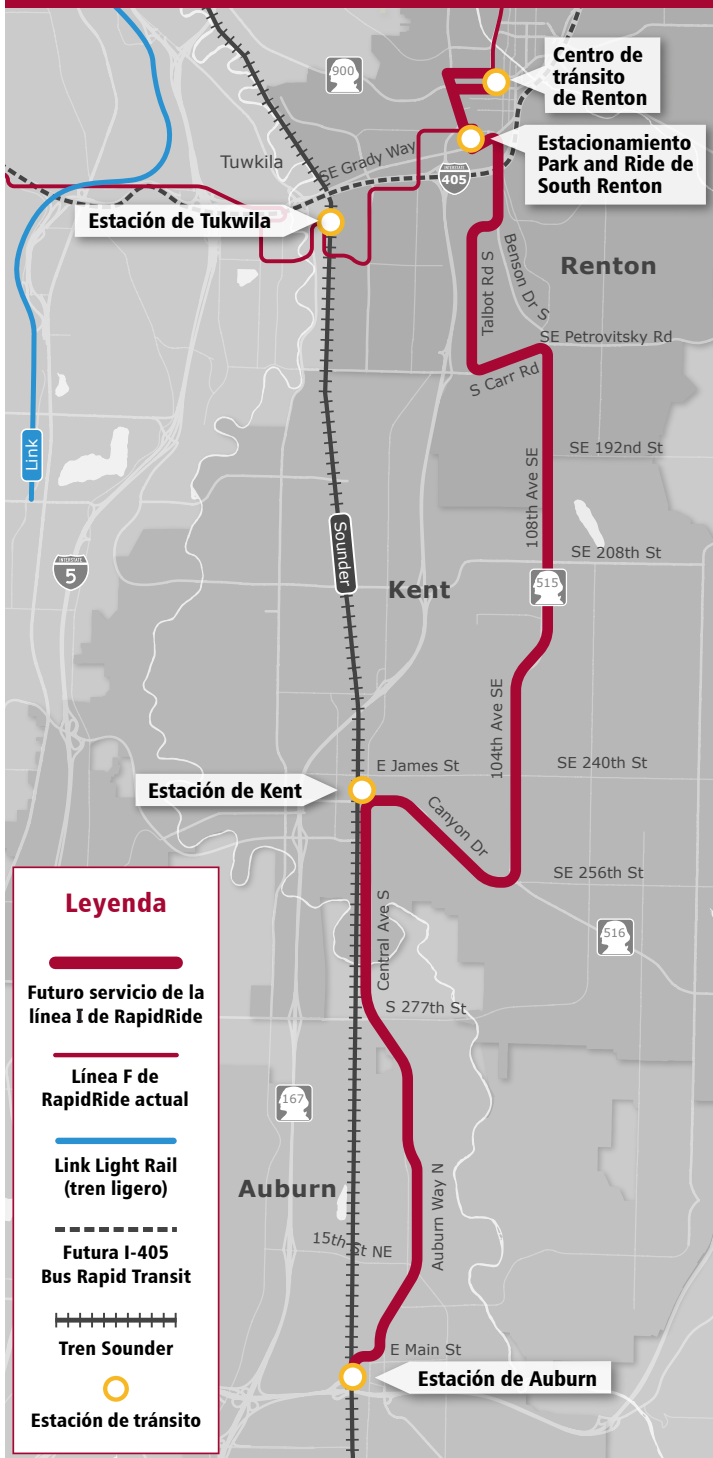
Comuníquese con Metro. Llame por teléfono o escriba un email a Participación Comunitaria de la línea I de RapidRide en el 206-263-9768 o **rapidride@kingcounty.gov**.



Inscríbese para recibir actualizaciones del proyecto. Inscríbese para recibir actualizaciones periódicas del proyecto en **kingcounty.gov/metro/iline**.

La jornada virtual abierta al público está disponible en inglés, ruso, español, vietnamita, y chino simplificado.

Mapa general



¿Tiene preguntas? Comuníquese con Participación Comunitaria de la línea de RapidRide

King County Metro

206-263-9768 | rapidride@kingcounty.gov

¿Por qué cambiar a RapidRide?



Para servir a nuestros numerosos usuarios:

La ruta 160, anteriormente las rutas 169 y 180, es una de las rutas de metro más concurridas del sur del condado de King, que transporta a casi 8,000 pasajeros cada día de la semana.



Para mejorar las conexiones de tránsito:

La línea I de RapidRide conectará a los usuarios con la línea F de RapidRide, los autobuses de Sound Transit, el tren Sounder y el servicio de autobuses locales.



Para mejorar la experiencia del cliente:

RapidRide está diseñado para ser siempre rápido, fiable y frecuente. Los autobuses de tres puertas permiten subir y bajar rápidamente a todos los pasajeros, incluidos los que tienen problemas de movilidad.

¿Qué beneficios puedo esperar?



Un servicio fiable: Los autobuses de RapidRide serán más frecuentes y llegarán más a tiempo, con un servicio añadido por la noche y los fines de semana.



Mejoras en las paradas de autobús: La mayoría de las estaciones de RapidRide contarán con una mejor iluminación, señales con información de llegada en tiempo real y más asientos.



Mejor acceso: Metro está trabajando con las ciudades locales para mejorar las aceras, los cruces de calles y otras vías de acceso a las estaciones de autobús para garantizar una experiencia segura y cómoda.

Calendario del proyecto

- Primavera - verano de 2019:** Metro involucró a la comunidad y a diferentes socios para ayudar a realizar conceptos de diseño e informar sobre las ubicaciones de las estaciones, los cambios de servicio y los proyectos para mejorar el acceso al autobús.
- Otoño 2019 - otoño 2020:** Metro utilizó los comentarios de la comunidad para informar y revisar los diseños preliminares. En septiembre de 2020, las rutas de autobús 169 y 180 se combinaron para crear la ruta 160.
- Invierno de 2020 - otoño de 2021:** Llevar a cabo el trabajo de campo y colaborar con los propietarios y las empresas a lo largo de la ruta. Recopilar opiniones sobre los conceptos de diseño finales.
- 2024:** Comienza la construcción.
- 2025:** Comienza el servicio de la línea I de RapidRide.

RapidRide I Line sắp đến phía nam quận King

RAPIDRIDE



King County Metro sẽ mang dịch vụ xe buýt RapidRide đến phía nam quận King. Tuyến RapidRide I line đem lại dịch vụ xe buýt nhanh chóng, thường xuyên và tin cậy hơn cho người dân khu vực Renton, Kent, Auburn và các vùng lân cận. Tuyến RapidRide I Line sẽ nâng cấp tuyến 160 hiện tại, trước đây là tuyến 169 và 180, từ ga Auburn đến Renton. Metro hiện đang vận hành 6 tuyến xe buýt RapidRide trên toàn quận, đây là dịch vụ xe buýt tin cậy hơn, đưa hành khách đến đúng nơi, đúng giờ.

Xây dựng dựa trên kết nối trước đó

Thiết kế của Metro cho tuyến RapidRide I Line được xây dựng dựa trên các đầu tư và kết nối trước đó với cộng đồng phía nam quận King. Metro đã lắng nghe các nội dung chính sau, từ đó định hình thiết kế dự án cũng như các chiến lược truyền thông:

- Thêm lượt phục vụ để dịch vụ xe buýt được thường xuyên và đúng giờ hơn, ban ngày cũng như ban đêm và cuối tuần.

