Exhibit 8 - Glossary of Terms

Term	Definition
Acceptance or Accepted	Written documentation of the County's determination that the Proposer's work has been completed in accordance with the Contract.
County	King County
CMS	Case Management System
Deliverables	All of the goods, products, services, work, work product, items, materials, and property to be created, developed, produced, delivered, performed or provided by or on behalf of, or made available through, Proposer (or agent, contractor or subcontractor of Proposer) in connection with this Contract.
EBS	Enterprise Business System, this is King County's Oracle Finance System
PAO	The King County Prosecuting Attorney's Office, represents the state and county in both criminal and civil legal matters
Functional Testing	Functional testing is a software testing process used within software development in which software is tested to ensure that it conforms with all requirements
Interface	Custom Software that is developed by Proposer for transmitting Data between the Solution and other systems
Go-Live	The date when the Solution will be fully implemented, as specified in the Scope of Work, for staff to begin using its entirety, in production
KCIT	King County Information Technology Department, responsible for IT services for King County
Proposer	The vendor that is responding to the RFP with a Proposal
Provide	Furnish without additional charge
REST	Representational State Transfer relies on a stateless, client-server, cacheable communications protocol

Records Management	Records Management is the systematic management of records—whether matter-based, case-based, or administrative—across their entire lifecycle to ensure legal and organizational compliance. It involves establishing and refining retention schedules, generating notifications when records approach disposal, and supporting both manual and automated dispositions. Through seamless integration with platforms like Evidence.com, Records Management preserves records under legal holds, tracks all disposition events, and maintains thorough audit trails. Ultimately, this ensures transparency, accountability, and lawful recordkeeping.
SaaS	Software as a Service
Scrum	An iterative and incremental agile software development framework for managing product development
Solution	The Software, configuration, templates, reports, database, data, interfaces, website, and related functionality defined by this Scope of Work
SOW	Scope of Work; The division of work to be performed under a contract in the completion of a project
System Administrator	A County User who is responsible for the upkeep, basic configuration, and reliable operation of the Solution in conjunction of the Proposer.
Training Environment	A place where a full copy of the production Solution is available for Users to train and learn about the Solution
Training Scripts	Scripts that have suggestions on how to use the Solution
UAT	User Acceptance Testing is a phase of the Solution testing process. During UAT, actual King County Solution users test the Solution to make sure it can handle required tasks in real-world scenarios, according to specifications.
Work	Everything to be provided and done for the fulfillment of the Contract and shall include services, goods and supplies specified under this Contract, including Contract Amendments.