

Lynnwood Link Connections

Phase 2 Public Engagement Summary

January-March 2023



Phase 2 Engagement – Service Concepts

Conducted January-March 2023

Goals

The purpose of Phase 2 engagement was to inform the general public—including riders in impacted communities—about the Service Concepts network, and to collect feedback on how the concept routes addressed priority mobility needs. The Service Concepts network plan contained proposed bus routes, designed by Metro and using Phase 1 priority mobility needs, to best support mobility options within the project area. By receiving specific feedback on the Phase 2 Service Concepts, Metro can learn more about community needs and how they should inform the final proposal of bus routes for Phase 3 community engagement.

Outreach, engagement and feedback evaluation included a focus on Metro’s priority populations¹, who are an important part of the agency’s customer base. Project materials and the 2 survey are available in 11 languages

Following the public engagement phase, the Mobility Board and Partner Review Board helped further prioritize community feedback and discussed important trade-offs that would be used in developing the Phase 3 Service Proposal. The Mobility Board’s priority rankings are shown in the chart below.

Metro staff also evaluated qualitative feedback from community groups, in-person outreach, comments submitted to Metro outside of the survey, focus groups and other meetings. This feedback was also categorized through priority population status, when known.

Priority populations include community members who may have a household income of \$35,000 or less, have a disability, are immigrants or refugees, speak exclusively a language other than English at home or identify as a race and/or ethnicity other than Non-Hispanic White.

What we Learned in Phase 2 Engagement

During Phase 2, Metro received 3,182 complete survey responses, and an additional 2,330 partial responses. In addition to survey feedback, Metro received qualitative feedback on the Phase 2 Service Concepts through:

- Outreach and feedback from four Community-Based Organization partnerships.
- 15 meetings with key audiences including income-eligible housing providers, educational institutions, neighborhood groups, city councils, elected leaders and transit advisory groups.
- More than 115 hours of in-person outreach at community and transit locations.
- Three online virtual open houses.
- Written comments through Metro's HaveASay email.

Select demographic information from survey respondents includes the following.

- 37% identified as a priority population
- 22% identified as living with a disability
- 21% identified as not having access to a vehicle
- Respondents by age:
 - Under 25 – 10%
 - 25-34 – 18%
 - 35-44 – 18%
 - 45-54 – 14%
 - 55-64 – 12%
 - 65+ – 11%
 - Blank – 17%
- The majority of respondents live in the following cities (in order of most responses):
 1. Seattle
 2. Shoreline
 3. Lynnwood
 4. Bothell
 5. Lake Forest Park

In evaluating the feedback received through the survey and qualitative feedback through the engagement listed above, Metro identified eight main areas to work on within the concept network. Areas for smaller potential changes were also noted in order to address community feedback, especially in relation to issues raised by priority populations.

These eight main areas, as well as the Mobility Board's priority rankings, are displayed in the chart below.

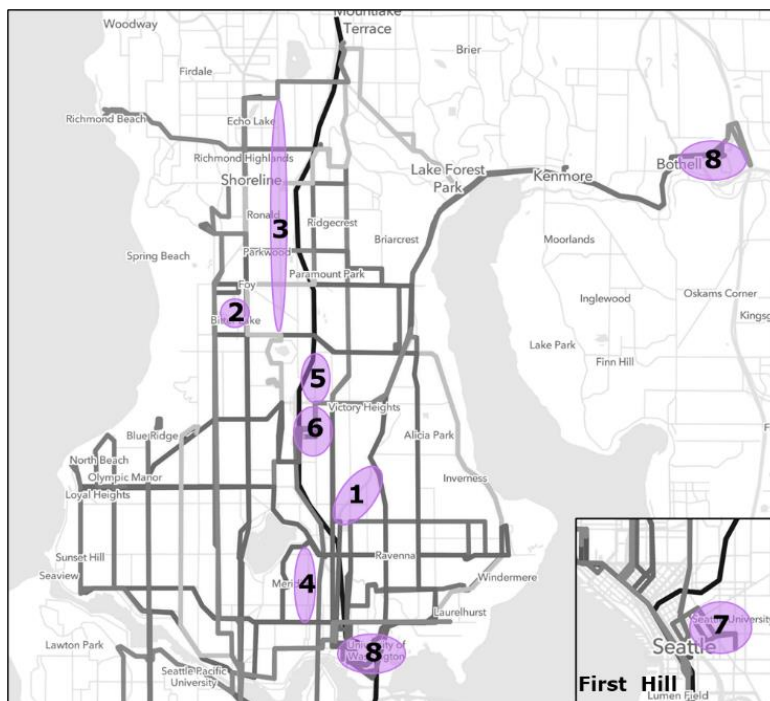
The **Overall Mitigation Priority** includes the project's three decision-making factors of equity, engagement and transit network design. The **Level of Resources Needed to Address** notes how many transit service hours would need to be shifted from other routes to address each issue.

Main Issue Areas from Phase 2 Engagement

#	Issue Area	Overall Mitigation Priority	Level of Resources Needed to Address	Mobility Board Priority Level
1	Lake City Way service removal between NE 75th and NE 92nd	High	Medium	High
2	Linden Ave service removal at 135th	High	Medium	High
3	Meridian Ave service removal between N 130th St and 200th St	Medium	High	Low
4	Latona Ave service removal between Green Lake Way and NE 45th	Low	Medium	Low
5	5th Ave NE service removal between NE 125th and NE Northgate Way	High	Medium </td <td>Medium-High</td>	Medium-High
6	Rt 75 change not connecting to Northgate	Low	Medium	Low
7	Loss of direct connections to First Hill from NW King County	Medium	High	Low-Medium
8	Dissatisfaction with new Bothell to UW connection	Medium	High	Low

Map of Main Issue Areas from Phase 2 Engagement

Numbers on the map reference numbers of the chart above.



Look ahead

In Phase 3, the last major public engagement phase, engagement is planned for specific areas and audiences where the Service Proposal has changed from Phase 2, as well as equity priority areas where proposed changes may serve different corridors than current routes. Key audiences engaged in Phase 2, such as Community-Based Organizations, housing providers, educational institutions and other identified priority audiences, will be reengaged during Phase 3.

General public engagement will also provide opportunities for everyday riders and residents to review the route proposals and provide feedback on how the transit network proposal would improve or otherwise change overall mobility options. The majority of this engagement is expected to occur at transit locations, community centers, local events and various communications channels.

If you would like more information in your preferred language, please visit our Lynnwood Link Connections project page ([Lynnwood Link Connections - King County Metro Transit](#)) or contact us at haveasay@kingcounty.gov

Póngase en contacto con nosotros

Por correo electrónico (en el idioma que prefiera) a: haveasay@kingcounty.gov

联系我们

以电子邮件（以您的首选语言）发送至：haveasay@kingcounty.gov

聯絡我們

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Свяжитесь с нами

Пишите нам (на удобном вам языке) на адрес электронной почты: haveasay@kingcounty.gov

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Makipag-ugnayan sa amin

Sa pamamagitan ng email (sa wikang gusto mo) sa: haveasay@kingcounty.gov

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