- Cung cấp thêm lựa chọn về di chuyển công cộng, đáp ứng nhu cầu của cộng đồng, bao gồm xe buýt RapidRide và các loại hình dịch vụ linh hoạt khác.
- Phục vụ các khu vực dịch vụ và tiện ích cộng đồng như trung tâm thương mại, bến xe trung tâm, trung tâm y tế, trường học, và các khu vực dân cư khác.
- Thêm nhiều địa điểm trạm dừng giúp việc tiếp cận được dễ dàng, thuận tiện.
- Đem lại nhiều kết nối đến giao thông công cộng và tăng khả năng tiếp cận các trạm dừng hơn.
- Tiếp tục sứ mạng đem lại bình đẳng và đáp ứng nhu cầu của các cộng đồng đã không được đối xử tốt trong quá khứ.

Chúng tôi muốn lắng nghe Quý vị!

Ghé vào diễn đàn trực tuyến của chúng tôi tại **RapidRideIline.com** để tìm hiểu thêm về:

- Thay đổi về đường sá nhằm giúp xe buýt di chuyển nhanh chóng và tin cậy hơn.
- Vía hè, lối đi mới cùng các dự án khác để việc tiếp cận xe buýt được an toàn và dễ dàng hơn.
- Các đặc trưng khi thiết kế trạm dừng, bao gồm hệ thống chiếu sáng, chỗ ngồi, các biện pháp bảo vệ khi thời tiết xấu, v.v.

Để biết thêm chi tiết, vui lòng liên lạc:
rapidride@kingcounty.gov



Cách thức tham gia góp ý cho dự án:



Ghé vào diễn đàn trực tuyến của chúng tôi.

Tìm hiểu và góp ý trực tuyến từ ngày 28 tháng 1 đến 20 tháng 2 tại **RapidRideIline.com**.



Liên lạc với Metro.

Gọi điện thoại hoặc email đến Bộ phận kết nối cộng đồng của RapidRide, theo số 206-263-9768 hoặc **rapidride@kingcounty.gov**.



Đăng ký nhận cập nhật dự án. Đăng ký để nhận email cập nhật thường xuyên về dự án tại **kingcounty.gov/metro/iline**.

Diễn đàn trực tuyến hỗ trợ tiếng Anh, tiếng Nga, tiếng Tây Ban Nha, tiếng Việt và tiếng Hoa.

Bản đồ khu vực dọc hành lang xe buýt



Tại sao cần nâng cấp lên dịch vụ xe buýt RapidRide?



Để phục vụ nhiều hành khách hơn: Tuyến 160, trước đây là tuyến 169 và 180, là một trong những tuyến đông khách nhất phía nam quận King, chuyên chở gần 8,000 lượt hành khách mỗi ngày trong tuần.



Cải thiện mạng lưới giao thông công cộng: Tuyến I Line sẽ kết nối hành khách di chuyển trên các tuyến RapidRide F Line, xe buýt Sound Transit, tàu Sounder và xe buýt địa phương.



Nâng cao trải nghiệm của khách hàng: RapidRide được thiết kế nhất quán như một dịch vụ xe buýt nhanh chóng, tin cậy và thường xuyên. Xe có 3 cửa ra vào giúp việc lên xuống xe của hành khách được nhanh chóng, dễ dàng nhất là hành khách có khó khăn về di chuyển.

Lợi ích của dự án?



Dịch vụ đáng tin cậy: Dịch vụ xe buýt RapidRide thường xuyên và đúng giờ hơn, đặc biệt thêm lượt phục vụ vào ban đêm và cuối tuần.



Nâng cấp các trạm dừng xe: Hầu hết trạm dừng xe buýt RapidRide sẽ có hệ thống đèn chiếu sáng, bảng thông tin giờ xe đến và nhiều chỗ ngồi chờ.



Tiếp cận được dễ dàng hơn: Metro đang hợp tác với địa phương để cải thiện lối đi bộ, lối băng qua đường, và các lối dẫn đến trạm xe buýt để bảo đảm trải nghiệm an toàn và thuận tiện.

Tiến độ dự án

- Mùa Xuân - Hè 2019:** Metro kết nối với cộng đồng và đối tác để ra các phác thảo sơ bộ và thông tin về địa điểm đặt trạm dừng, thay đổi trong dịch vụ, các dự án cải thiện việc tiếp cận đến dịch vụ xe buýt.
- Mùa Thu 2019 – Thu 2020:** Metro sử dụng ý kiến đóng góp của cộng đồng để định hình và hiệu chỉnh thiết kế sơ bộ. Vào tháng 9 năm 2020, gộp hai tuyến 169 và 180 để hình thành tuyến 160.
- Mùa Đông 2020 - Mùa Thu 2021:** Tiến hành công tác thực địa cũng như phối hợp với chủ sở hữu bất động sản và doanh nghiệp dọc tuyến đường. Thu thập phản hồi về các khái niệm thiết kế cuối cùng.
- 2024:** Khởi công.
- 2025:** RapidRide I Line đi vào hoạt động.

Liên lạc Bộ phận kết nối cộng đồng của RapidRide
King County Metro
206-263-9768 | rapidride@kingcounty.gov

RAPIDRIDE

RapidRide I Line: coming to a station near you!

I Line
coming in
2025

King County Metro is working to connect Renton, Kent, Auburn, and surrounding areas with frequent and reliable bus service to meet your mobility needs – and we want your input!

To learn more about how community input influenced RapidRide I Line design concepts and share your feedback, visit the RapidRide I Line online open house at: RapidRideILine.com



This winter...

We're sharing information about RapidRide I Line and service updates in south King County, including:

- Refined RapidRide I Line route and station locations.
- Roadway and intersection improvement projects that help the bus move faster and more reliably.
- Projects to make it easier to walk, roll, and bike to the bus.
- Station design features, including options for lighting, seating, weather protection, and more.

Here are some ways you can get involved:



Visit our online open house. Learn more and comment online between January 28 and February 20 at RapidRideILine.com.



Contact Metro.

Call or email RapidRide Community Engagement at 206-263-9768 or rapidride@kingcounty.gov.



Sign up for project updates.

Sign up to receive regular project updates at kingcounty.gov/metro/iline.



Questions? Contact RapidRide Community Engagement

King County Metro

206-263-9768 | rapidride@kingcounty.gov

Learn more by visiting kingcounty.gov/metro/iline.

Consulte más información en kingcounty.gov/metro/iline.

Tìm hiểu thêm bằng cách ghé trang kingcounty.gov/metro/iline.

Дополнительную информацию можно узнать на сайте: kingcounty.gov/metro/iline

访问 kingcounty.gov/metro/iline 了解更多信息。



King County
METRO

Moving forward together

RapidRide I Line: 即将来到您附近的车站!

I LINE
将于 2025
年推出

King County Metro 正在努力通过频繁可靠的公交车服务连接伦顿 (Renton)、肯特 (Kent)、奥本 (Auburn) 和周边地区, 以满足您的出行需求——我们希望您能提供宝贵意见!

