2023 UDS Data

HCHN Governance Council April 15, 2024

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Agenda

- Brief the governance council on UDS overview and performance measurements, including clinical measures
- Share 2023 UDS numbers:
 - Patients
 - Demographics
 - Visits
 - Clinical Measures
 - High Blood Pressure (Hypertension)
 - Diabetes



Purpose

 GC responsibility is to make sure we are complying with <u>HRSA needs assessment</u> and <u>board authority</u> requirements

 This includes reviewing UDS/330h grant patient and service data



UDS Overview

The UDS is a standard data set that is reported annually by each Health Center Program (including 330h) to the Health Resources and Services Administration (HRSA). Our report includes patients and visits at our main and occasional sites.

- Core information includes:
 - patient demographics
 - services provided (visits)
 - clinical processes and health outcomes
 - staffing, costs, and revenues
- What is a visit?
 - Encounters between a patient and a licensed or credentialed provider who exercises independent professional judgment in providing services that are: documented, individual, in-person or virtual, at an approved site

- What is a patient?
 - Clients with at least one visit (as defined above) in the calendar year
- Service categories, or types of services:
 - Medical
 - Dental
 - Behavioral Health
 - Substance Use
 - Enabling
 - Other (Nutrition)



2023 UDS Update to Race & Ethnicity Categories

- Update in 2023 expands options for how race & ethnicity are reported on in the UDS:
 - Asian
 - Asian Indian
 - Chinese
 - Filipino
 - Japanese
 - Korean
 - Vietnamese
 - Other Asian
 - Pacific Islander
 - Native Hawaiian
 - · Other Pacific Islander
 - Guamanian or Chamorro
 - Samoan

- Hispanic, Latino/a, or Spanish
 - Mexican, Mexican American, Chicano/a,
 - Puerto Rican
 - Cuban
 - · Another Hispanic, Latino/a, or Spanish Origin
 - Hispanic, Latino/a, or Spanish Origin Combined
 - · Not Hispanic, Latino/a, or Spanish Origin
- No change to:
 - Black/African American
 - American Indian/Alaska Native
 - White
 - More than one race
 - Unreported/Chose Not to Disclose



Health Care for the Homeless Network Performance Measurement Dashboard

Year 2023

How many people living homeless are we reaching?

Target: Total:

21,838 99.5%

2022: 21,648 2021: 20,768 2020: 19,494

Percent Met:



What services are patients receiving?

21,957

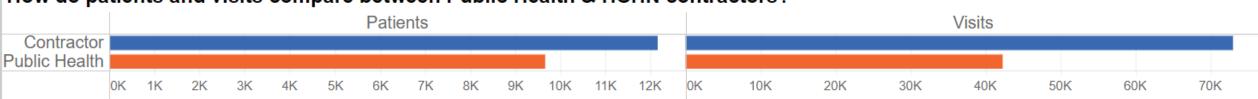
Patients served in previous years:

| | # | Target | % Met |
|---------------|--------|--------|-------|
| Medical | 12,007 | 16,314 | 73.6% |
| Dental | 3,265 | 4,350 | 75.1% |
| Mental Health | 3,492 | 5,438 | 64.2% |
| Substance Use | 3,678 | 3,698 | 99.5% |
| Enabling | 2,712 | 3,045 | 89.1% |
| Nutrition | 553 | | |

How many visits by service category?

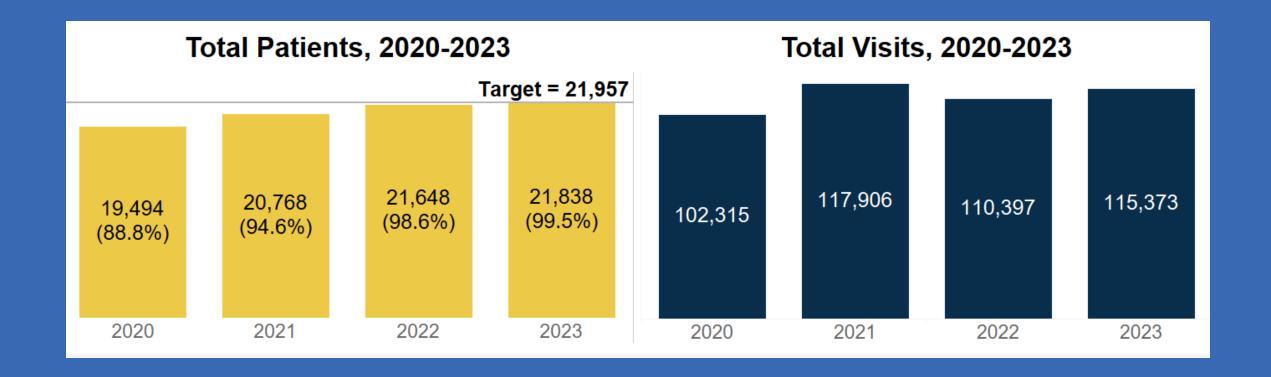
| | # | Target | % Met |
|---------------|--------|--------|--------|
| Medical | 59,756 | 76,765 | 77.8% |
| Dental | 10,189 | 11,457 | 88.9% |
| Mental Health | 19,169 | 16,040 | 119.5% |
| Substance Use | 12,834 | 9,166 | 140.0% |
| Enabling | 11,725 | 5,729 | 204.7% |
| Nutrition | 1,700 | | |

