Programs and Services

Language assistance is available across **all** King County Sheriff's Office (KCSO) **programs and services**, including:

- **Emergency & Public Safety Services:** 911 communications, investigations, accident reports, online reporting
- **Licensing & Records:** Concealed pistol licenses, firearm-related services, records requests, clearance letters
- **Legal & Court Services:** Protection orders, evictions, civil bench warrants, serving legal documents
- **Community & Support Services:** Sex offender registry and search, Therapeutic Response Unit, U and T Visa certifications

Phone numbers vary by program or service. We recommend visiting our website to find contact information for the program you're trying to reach.

Learn more about all KCSO programs and services at: **kingcounty.gov/services**

KCSO Police services in your community!

Precinct 2
801 228th Ave SE, Suite 202
Sammamish, WA 98075
206-263-9133

Precinct 3
22300 SE 231st St.
Maple Valley, WA 98038
206-477-6446

Precinct 4
14905 6th Ave SW
Burien, WA 98166
206-477-2200

KCSO serves **unincorporated King County areas** and **multiple contract cities and agencies**, including Beaux Arts, Burien, Carnation, Covington, Kenmore, King County Int'l Airport, City of Maple Valley, Metro Transit, Muckleshoot, Newcastle, North Bend, Sammamish, SeaTac, Shoreline, Sound Transit, Skykomish, and Woodinville.

Emergency and Reporting

- **For emergencies: Call 911**
  Available 24 hours a day.
  Tell the dispatcher you need an interpreter.
- **For non-emergencies: 206-296-3311**
- **For online reporting: kingcounty.gov/sheriff**

King County

SHERIFF
KING COUNTY

Language Access

Learn about language services available to you!

This brochure is available in multiple languages.

Scan the QR code to view translations.

KCSO E-187 (5/26) Eng

Your right to language access

The King County Sheriff's Office (KCSO) provides language assistance so everyone in our community can access our services. If you have difficulty speaking, reading, writing, or understanding English, **you have the right to free language assistance.**

Language assistance is provided in compliance with **Title VI of the Civil Rights Act of 1964** and helps ensure all members of our community can effectively communicate with KCSO.

Language access helps keep everyone safe. Safety is our top priority.

Anyone can receive services regardless of immigration status.

What language services does King County Sheriff's Office (KCSO) provide?

- **Written translations**, including letters, notices, forms, and instructions

- **Interpretation services**, by video, phone, or in person

- **Certified bilingual deputies and staff,** available in some languages

KCSO members will ask if you need language assistance when they interact with you, and you may also request it at any time.

If you have questions about language services at KCSO, please contact us at: kcsolanguageaccess@kingcounty.gov.

Language support is especially important when you are:

- Interviewed by deputies/officers
- Read your rights
- Given forms to fill out
- Formally questioned

How do I request language support?

If you need help communicating with KCSO, inform a deputy or any KCSO member.

If you can speak some English:

- Say: "I would like an interpreter. I speak [your language]."

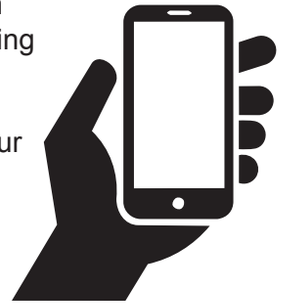
The KCSO member will use Language Line to connect you with a professional interpreter.

If you don't speak English at all:

- The KCSO member will use a "Point to Your Language" booklet or app to identify your language.
- The KCSO member will use Language Line to connect you with a professional interpreter.

What is Language Line?

Language Line is a phone or video service KCSO members use to **quickly** connect you with a qualified interpreter in over **240 languages**, including **American Sign Language (ASL).** This allows us to communicate with you in your preferred language.



I know some English. Do I really need an interpreter?

YES. Even if you speak or understand some English, an interpreter helps you:

- Prevent misunderstandings
- Give accurate information
- Understand your legal rights
- Request services like victim services or translated forms

Is it okay to ask for an interpreter?

YES. Everyone has the right to understand information and communicate in the language they're most comfortable using.

Can my child, family member, or a bystander interpret for me?

NO. KCSO does not use family members, children, or bystanders as interpreters, except in urgent situations involving immediate safety concerns, as defined by KCSO policy.

Tip for using an interpreter

When you are connected with an interpreter

- Speak slowly and in short sentences.
- Pause often so the interpreter can speak.
- Take turns speaking. Do not talk over each other.
- Ask for clarification anytime.