想要了解更多关于社区意见会如何影响 RapidRide I Line 设计概念的信息, 并分享您的反馈意见, 请访问 RapidRide Line 在线开放日: [RapidRideILine.com](https://www.kingcounty.gov/metro/iline)



这个冬季...

我们正在分享有关在金郡南部的 RapidRide I Line 和服务更新的信息, 包括:

- 精心设计的 RapidRide I Line 路线和车站位置。
- 帮助公交车更快、更可靠地行驶的道路和十字路口改善项目。
- 使步行、使用带轮工具和骑自行车乘坐公交车车更容易的项目。
- 车站设计功能, 包括照明、座位、遮阳/雨篷等选项。

以下是您可以参与的一些方式:



访问我们的在线开放日。

请于1月28日至2月20日期间, 访问 [RapidRideILine.com](https://www.kingcounty.gov/metro/iline) 了解更多信息并在线发表评论。



联系Metro。

请致电206-263-9768 或发送电子邮件 rapidride@kingcounty.gov 联系RapidRide社区参与。



注册以获取项目更新信息。

请通过在 [kingcounty.gov/metro/iline](https://www.kingcounty.gov/metro/iline) 注册来接收定期项目更新。

有疑问? 请联系 RapidRide 社区参与

King County Metro

206-263-9768 | rapidride@kingcounty.gov



Learn more by visiting [kingcounty.gov/metro/iline](https://www.kingcounty.gov/metro/iline).

Consulte más información en [kingcounty.gov/metro/iline](https://www.kingcounty.gov/metro/iline).

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访问 [kingcounty.gov/metro/iline](https://www.kingcounty.gov/metro/iline) 了解更多信息。



King County
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Moving forward together

RAPIDRIDE

Línea I de RapidRide: illegará a una estación cerca de usted!

LÍNEA I A
PARTIR DE
2025

King County metro está trabajando para conectar las ciudades de Renton, Kent, Auburn y las zonas circundantes, con un servicio de autobús frecuente y fiable que satisfaga sus necesidades de movilidad y, ¡queremos saber su opinión!

Para más información sobre cómo la opinión de la comunidad influyó el diseño de la línea I de RapidRide y compartir su opinión, visite la página del proyecto de la línea I RapidRide en RapidRideILine.com



Este invierno...

Estamos compartiendo información sobre la línea I RapidRide y las novedades del servicio en el sur del condado de King, que incluyen:

- Perfeccionamiento de la ruta y la localización de las estaciones de la línea I de RapidRide.
- Proyectos de mejora de la carretera y las intersecciones que ayudan a que el autobús se mueva de forma más rápida y fiable.
- Proyectos que hacen que sea más fácil caminar, usar un dispositivo con ruedas, o ir en bicicleta a tomar el autobús.
- Diseño de las características de las estaciones, que incluyen opciones de iluminación, asiento, protección contra el clima, entre otras.

Estas son algunas maneras en las que puede participar:



Visite la página del proyecto. Consulte más información y comente en línea entre el 28 de enero y el 20 de febrero en RapidRideILine.com.



Comuníquese con Metro. Llame por teléfono o escriba un email a Participación Comunitaria de la línea I de RapidRide en el 206-263-9768 o rapidride@kingcounty.gov.



Suscríbase para recibir. actualizaciones del proyecto en kingcounty.gov/metro/iline.



¿Tiene preguntas? Comuníquese con Participación Comunitaria de la línea I de RapidRide
King County Metro
206-263-9768 | rapidride@kingcounty.gov

Learn more by visiting kingcounty.gov/metro/iline.
Consulte más información en kingcounty.gov/metro/iline.
Tìm hiểu thêm bằng cách ghé trang kingcounty.gov/metro/iline.
Дополнительную информацию можно узнать на сайте: kingcounty.gov/metro/iline
访问 kingcounty.gov/metro/iline 了解更多信息。


**King County
METRO**
Juntos avanzamos

RAPIDRIDE

Скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) скоро появится на ближайшей станции!

ЛИНИЯ
АЙ-ЛАЙН (I LINE)
БУДЕТ ПОСТРОЕНА
В 2025 ГОДУ

Транспортное управление округа Кинг (King County Metro) осуществляет работу по соединению городов Рентон (Renton), Кент (Kent) и Оберн (Auburn) с помощью частого и надежного автобусного сообщения для удовлетворения ваших потребностей в транспортном обслуживании и мы хотим услышать ваше мнение о проделанной работе!

Чтобы узнать больше о том, как отзывы местных жителей повлияли на концепцию дизайн-проекта скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line) и поделиться с нами своими отзывами и комментариями, посетите онлайн день открытых дверей посвященный скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line) по адресу: RapidRideILine.com



Этой зимой...

Мы публикуем информацию о скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line) и изменениях в обслуживании на юге округа Кинг (King), включая:

- Доработанный маршрут и месторасположение станций скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line)
- Проекты по улучшению проезжей части и перекрестков, которые помогут автобусам двигаться быстрее и быть более надежными.
- Проекты по улучшению доступа к автобусу пешком, на велосипеде или с помощью других средств для передвижения на колесах.
- Особенности дизайна станции, в том числе варианты освещения, мест для сидения, защиты от неблагоприятных погодных условий и многое другое.

Ниже представлены некоторые способы, с помощью которых вы можете внести свой вклад в развитие проекта:



Посетите наш день открытых дверей. Получить более подробную информацию и оставить свои комментарии на сайте: RapidRideILine.com можно в период с 28 января по 20 февраля.



Свяжитесь с транспортным управлением округа Кинг (King County Metro). Позвоните или напишите в отдел по взаимодействию с общественностью проекта РапидРайд (RapidRide) по телефону: 206-263-9768 или по адресу: rapidride@kingcounty.gov.



Подпишитесь на рассылку обновлений проекта. Подпишитесь на регулярную рассылку обновлений проекта на сайте: kingcounty.gov/metro/iline.

Есть ли у вас вопросы? Свяжитесь с отделом по взаимодействию с общественностью проекта РапидРайд (RapidRide) King County Metro
206-263-9768 | rapidride@kingcounty.gov



Learn more by visiting kingcounty.gov/metro/iline.
Consulte más información en kingcounty.gov/metro/iline.
Tìm hiểu thêm bằng cách ghé trang kingcounty.gov/metro/iline.
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访问 kingcounty.gov/metro/iline 了解更多信息。



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RAPIDRIDE

Tuyến RapidRide I Line: sẽ đến trạm dừng gần Quý vị nhất!

TUYẾN I LINE
RA MẮT VÀO
NĂM 2025

King County Metro đang tích cực làm việc để kết nối thành phố Renton, Kent, Auburn và khu vực xung quanh bằng dịch vụ xe buýt thường xuyên và đáng tin cậy, đáp ứng nhu cầu di chuyển của mọi người - chúng tôi rất mong nhận được góp ý của Quý vị!

Tìm hiểu thêm về cách thức ý kiến của cộng đồng tác động đến khái niệm thiết kế tuyến RapidRide I Line và chia sẻ phản hồi của Quý vị, bằng cách truy cập diễn đàn trực tuyến dự án RapidRide I Line tại: RapidRideILine.com



Mùa đông năm nay...