How do patients and visits compare between Public Health & HCHN contractors?



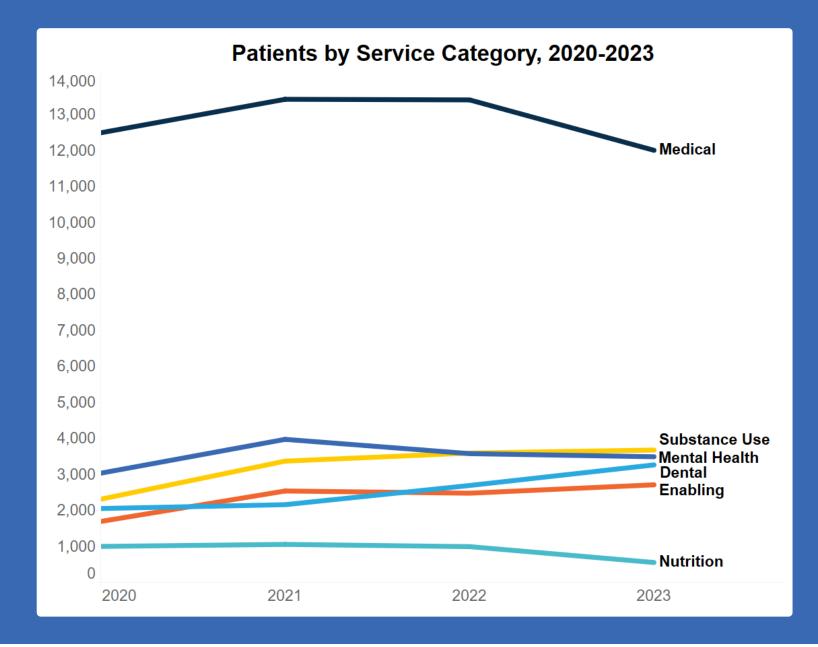


HCHN served 21,838 clients with 115,373 visits in 2023.





Patients and Visits by Service Category have largely stayed consistent over the past 4 years.



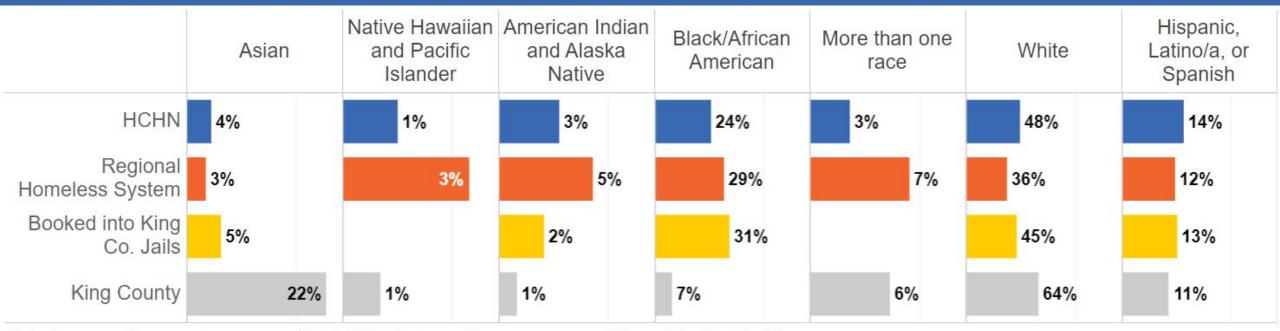


People of color face continued disparities and are overrrepresented in homelessness counts

King County is increasingly racially and ethnically diverse. Asian and Hispanic populations have increased in the past 20 years, and even more so in the past 3-5 years. Additionally, the number of people born outside US continues to rise.