Chúng tôi sẽ chia sẻ thông tin về dự án RapidRide I Line cùng các cập nhật về dịch vụ ở phía nam Quận King, bao gồm:

- Địa điểm đặt trạm dừng và lộ trình hoàn chỉnh tuyến RapidRide I Line.
- Các dự án cải tạo đường sá và giao lộ, giúp xe buýt di chuyển nhanh chóng và đáng tin cậy hơn.
- Các dự án giúp người đi bộ, dùng xe lăn, xe đạp đến xe buýt dễ dàng hơn.
- Các đặc điểm thiết kế của từng trạm dừng, bao gồm hệ thống chiếu sáng, chỗ ngồi, các biện pháp bảo vệ khi thời tiết xấu và nhiều nữa.

Quý vị có thể tham gia theo một số cách thức sau:



Ghé vào diễn đàn trực tuyến của chúng tôi để tìm hiểu và góp ý trực tuyến từ 28 tháng 1 đến 20 tháng 2 tại RapidRideILine.com.



Liên lạc với Metro.

Gọi điện thoại hoặc email đến Bộ phận kết nối cộng đồng của RapidRide, theo số 206-263-9768 hoặc rapidride@kingcounty.gov.



Đăng ký nhận cập nhật dự án.

Đăng ký để thường xuyên nhận cập nhật dự án tại kingcounty.gov/metro/iline.

Có thắc mắc? Liên lạc Bộ phận kết nối cộng đồng của RapidRide

King County Metro

206-263-9768 | rapidride@kingcounty.gov



Learn more by visiting kingcounty.gov/metro/iline.

Consulte más información en kingcounty.gov/metro/iline.

Tìm hiểu thêm bằng cách ghé trang kingcounty.gov/metro/iline.

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访问 kingcounty.gov/metro/iline 了解更多信息。



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Appendix C: 60 percent design comment summary

Summary

Most community members provided comments related to station location, safety, accessibility, station features, service, and bike infrastructure. People were most vocal about station location, safety, and accessibility.

Detailed comments

Station location

AUBURN

- Please don't remove the bus stop on Auburn Ave at 1st St. for the hospital. I use this stop as an RN going to work in the morning when it is often very dark and dangerous to be walking even further to get to work. We also use this bus stop to discharge patients and provide them with bus vouchers to travel to their final destination.

KENT

- Thank you for changing the plan for the location of the stop at Smith and Titus in Kent down the hill from the Senior Center. The old and new locations are an equal distance from my house, but the new location will be so much safer and easier to access. I am guessing that it will also cost less to build there. (Northbound: E Smith St and E Titus St/ Jason Ave N)
- The closest station to my place is SE 256th St. and 101st Ave SE which is around 1.25 miles, approximately a 25 min walk. This route does not consider the south Kent or Scenic Hill area where we have been seeing a lot of new residential area growth. This area does not have good public transportation availability. Please consider having at least one station near Target/Home Depot.
- Just to be clear, these two spots are shown close together on the map, but they're actually about three blocks apart, right? That seems a little confusing. I understand Northbound near Willis doesn't offer much space with the rock retaining wall, etc. but at least the map shown here shouldn't show the two spots so close to each other. (Northbound: Central Ave S and E Meeker St)
- I would definitely prefer the intersection and stop between SE Carr Road and 108th Ave SE, since it serves more businesses directly and avoids multiple crossings and

better connection with Petrovitsky, Benson and Carr Roads. (Southbound SE 180th St and 108th Ave SE)

- This intersection is of concern. There are multiple reasons for this location be routed to another location. You are planning to place an entire bus station in front of our entire business. *(All sub-comments came in one email from one individual and are primarily regarding the Southbound Central Ave S and E Willis St stop and the Central Ave S and E Meeker St stop)*
 - The Kent Station is located blocks from Central/Willis.
 - We see plenty of space before Willis on the North Side, or on the Bridges Ave Corner where there is a much better option as it will not obstruct anybody's business or disrupt their operations with the nonsense that bus-stops are known for.
 - King County is not going to be maintaining the locations as certain areas are too scary or not worthy for them to be kept up. I'm sure in the beginning like any other place you may, but in the years to come, it will turn out like all of the other bus locations.
 - Central/ Willis is not a high traffic area for people getting on or off buses. Even at the current locations. The bus stops only attract the wrong activities around this location. The people getting on or off are only going to the 7-11 on Central and Willis to loiter all night long and maintain their drug activities. And seeing that the police are doing nothing and cannot do anything, this is just another plant for these things to go on.
 - You are planning to cover the entire front of our businesses, which we have NEVER seen in life before. This is not right and is inconsiderate.
 - You are asking for 800+ square feet for this location. No other stop on your route appears to even require this much space. Not even across the street on the East side of Central, where there's much more space and you are not planning on placing an entire bus station in front of anyone else's business on the East side of the street.
 - We feel that we are black owned and operated businesses, this is just another way to either run us out, bully us out of what we have established, and act like nothing is happening. There are other options for a location close to here that will work.
 - Noticing on this map, it looks like you have considered moving the Willis St. station from the East side to another location. Which would be great if you would also do the same for the West side and not place it directly in front of our businesses.

- This location is way too close to a busy intersection that has multiple accidents.
- King County does not keep the bus stops up, as I have knowledge of several locations where they are unmaintained.
- Getting on or off this location, there is nowhere to go, except commercial / warehouse businesses. So, we only see it as a place to hang for the drug heads, a new living place for the homeless, and other unwanted activities.
- Fights and drive-by shootings are known for bus stops, and we are very concerned that this is another factor as there are customers and people that may be a victim of stray bullets.
- You are asking that your bus station be butted up against our building, which there should be a rule to some sort of distance from doorways/ windows, etc. People will not only be loitering for this matter, leaning up against our building, tagging, breaking windows, which have already taken place without a bus station. We can only imagine what will happen if you are still considering.

RENTON

- I liked the original idea of not doing this intersection, rather in between Benson, Carr and Petrovitsky Road, since it serves more businesses directly and just a simple good crossing and timing, I prefer 108th Ave SE and SE Carr Road. (Northbound: SE 180th St and 108th Ave SE)
- I'm pretty sure there is a stop at 98th and Carr Rd, at PacMed. (601 S Carr Rd, Renton) There is a light there and the northbound and southbound stops are right there at the intersection. The map doesn't show if it has been, or will be, removed. Will this stop still exist? I have difficulty walking and these two stops get me to my appointments with little issue. They may not be popular stops, but they have made a world of a difference for me! (SE Carr Rd and Wells Ave S/ Mill Ave S/ 103rd Ave SE)

GENERAL

- Can you provide a map showing the locations of proposed stops?
- I like the spacing of the stops.

Safety

Bus stop and on-bus safety

AUBURN

- Is there going to finally be a traffic light at this intersection? Many people coming from WorkSource to take RapidRide I Line southbound are not walking up to cross at the 30th St/Auburn Way NE and walking back two blocks south to the bus stop, even if there's only 20-minute headway between buses. They will continue to risk crossing four lanes with a median turn lane to catch the bus. It has been this way going back to when the 150 ran down to south Auburn; I can vouch that I have seen this same pattern at the stop since '86. (Northbound: Auburn Way N and 28th St NE)

KENT

- Getting on or off this location, there is nowhere to go, except commercial / warehouse businesses. So, we only see it as a place to hang for the drug heads, a new living place for the homeless, and other unwanted activities. *(Please note that this comment is also repeated in the Station location section for Kent.)*
- Fights and drive-by shootings are known for bus stops, and we are very concerned that this is another factor as there are customers and people that may be a victim of stray bullets. *(Please note that this comment is also repeated in the station location section for Kent.)*
- For years and years this place has attracted drunks. I hope you have a good glass design for when they start breaking windows. (Southbound: SE 256th St and 101st Ave SE)

RENTON

- Many buses pass through Renton Highlands nearly empty all day and all evening. There is too much potential for criminal elements that prey upon Seniors.
- I won't ride a bus that travels through the crime areas of Renton. I suggest you Google this question, "Is Renton safe?" Look at the answer. Renton is identified as one of the highest crime cities in Washington state.

GENERAL

- King County Metro Transit doing something about the druggies on the bus would be a good start.

- King County Metro Transit, why do you have sheriffs escorting the RapidRides now? Seems a tad dystopian don't you think? How do you feel like this contributes to our ever-closer march towards complete fascism?
- I line is going to be a new home for drug addicts and homeless shelter.

Construction safety

AUBURN

- No comments received

KENT

- Please provide a safe route for the kids from the school with this construction that has ample lighting throughout. (Northbound: 108th Ave SE and SE 208th St)

RENTON

- No comments received

Accessibility

KENT

- 192nd east of 108th has fast, heavy traffic but partial, interrupted sidewalks, making it very dangerous to access on foot. Could you please consider putting sidewalks or at least parking bumpers on the shoulder so that pedestrians have protected paths on the full walkshed? I believe the most important part is on 192nd between 108th and 116th, but it would be also beneficial to extend west from 108th a couple blocks, and east to the Soos Creek trail entrance just after 124th, enabling a connection there (it's especially dangerous between 121st & 124th because of an incline). (Northbound 108th Ave SE and S 1)
- Some cars use 192nd as a shortcut between SR 167 and Interstate 405 and Fairwood or even Maple valley, and others prefer to drive very fast because it's straight, has few lights, and is in-between two police jurisdictions. As a result, there is often vehicle traffic well over the arterial speed limit of 40. (Northbound 108th Ave SE and S 1)
- East of 108th, there are many new, planned, and in-progress housing communities, as well as an elementary school. In particular, Youngs Lake Commons on 116th is affordable housing about 1/2 mile from the stop, and targeted for families, seniors

age 55+, and disabled persons. Residents there are unable to access this new stop on foot without walking in traffic for several blocks on 192nd. (Northbound 108th Ave SE and S 1)

- On 196th, the existing station (to be deleted) can be accessed on foot without walking in traffic, due to some parking bumpers being used to create a temporary sidewalk on that street. This is a great feature and should be replicated on 192nd. Thanks! (Northbound 108th Ave SE and S 1)
- Will there be a crossing signal installed at SE 224th St? (Northbound: 108th Ave SE and SE 217th St/ SE 216th St)
- I would definitely prefer the intersection and stop between SE Carr Road and 108th Ave SE, since it serves more businesses directly and avoids multiple crossings and better connection with Petrovitsky, Benson and Carr Roads. (Southbound SE 180th St and 108th Ave SE) (Please note this comment is repeated in the Station location for Kent)

GENERAL

- No comments received

Station features

AUBURN

- No comments received

KENT

- Something very resilient as the police and mayor have done little to get crime to be lower in this area. (Northbound: E Smith St and E Titus St/ Jason Ave N)

RENTON

- No comments received

GENERAL

- I would like to see the dollars spent on shelters that are focused on sturdiness rather than artistic value to prevent vandalism. Lighting for safety is also important. Thank you!

Service

AUBURN

- No comments received

KENT

- No comments received

RENTON

- Why is there no bus service direct from Highlands to St. Anthony Grade School?
- Why is there no bus service directly from Highlands to Coulon Park? I have paid taxes to build Coulon Park and cant use it in the good dry warm weather because there is no place to park. Coulon is used by folks from Rainier Beach, Mercer Island, Newcastle and Bellevue. School parties for these areas are held at Coulon. **
- At least one third of the citizens of Renton live in the Highlands and more are destined to reside there when new Highland's housing is completed. Highway 900 through Highlands has no bus cutouts for riders to board.
- Why is there no park access bus running to the Renton parks and Renton swim-recreational center, Coulon, Liberty Park, Park on Union, and the two Renton libraries? Also include shopping and restaurants at the landing**
- Hello, I am a resident of Renton. I would like to ask why there is no RapidRide bus line from Renton to Seattle. If I want to get to downtown Seattle, the major metropolitan center in our region, my only options are 2 bumpy, relatively slow local KC Metro lines. RapidRide lines serve neighborhoods to the West and North of downtown Seattle, but not people living in the South end. I have voted repeatedly for Sound Transit because I believe in public transit, but I do not see how Sound Transit funds are helping Renton. Can you explain this to me?
- I used to live in West Valley. Does that mean we will get a proper route all of the way to Southcenter again?
- It is too difficult to go to downtown Seattle to sign up for a Senior Pass. Why can't senior bus passes be available at Renton City Hall?
- The traffic fumes on Highway 900 are intense and burn my throat when one must wait for a bus on Highway 900.

- Renton pays high car tab taxes for light rail and has no light rail. All Renton citizens should get a free annual transit pass to visit the parks and shopping center because we are denied access to light rail. Renton would have had a City Council favoring rail access, but City Planners blocked such progress. Look at the rail system in Vancouver, Canada, and the easy park and ride lots and easy on and off access to the facility that runs 24 hours per day and includes the airport.
- I wish that RapidRide I Line would continue to Renton Landing, but there's another bus that will do that, so it's only a wish. (Southbound: Renton Transit Center – Transit Center)

GENERAL

- Such a fuss from making a bunch of stops. Why not just put more validators inside of the vehicles so people can stop holding the buses while paying for the rides. And stop accepting cash on the buses! Install vending machines on the bus and double the prices there. Regular riders must use the tap card!
- We feel as if we are being bullied into a situation, and you're trying to run out of the area. Which we are certain this is your ultimate goal.
- RapidRide is of poor quality!

Bike infrastructure

AUBURN

- No comments received

KENT

- No comments received

RENTON

- No comments received

GENERAL

- Where are the bikes in this?
- For all stops, it's ridiculous to configure bike lanes to go between the bus and the stop. That sets up an inevitable and unsafe conflict between 3 different transportation

modes. Riders with disabilities will be especially vulnerable and likely to be hurt in that configuration. The bike lane belongs behind the stop, like on Dexter Ave N and Roosevelt Way NE, to eliminate the conflicts between bikes, buses, and boarding/alighting riders.

Miscellaneous

RENTON

- What happened to Renton's' Neighborhood Watch Program? Why are there no longer any monthly reports from Cindy Parks about neighborhood crime and tips for crime prevention?

GENERAL

- Metro is part of the woke King County Government, so nothing will be done about them or those who never pay a fare.
- I think my only comment is that "I" is easily confused with "1", so maybe that letter should be skipped?
- Wait, your bus service takes care of more than one city. Unheard of!
- It just seems to me that at a time when inflation is wildly out of control, with the cost of goods rising about as fast as in the days of Jimmy Carter, and so many people having lost their jobs or their businesses, it is not the best time to be spending public funds. Rather, you all should be looking for ways to reduce our tax burden and tighten up spending, as each individual and family has to do.