However, county population changes and different poverty rates alone do not explain why people of color are persistently overrepresented among those who experience homelessness. Understanding how racism, historical and persistent, impacts the experience of individuals within our health and housing systems is key.

Each system collects demographics differently, and all struggle to fully capture Hispanic and Latinx identities.



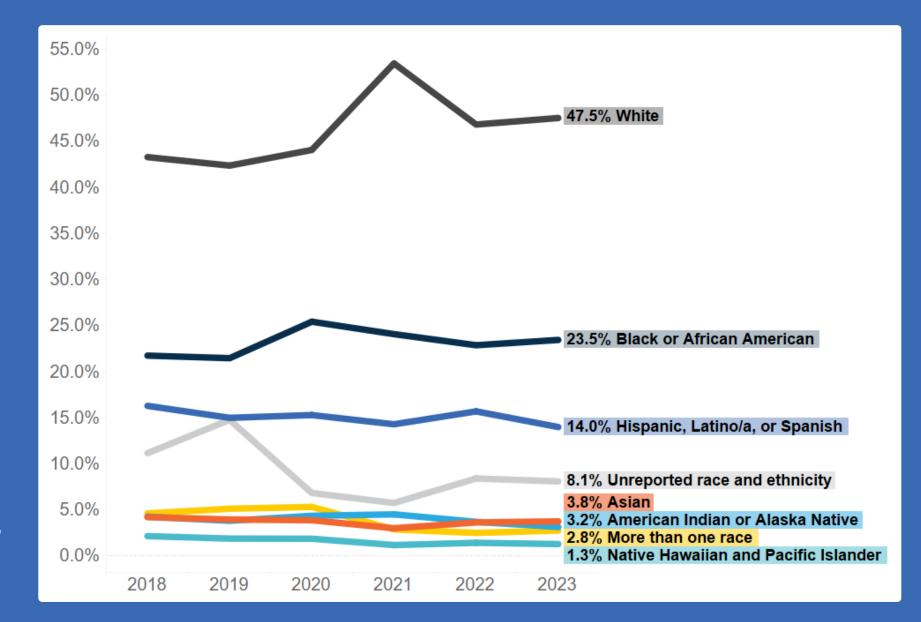
Note: Demographic percentages may not total 100% due to overlap across race and Hispanic/Latinx ethnicity.



Race & Ethnicity, 2018-2023

No major changes in client reported racial/ethnic demographics have been observed over the past 6 years.

Approximately half of clients are Black, Indigenous, and People of Color (BIPOC) - defined by Community Health Services as reporting their ethnicity as Hispanic, Latino/a, or Spanish, and/or their race as non-white.





Clinical Measures Overview

- UDS Clinical Measures are used to:
 - evaluate and improve health-center performance
 - ensure compliance with legislative mandates
 - identify trends in health centers' impact on expanding access, addressing health disparities, improving quality, and reducing health care costs.
- All health centers report on the same 18 clinical measures.
- Clinical measures primarily consider patients with medical visits (one dental measure).



Clinical Measures Performance Considerations

- Most clinical measurements are based on ability to follow up with people, requiring more than one visit or ability to reach patients via text, phone, etc. About 1/3 of HCHN medical patients only have one visit annually.
- Each measure has specific inclusion or exclusion criteria, based on age, sex assigned at birth, prior diagnoses, pregnancy, palliative and/or hospice care.
 Definitions may slightly change year to year to align with national standards.

- Exclusion and exception criteria are difficult to consistently diagnose and chart, particularly in outreach and field-based settings.
- Essentially all clinical measures have higher performance associated with increased housing stability.