** similar comment from one individual

Appendix D: Web Analytics Summary

Online Open House Reach

Metro launched an online open house website to provide information about RapidRide I Line project updates at 60 percent final design, with the opportunity for viewers to provide feedback through interactive comment boxes. Between Jan. 28, 2022 and Feb. 20, 2022, a total of 1,248 users accessed the online open house through direct, social, referral, and organic channels, resulting in 1,475 sessions with an average of 1 minute and 54 seconds spent on the site per session. The table below summarizes the traffic and behavior from users.

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit
/	1351	1065	117.32	1021	62.49%	58.92%
/rapidride-stations/	658	402	43.26	72	55.56%	22.34%
/stations/	149	133	130.72	6	66.67%	34.90%
/renton/	142	110	49.32	7	42.86%	21.83%
/renton-2/	125	100	90.41	9	88.89%	19.20%
/kent-2/	106	82	62.73	3	100.00%	21.70%
/speed-and-reliability/	104	83	61.72	1	0.00%	6.73%
/improved-access/	95	80	105.97	2	100.00%	23.16%
/next-steps/	88	70	65.45	5	66.67%	29.55%
/kent-1/	81	66	54.79	0	0.00%	7.41%
TOTAL	3830	2994	75.33	1521	65.83%	39.71%

Screenshot of RapidRide I Line online open house Google analytics report.

Most people, 40.2 percent, visited the online open house website directly, with the second most, 28.9 percent, coming through social media links.

The 60 percent design phase online open house had a 69 percent increase in number of visitors from the 30 percent design phase, which had 856 online open house visitors.

Community members shared 55 comments with Metro during this time – an increase of 55 percent from the previous phase. While most community members submitted feedback through the online open house website, some community members sent direct emails, and others commented on social media posts with their input.

Source / Medium	Users	New Users	Sessions	Bounce Rate	Pages / Session	Avg. Session Duration
(direct) / (none)	509	495	589	71.65%	2.24	84.34
m.facebook.com / referral	148	148	149	77.18%	1.48	28.05
lnks.gd / referral	119	119	129	62.79%	2.77	156.17
t.co / referral	84	84	88	59.09%	2.49	66.27
kingcounty.gov / referral	71	56	102	41.18%	4.09	238.28
lm.facebook.com / referral	64	64	67	70.15%	2.25	60.87
l.facebook.com / referral	56	52	69	76.81%	1.78	63.97
google / organic	54	47	74	43.24%	3.69	256.93
govdelivery / email	42	42	48	60.42%	1.88	70.63
kingcountymetro.blog / referral	27	22	32	53.13%	3.19	211.69
content.govdelivery.com / referral	19	19	21	66.67%	2.24	46.76
facebook.com / referral	16	15	20	90.00%	1.15	1.10
ilovekent.net / referral	15	15	18	77.78%	2.33	86.17
bing / organic	14	12	21	57.14%	2.19	124.00
rentonwa.gov / referral	9	8	10	50.00%	2.10	155.90
seattlechinese.com / referral	5	4	14	92.86%	1.07	63.50
statics.teams.cdn.office.net / referral	5	4	7	85.71%	1.14	10.14
OandO / BrandAwareness	4	4	4	100.00%	1.00	0.00
baidu / organic	2	2	2	100.00%	1.00	0.00
duckduckgo / organic	2	2	2	100.00%	1.00	0.00
yahoo / organic	2	2	2	0.00%	3.50	444.00
aqua.kingcounty.gov / referral	1	0	2	100.00%	1.00	0.00
edit.kingcounty.gov / referral	1	0	2	100.00%	1.00	0.00
link.edgepilot.com / referral	1	1	1	100.00%	1.00	0.00
nvnorthwest.com / referral	1	1	1	100.00%	1.00	0.00
webhelper.centurylink.com / referral	1	1	1	0.00%	3.00	474.00
TOTAL	1,259	1,220	1,475	65.83%	2.52	114.29

Screenshot of RapidRide I Line online open house Google analytics report.

Social Media

Metro posted multiple times on social media, including Facebook/Instagram and Twitter, about the opportunity to weigh in on the RapidRide I Line project through the online open house. Social media metrics indicate that Twitter posts engaged 161 people directly, while Facebook/Instagram posts engaged over 1,000 people directly. Below are tables representing the reach of each social media post on their respective platforms.

For analysis purposes, post impressions refer to the number of times the post was on a screen. A post's reach indicates the unique number of people who saw the post at least once. (Reach is different from impressions, which may include multiple views of the posts by the same people. This metric is estimated and not provided on Tweets.) Post engagement refers to the number of times people engaged with the post through reactions, comments, shares, views, and clicks.

Twitter

Date	URL	Impressions	Engagement	Link clicks
Jan. 28, 2022	Link	4,544	82	28
Feb. 8, 2022	Link	1,830	22	11
Feb. 16, 2022	Link (English)			
	Chinese	1,024	16	0
	Spanish	1,454	16	0
	Vietnamese	1,314	11	1
Feb. 20, 2022	Link	1,295	14	5

Facebook

Date	URL	Impressions	Reach	Engagement	Link clicks
Jan. 28, 2022	Link	739	683	32	17
Feb. 8, 2022^	Link	223	214	3	2
Feb. 10, 2022*	Link	15,948	12,344	706	620
Feb. 16, 2022**	Link	24,404	14,353	344	94
Feb. 17, 2022^	Link	179	173	1	1

*Boosted \$100 | **Boosted \$200 | ^ Post on Condado de King Facebook page

Metro's Facebook page has 19,000 followers, while Metro's Facebook page for Spanish speakers, Condado de King, has 5,800.

Metro posted once on Instagram. The Instagram post directed people to the online open house link, accessible via Metro's "link tree", located in their Instagram biography. Instagram does not report on link clicks.

Instagram

Date	URL	Impressions	Reach	Link Clicks
Jan. 28, 2022	Link	513	408	Not available

The following are examples of posts that Metro has shared across its social media accounts.

King County Metro Transit
February 16 at 6:04 PM · 🌐

Metro uses community input to make sure RapidRide I Line works for everyone. Visit <https://rapidrideline.com> now through February 20 to learn more and to share your valuable input with the Metro design team on the stations you use most. 🗓️ Only a few days left to provide feedback!

Español (Spanish) – Sólo quedan unos días: ¡comparta su opinión hoy! Metro incorporó la opinión de la comunidad para asegurarse de que la línea I de RapidRide sea para todos. Visite <https://rapidrideline.com/?lang=es> hasta el 20 de febrero para más información sobre RapidRide y compartir su opinión con el equipo de diseño de Metro sobre las estaciones que más usa.

简体中文 (Simplified Chinese) – 仅剩几天：今天提供您的反馈！ Metro 利用了社区意见来确保 RapidRide I Line 适合所有的市民。请于 2 月 20 日前访问 <https://rapidrideline.com/?lang=zh-hans> 以了解有关 RapidRide 的更多信息，并与 Metro 设计团队分享关于您最常使用的车站的反馈意见。

Русский (Russian) – Осталось всего несколько дней - оставьте свой отзыв сегодня! Транспортное управление округа Кинг (King County Metro) приняло во внимание отзывы населения, для того чтобы скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) была удобна для всех. Посетите сайт: <https://rapidrideline.com/?lang=ru> до 20 февраля, чтобы узнать больше о линии РапидРайд (RapidRide) и поделиться с командой проектировщиков транспортного управления округа Кинг (King County Metro) своим мнением о станциях, которыми вы пользуетесь чаще всего.