List of UDS Clinical Measures

| | Screening and Preventive Care | Maternal Care and Children's Health | Disease Management |
|---|--|--|--|
| • | Cervical Cancer Screening Breast Cancer Screening Body Mass Index (BMI) Screening and Follow-Up Plan | Early Entry into Prenatal Care Childhood Immunization Status Weight Assessment and | Statin Therapy for the Prevention and Treatment of Cardiovascular Disease Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet |
| | Tobacco Use: Screening and Cessation Intervention Colorectal Cancer Screening | Counseling for Nutrition and Physical Activity for Children/Adolescents | HIV Linkage to CareDepression Remission at Twelve Months |
| • | HIV Screening Screening for Depression and Follow-Up Plan | Dental Sealants for Children between 6-9 Years Low Birth Weight* | Controlling High Blood Pressure (Hypertension)* Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9 percent)* |

^{*} Reported in UDS by race and ethnicity. All other measures analyzed internally by race and ethnicity



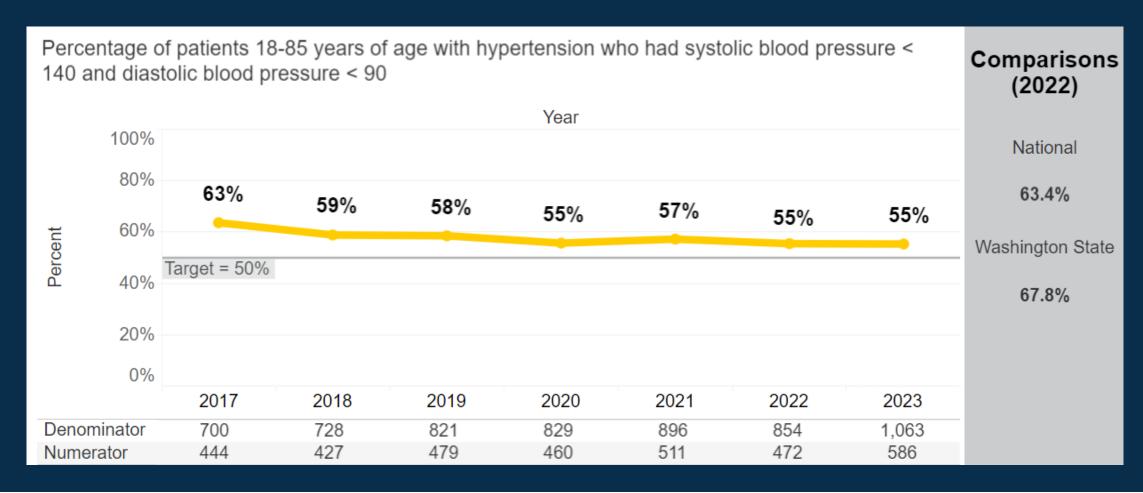
High Blood Pressure (Hypertension) Measure Criteria

- Denominator (patients to include):
 - Patients 18-85 by the end of the year
 - Had a diagnosis of essential hypertension before or within the first 6 months of the year
- Numerator (patients who 'met' the criteria):
 - Blood pressure at the most recent visit was controlled, or less than 140/90 mmHg

- Exclusions and exceptions:
 - ESRD, dialysis, or renal transplant within the year
 - Pregnant during any part of the year
 - Hospice during any part of the year
 - Palliative care during any part of the year
 - 66+ and living long term in a nursing home
 - 66-80 with an indication of frailty and have 1 inpatient visit, 2 outpatient visits, or taking dementia medications
 - 81+ with an indication of frailty



High Blood Pressure (Hypertension) UDS Results 2017-2023





High Blood Pressure (Hypertension) by Race & Ethnicity

| 2023 | Patients 18-85+ with hypertension | Blood pressure controlled | % Met |
|--|-----------------------------------|---------------------------|-------|
| Asian | 42 | 28 | 67% |
| Native Hawaiian and Pacific Islander | 9 | 2 | 22% |
| Black/African American | 316 | 178 | 56% |
| American Indian and Alaska Native | 23 | 13 | 57% |
| White | 567 | 309 | 54% |
| More than one race | 18 | 9 | 50% |
| Unreported race | 88 | 47 | 53% |
| Hispanic, Latino/a, or Spanish Origin* | 126 | 75 | 60% |
| Total | 1063 | 586 | 55% |

No significant disparities in overall performance by race and ethnicity in the last few years.

Communities to prioritize outreach & engagement efforts:

 Clients living on the street (35%)



^{*}of any race

High Blood Pressure (Hypertension) Discussion

- What factors or HCHN-specific context should be considered when reviewing performance on this measure?
- What strategies do we currently use to reach clients with hypertension?
- Can we use this data to adjust practices?
- What can the GC do to support?



Diabetes Measure Criteria

- Denominator (patients to include):
 - Patients 18-75 by the end of the year
 - Had an active diagnosis of diabetes
- Numerator (patients who 'met' the criteria):
 - Hemoglobin A1c (HbA1c) at the most recent visit was greater than 9.0 percent, or
 - No HbA1c measurement in the whole year Diabetes is a negative, or inverse, measure. This means a lower percent = less uncontrolled diabetes, and the <u>better</u> the performance on the measure.

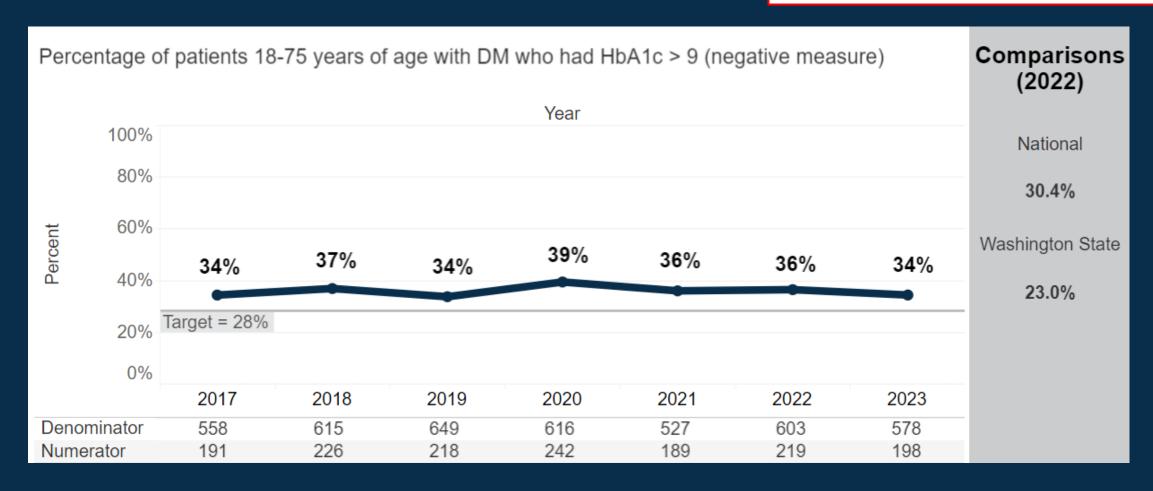
- Exclusions and exceptions:
 - Hospice during any part of the year
 - Palliative care during any part of the year
 - 66+ and living long term in a nursing home
 - 66-80 with an indication of frailty and have 1 inpatient visit, 2 outpatient visits, or taking dementia medications



Diabetes UDS Results 2017-2023

What is a negative measure?

- For most measures, higher % = better, more patients are meeting the measure
- For diabetes, lower % = better → fewer
 patients with uncontrolled diabetes and
 more patients with controlled diabetes





| Di | abete | 98 | |
|----|-------|--------------|-----------|
| by | Race | & | Ethnicity |

| 2023 | Patients 18-75 with diabetes | HbA1c uncontrolled | % Met |
|--|------------------------------|-----------------------|-------|
| Asian | 22 | 7 | 32% |
| Native Hawaiian and Pacific Islander | 7 | 1 | 14% |
| Black/African American | 168 | 54 | 32% |
| American Indian and Alaska Native | 16 | 4 | 25% |
| White | 288 | 105 | 36% |
| More than one race | 13 | 4 | 31% |
| Unreported race | 64 | 23 | 36% |
| Hispanic, Latino/a, or Spanish Origin* | 104 | 36 | 35% |
| Total | 578 | 198 | 34% |

- For most measures, higher % = better, more patients are meeting the measure
- For diabetes, lower % = better → **fewer** patients with uncontrolled diabetes and more patients with controlled diabetes

No significant disparities in overall performance by race and ethnicity in the last few years.

Communities to prioritize outreach & engagement efforts:

- Clients without an A1c measurement in the year
- Clients with uncontrolled diabetes (A1c over 9%)
- Clients living on the street (52%)



What is a negative measure?

^{*}of any race

Diabetes Discussion

- What factors or HCHN-specific context should be considered when reviewing performance on this measure?
- What strategies do we currently use to reach clients with diabetes?
- Can we use this data to adjust practices?
- What can the GC do to support?



Additional Resources

- 2023 UDS Manual (hrsa.gov)
- UDS Clinical Quality Measures 2023 (hrsa.gov)
- Health Center Program Uniform Data System (UDS) Data Overview (hrsa.gov)



Thank you!

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