Tiếng Việt (Vietnamese) – Chỉ còn một vài ngày nữa thôi: hãy góp ý ngay hôm nay! Metro dựa trên ý kiến đóng góp của cộng đồng để đảm bảo tuyến RapidRide I Line phù hợp với tất cả mọi người. Truy cập <https://rapidrideline.com/?lang=vi> từ nay đến ngày 20 tháng 2 để tìm hiểu thêm về dịch vụ RapidRide và chia sẻ góp ý của Quý vị với nhóm thiết kế của Metro về các trạm dừng Quý vị hay sử dụng nhất.

See Translation



King County Metro Transit
February 10 at 12:12 PM · 🌐

King County Metro is finalizing station designs for RapidRide I Line, coming in 2025! RapidRide I Line will upgrade the current Route 160, between Renton, Kent, and Auburn. Visit <https://rapidrideline.com/> until February 20 to learn more and provide your feedback.

Español (Spanish) – King County Metro está finalizando el diseño de las estaciones de la línea I de RapidRide, ¡que llegará en 2025! La línea I de RapidRide mejorará la actual ruta 160, entre Renton y Auburn. Visite <https://rapidrideline.com/?lang=es> hasta el 20 de febrero para obtener más información y para compartir su opinión.

中文 (Chinese) – King County Metro 正在确定 RapidRide I Line 的车站最终设计，它将于 2025 年推出！请于 2 月 20 日前访问 <https://rapidrideline.com/?lang=zh-hans> 以了解更多信息并提供反馈。RapidRide I Line 将升级目前位于 Renton 和 Auburn 之间的 160 号公交车。

Русский (Russian) – Транспортное управление округа Кинг (King County Metro) завершает разработку проектов станций скоростной автобусной линии РапидРайд Ай-лайн (RapidRide I Line), которая будет запущена в 2025 году! Скоростная автобусная линия РапидРайд Ай-лайн (RapidRide I Line) усовершенствует текущий маршрут 160 (Route 160) между городами Рентон (Renton) и Оберн (Auburn). Посетите сайт: <https://rapidrideline.com/?lang=ru> до 20 февраля, чтобы получить дополнительную информацию и поделиться своими отзывами и комментариями.

Tiếng Việt (Vietnamese) – King County Metro đang hoàn thiện thiết kế trạm dừng cho tuyến RapidRide I Line, ra mắt vào năm 2025! Dự án RapidRide I Line sẽ nâng cấp tuyến 160 hiện tại, từ Renton đến Auburn. Vui lòng truy cập <https://rapidrideline.com/?lang=vi> từ nay đến ngày 20 tháng 2 để tìm hiểu và góp ý!

See Translation



RAPIDRIDELINE.COM

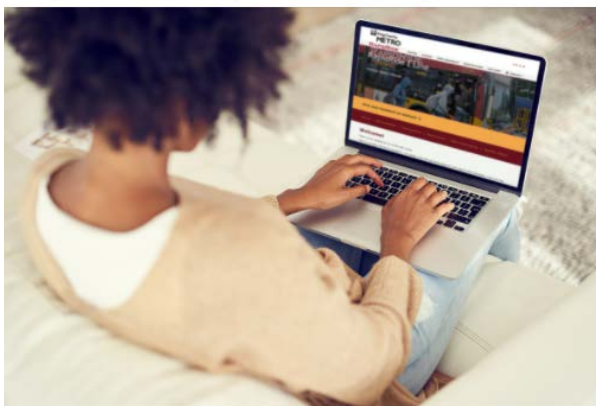
Home - King County Metro Rapid Ride I Line

Metro is currently refining the RapidRide I Line design. Click through these p...

Learn more

King County Metro Transit
January 28 · 🌐

King County Metro is finalizing station designs for RapidRide I Line, coming in 2025! 🗓️ RapidRide I Line will connect the cities of Renton, Kent, and Auburn with fast, frequent, reliable transit service. Visit [RapidRideLine.com](https://rapidrideline.com) until February 20 to learn more and provide your feedback.



Tweet

King County Metro
@kcmetrobus

South King County, Metro heard you!

We used community feedback to work on RapidRide I Line plans and we're ready to share progress.

🗓️ Visit [RapidRideLine.com](https://rapidrideline.com) until February 20 for project updates and to provide feedback on the stations you use most.



5:11 PM · Feb 8, 2022 · Twitter Web App

Metro boosted the Feb. 10, 2022 and Feb. 16, 2022 Facebook posts, based on distance to the Rapid Ride I Line route and stations. The campaign Click Through Rate (CTR) of 1.00% was above industry standards (between 0.8% and 0.9%).

Facebook Boosted Results Overview

Boost Date	Post Preview	Paid Reach	Clicks	Click Through Rate (CTR)	Spend	Cost Per Click (CPC)
2/10/2022	"King County Metro is finalizing station designs for RapidRide I Line, coming in 2025! RapidRide I Line will..."	12,337	172	1.39%	\$100.00	\$0.58
2/16/2022	"🚶🚗 Metro uses community input to make sure RapidRide I Line works for everyone..."	14,234	94	0.66%	\$200.00	\$2.13
TOTAL		26,571	266	1.00%	\$300.00	\$1.13

Appendix E: Community Based Organizations (CBO) Engagement

Organization	Contact Name	Phone Number	Email Address
Asian Counseling and Referral	Jocelyn Lui	206-695-7579	jocelyn@acrs.org
Auburn Senior Center	Megan Mummert	253-288-7441	mmummert@auburnwa.gov
Catholic Community Services, South King County	Johanna Cherland	253-797-7189	johannac@ccsww.org
Centro Rendu	Mirya Munoz Roach	253-499-4245	executivedirector@sudpseattle.org
El Centro De La Raza	Estela Ortega	206-957-4613	eortega@elcentrodelaraza.org
Helping Link – Một Dấu Nối	Minh-Duc Nguyen	206-568-5160	mdnguyen@helpinglink.org
Kent Cultural Community Board	Uriel Varela	253-856-6064	CCB@kentwa.gov
Kent Senior Center	Cindy Robinson	253-856-5162	crobinson@kentwa.gov
King County Housing Authority	Jenna Smith	206-826-5339	jennas@kcha.org
Latino Community Fund	Marisol Morales		marisol@latinocommunityfund.org
Lighthouse for the Blind	Robert Hanna	206-484-2531	rhanna@seattlelh.org
Living Well Kent	Shamso Issak	253-457-2964	info@livingwellkent.org
	Riham Xashi	571-471-5976	riham@livingwellkent.org
	Duane Parker	253-939-2202	info@nexus4kids.org
Nexus Youth and Families			
REACH Center of Hope	Rev. Bianca Davis-Lovelace	425-277-7594	bianca@reachrenton.org
	Lauren Faranins	206-957-2029 x227	
Refugee Women's Alliance - Kent Office	Molly Donavon	253-246-4003	molly@rewa.org
	General	253-859-6197	
South King County Mobility Coalition	Bebhinn Gilbert	425-943-6731	bgilbert@hopelink.org
Ukrainian Community Center	Olga Labaz	425-430-8229	olabaz@uccwa.org
	Oleg Pinda	206-369-6398	
Kandelia (Formerly Vietnamese Friendship Association)	Sieng Douangdala	206-760-1573	sieng.douangdala@kandelia.org
Auburn Food Bank	Debbie Christian	253-833-8925	debbiec@theauburnfoodbank.org
Auburn Valley YMCA	Kerry Ashby	253-833-2770	kashby@seattleyymca.org
Chief Seattle Club		206-715-7536	development@chiefseattleclub.org
Consejo		253-579-1998	
Emergency Feeding Program	Lebrandy Franklin	425-277-0300	lfranklin@emergencyfeeding.org
Friends of Little Saigon		253-245-9341	info@flsseattle.org
GEM (Glover Empower Mentoring)	Kendrick Glover or Sylvester Craft	253-277-2726	gempowermentoring@gmail.com
Kent Food Bank and Emergency Services	Jeniece	253-520-3550	kentfoodbank@gmail.com
Kent Community Foundation	Brenda Farwell	206-786-1546	brendafarwell@comcast.net
King County Alliance for Human Services	Pamela Raphael	425-495-7746	pam@kingcountyalliance.com
Neighborhood House—Worksource Auburn	Ali Scego	206-461-4568 x4321	alis@nwha.org
	General	253-804-1177	
Neighborhood House—Worksource Renton	Nathan Buck	206-461-8430 x2090	nathanb@nhwa.org
	General	206-205-3500	
Para Los Ninos	Enid Baerga Carrasquillo	206-241-7900	
Renton Senior Activity Center	Lisa Wivag	425-430-6633	
Renton YWCA		425-264-1400	
Seattle-King County Public Health	Daphne Pie	206-263-8369	daphne.pie@kingcounty.gov
Sound Generations	Joanne Donohue	206-448-5757	joanned@soundgenerations.org
South Renton Connection	Jeff Dineen		president@southrentonconnection.org
WorkSource Tukwila	Patti Gravel	206-477-7000	patti.gravel@kingcounty.gov
World Relief	Caitlyn Wasley	253-277-1121	cwasley@wr.org

Appendix E: Business Engagement

Business Name	City	Parcel Address
AgriShop Auburn Ace Hardware	Auburn	308 W Main St
Auburn Downtown Association	Auburn	222 E. Main St., Suite A
Auburn Municipal Airport	Auburn	2143 E St NE, Suite 1
Auburn School District	Auburn	915 Fourth Street NE
El Palacio Latin Market	Auburn	2109 Auburn Way N
Green River Community College	Auburn	12401 SE 320th St
Muckleshoot Casino	Auburn	2402 Auburn Way S
Orion Industries	Auburn	1590 A Street NE
Skill Inc.	Auburn	715 30th Street NE
Tienda Mexicana La Bonita	Auburn	4111 A St. SE #101
Mcneeley Manufacturing,	Auburn	
Sin Pancho Mexican Restaurant And Bar	Auburn	4202 Auburn Way N
White River Buddhist Temple	Auburn	3625 Auburn Way N
Valley Buick GMC, INC	Auburn	3104 Auburn Way N
Novak Mold Removal & Remediation	Auburn	2802 Auburn Way N
Armstrong	Auburn	2709 Auburn Way N
El Rinconsito	Auburn	2101 Auburn Way N
Verdant auto sales	Auburn	1516 Auburn Way N
Auburn Public Health Center	Auburn	901 Auburn Way N
HealthPoint Auburn North	Auburn	923 Auburn Way N
Fred Meyer	Auburn	801 Auburn Way N
Bank of America	Auburn	18 Auburn Way N
Euro Food and Deli	Auburn	113 49th St NE

Business Name	City	Parcel Address
Smoke Cheap Price	Auburn	2120 Auburn Way N
Java Girls Drive Thru Espresso, Beankini Espresso	Auburn	2102 Auburn Way N
Safeway	Auburn	101 Auburn Way N
Circle Creek Therapy	Auburn	110 2nd St. SW
PNW Coffee CO		
MultiCare Auburn Medical Center		
Traffic Graphics NW Inc	Auburn	4204 Auburn Way N
Highline College	Des Moines	2400 S 240th St
Accesso ShoWare Center	Kent	625 W James St
Amazon Fulfillment Center BFI4 MAIN	Kent	20526 59th Pl S
Bridge USA Education	Kent	18230 E Valley Hwy #140
Carpinito Brothers	Kent	1148 Central Ave N
Great Wall Shopping Center	Kent	18230 East Valley Highway
Green River Community College - Kent Campus	Kent	417 Ramsay Way, Suite 112
Kent Downtown Partnership	Kent	202 W Gowe St # A
Kent School District	Kent	12033 SE 256th St
Kent Station Management	Kent	417 Ramsay Way, Suite 110
Kent Teaching and Toys	Kent	225 West Meeker St
La Huerta Mexican and Latin Market	Kent	405 E. Smith St
Royal Nail Spa	Kent	841 Central Ave N
Rosengren Dental	Kent	24722 104th Ave SE
Law Office of Erik P. Kaeding	Kent	24837 104th Ave SE
Taqueria El Asadero	Kent	25415 104th Ave SE
Super Sew	Kent	25441 104th Ave SE
Jot Indian Sweets & Restaurant	Kent	25445 104th Ave SE
Zardozie Boutique		
Cut Pros Barber Shop		
Boost Mobile	Kent	25451 104th Ave SE

Business Name	City	Parcel Address
Sav-On Insurance Mimi's Hair Solutions	Kent	25451 104th Ave SE
Jiffy Lube	Kent	10312 SE 256th St
Haven Apartment Homes	Kent	25426 98th Ave S
Wendy's	Kent	505 E Smith St
Lucky House Chinese Restaurant	Kent	317 E Smith St
Meridian Dental Clinic	Kent	422 E Smith St
Bonaci Fine Jewelers	Kent	224 Central Ave N
Torklift Central	Kent	322 Railroad Ave N
A&N Hair Salon	Kent	106 Central Ave N
Hong Kong Market	Kent	111 Central Ave S
Discount Automotive Services	Kent	1036 Central Ave S
D K Market	Renton	720 Lind Ave SW
Pima Medical Institute	Renton	555 S Renton Village Pl
Queens Hair and Beauty Supply	Renton	504 Renton Center Way SW
Renton Landing	Renton	828 N 10th Pl
Renton School District	Renton	300 SW 7th St
Renton Technical College	Renton	3000 NE 4th St
Uwajimaya Renton	Renton	501 South Grady Way 710 S
ARCO Gas/ AMPM	Renton	Grady Way
Sentinel Pest Control	Renton	707 S Grady Way
Talbot Hill Elementary school	Renton	2300 Talbot Rd S
Valley Medical Center	Renton	400 S 43rd St
Springfield Apartments	Renton	18414 108th Ave SE
ARCO Gas/ AMPM	Renton	710 S Grady Way
Sentinel Pest Control	Renton	707 S Grady Way
Talbot Hill Elementary school	Renton	2300 Talbot Rd S

Business Name	City	Parcel Address
Valley Medical Center	Renton	400 S 43rd St
Springfield Apartments	Renton	18414 108th Ave SE